

**LEWAN & ASSOCIATES, INC.**  
 POBox 173704  
 Denver, CO 80217-3704  
 www.LEWAN.COM  
 1.888.LEWAN11



**CUSTOM PRINT PROGRAM**  
 MONTHLY/eQUARTERLY

ALBUQUERQUE SANTA FE BOULDER COLORADO SPRINGS DENVER FORT COLLINS GLENWOOD SPRINGS PUEBLO SILVERTHORNE CHEYENNE

CUSTOMER NAME Santa Fe County Region III			SHIP TO CUSTOMER Same			BILL TO CUSTOMER Same			AGREEMENT NUMBER		
SERVICE ADDRESS PO Box23118			BILLING ADDRESS						<b>INTERNAL USE ONLY</b> BRANCH _____ DIV _____ PROGRAM TYPE _____ RECEIVED DATE _____ ENTERED EEM _____ ENTERED DATE _____ PROOF EEM _____ PROOF DATE _____		
CITY Santa Fe	STATE NM	ZIP CODE 87502	CITY		STATE		ZIP CODE				
CUSTOMER KEY CONTACT PRINTED NAME Diana Lovato			CUSTOMER PHONE 505-473-7020			TERMS NET 30 DAYS WAC					
CUSTOMER KEY CONTACT eMAIL ADDRESS dlovato@co.santa-fe.nm.us			CUSTOMER PURCHASE ORDER NUMBER								
LEWAN REPRESENTATIVE 1 Bill Robinson			NO. 105			LEWAN REPRESENTATIVE 2			NO.		

AGREEMENT PRICING:										
PRODUCT CODE / DESCRIPTION	SERIAL NUMBER / LOCATION	BEGINNING METER	MONTH BASE	+	( MINIMUM COPIES / MONTH	x	IMAGE RATE	=	MINIMUM BILLING / MONTH.	QTRLY / IMAGE OVERAGE CHARGE
1 Sharp_FODC635	6710133		\$17.82		0		0.00000		\$17.82	0
2									\$0.00	0
3									\$0.00	0
			BASE SUBTOTAL:		\$17.82	SUBTOTAL:			\$17.82	
			SALES TAX TOTAL:						\$1.46	
			ESTIMATED TOTAL MINIMUM BILLING / BILLING CYCLE:						\$19.28	PLUS EXCESS PER COPY/PRINT CHARGES

**AGREEMENT TERM:**  
 EFFECTIVE START DATE OF THIS AGREEMENT: 7/1/14 - 6/30/15  
 TERM OF THIS AGREEMENT:  12 MOS  24 MOS  36 MOS  48 MOS  60 MOS

**METER SUBMISSION METHOD:**  
 360MANAGER  eMAIL TO METER CONTACT: \_\_\_\_\_

**INVOICE OPTION: (CHOOSE ONLY ONE)**  
 BY INVOICE MAILED TO BILLING ADDRESS (ABOVE)  
 BY SPREADSHEET eMAILED TO AP DEPT AT \_\_\_\_\_

**NO HASSLE eMETERING NOTICE**  
 This Agreement offers monthly base billing and quarterly overage billing based on data collected on my network by eMetering Application. As new devices are discovered on my network they will be automatically included under this Agreement.

**TERMS AND CONDITIONS:**  
 Under this Custom Print Agreement (the "Agreement"), Lewan & Associates (the "Company") will provide Service and Supplies for all Products listed on this cover page and/or on Schedule A and/or on Schedule B (if attached and signed by both parties). A mutually executed Statement of Work may also be associated with this Agreement and, if so, is also hereby incorporated by reference. This Agreement bills base amounts each month and overages quarterly. This Agreement is two pages: this first page is referred to as the "Cover Page." The Terms and Conditions continue on a second page, the "Back Page," and are an integral part of this Agreement, which Customer, named above, hereby acknowledges having read and accepted.

**ACCEPTANCE:**

_____ Lewan & Associates, Inc.	_____ Lewan & Associates, Inc.
_____ Sales Printed Name	_____ CPP Manager Printed Name
_____ Date	_____ Date

*Katherine Miller*  
 \_\_\_\_\_  
 Customer Authorized Signature  
*Katherine Miller*  
 \_\_\_\_\_  
 Customer Printed Name  
*County Manager*  
 \_\_\_\_\_  
 Title  
 8-20-14  
 \_\_\_\_\_  
 Date

**NOTE: COST PER PRINT AGREEMENT BECOMES EFFECTIVE ONLY AFTER SIGNED ACCEPTANCE BY CUSTOMER AND CPP MANAGER.**

Approved as to form  
 Santa Fe County Attorney  
 By: *[Signature]*  
 Date: 8/13/14  
*[Signature]*



Custom Print Program Terms and Conditions

CPP#

This page is referred to as the "Back Page" of this Agreement. The Terms and Conditions printed on this Back Page as well as on the Cover Page are an integral part of this Agreement, which Customer hereby acknowledges having read and accepted. This Agreement is subject to these Terms and Conditions:

1.0 SERVICE AND SUPPLIES

- 1.1 Products must be used only in operating conditions and environments that are usual and customary for products of this type and will only be Serviced at Customer's location as detailed in this Agreement. It is understood that the term "Products" does not include: (a) computer related equipment, including but not limited to, CPUs, hubs, routers, switches, and/or accessories to Products; (b) network or non-network cabling; (c) costs to install options or peripherals that are added during the term of this Agreement; (d) ink jet devices; or (e) any other circuit, network component, or item not specifically set forth on the Cover Page or on any Schedule to this Agreement.
1.2 Service SHALL INCLUDE the labor, parts, toner, developer, drums and materials which become necessary through the usual and customary use of the Products as Company deems appropriate in order to maintain in good operating condition those Products which are listed above and/or on a signed Schedule ("Product"). Service shall also include the diagnosis and correction of Product malfunctions and failures, as well as preventive maintenance, from time-to-time, as deemed necessary by the Company. Service shall be performed during the normal business hours of Monday through Friday, 8:00AM to 5:00PM, local observed holidays excluded ("Normal Business Hours").
1.3 Service does NOT INCLUDE: (a) software, software restoration, or software training (unless software is bundled with Product and purchased from Company); (b) repairs for damage resulting from a Product being relocated by any party other than Company; (c) repairs for damage resulting from any failure of Customer's obligations under the Product lease (including, but not limited to, failing to have at all times a properly-installed, Company-provided surge protector attached to Product; (d) removal of Product's harddrive at agreement term; and, (e) diagnosis or repair or replacement parts for failures caused by viruses, accident, misuse, abuse, theft, vandalism, fire, water, freezing, air-borne contaminants, physical shock, electrical shock, stress, acts of God, or the use of supplies or attachments not approved in writing by Company.
1.4 Before Service can be provided (and Product covered under the Agreement), Product may be subject to inspection by Company.
1.5 Customer agrees to the use of manufacturer compatible, non-OEM parts and supplies when available. Request for OEM supplies when non-OEM are available will result in a per-shipment supply upcharge to Customer.
1.6 Replaced parts, materials and Product covered under this Agreement are furnished on an exchange basis. Replacement parts, materials and Product, at the sole discretion of Company, will be new or refurbished, of equal or better quality. Upon exchange, replaced parts, materials and Product become the property of Company.
1.7 Unless otherwise agreed in writing, any and all Services performed outside Normal Business Hours and/or outside the service area will be billed at Company's prevailing time-and-material rates. Similarly, charges for non-covered services requested by Customer shall be billed to Customer at Company's prevailing time-and-material rates.
1.8 Customer acknowledges that this is not an equipment financing agreement and that this Agreement is only for the Service and Supplies described herein and is solely between Customer and Company.
1.9 Additional charges for incidental expenses such as shipping charges, access badges, and technician parking permits (if any) will apply.

2.0 CUSTOMER RESPONSIBILITY

- 2.1 DURING AND/OR AFTER THE TERM OF THIS AGREEMENT: (a) CUSTOMER IS SOLELY RESPONSIBLE FOR THE MAINTENANCE OF ITS OWN DATA, FOR ASSURING THE EXISTENCE OF A VIABLE BACK-UP OF ALL DATA, AND FOR RECONSTRUCTION OF LOST OR ALTERED FILES, DATA OR PROGRAMS, and, (b) CUSTOMER IS RESPONSIBLE (AND COMPANY ASSUMES NO LIABILITY) FOR THE SECURITY OF CUSTOMER'S PROPRIETARY, CONFIDENTIAL, AND CLASSIFIED INFORMATION, INCLUDING WITHOUT LIMITATION, LATENT DOCUMENT AND IMAGE DATA STORED ON HARDDRIVES.
2.2 For Service to be performed, Customer shall assure adequate consumables are at the Product site at the expected time of Service. Shipments of Supplies shall be limited to Customer's thirty (30) day need, as determined by Customer volume and manufacturer yields. It is agreed that Supplies furnished under this Agreement will be used only in eligible, contracted Products.
2.3 Customer is responsible, at the request of the Company, for providing a dedicated electrical circuit to the Products which is suitable to the Products' proper operation. Failure to use a dedicated electrical circuit, when so requested by the Company, shall void any product warranty.
2.4 Customer is responsible for the compatibility with Products of Customer-installed accessories, software or equipment not covered by this Agreement. Customer, upon request by the Company for the purpose of providing Service, is solely responsible for the disconnection (and re-attachment) of accessories not covered by this Agreement from (to) Products.
2.5 Customer agrees to designate and make available a Key Operator who will be responsible for properly operating Products and fulfilling the responsibilities of the Key Operator as set forth in the operator guide. Customer is responsible for providing prompt access to Products and maintaining a Customer representative present at all times while Service is being performed. Failure to provide timely access to Products may result in additional charges.
2.6 Customer agrees to the installation on their network of an eMetering application to be used for the automatic collection of image meter counts on each of their image Products. It is agreed that images created by Company personnel are necessary for Customer training and the proper Service of Product and are included in the total meter counts as Customer images. CONTRACTS WHICH DO NOT INCLUDE AN eMETERING APPLICATION WILL BE SUBJECT TO A MANUAL METER FEE (billed with overages).
2.7 Unless Agreement is renewed for a subsequent period, Customer agrees to pay for or return all unopened, non-charged Supplies received under this CPP at Agreement term.
2.8 Customer agrees to pay invoices when due. Invoice terms are Net30. Company does not accept payment by credit card for invoices greater than \$10,000. Upon termination of associated Product financing agreement (if any), Customer shall remain responsible for all finalizing meter billings.
2.9 In the event that Customer is more than thirty (30) days past due on any non-disputed invoice, Service and Supplies may be suspended until such time as all past due balances and current invoices are paid. Customer agrees to pay all collection fees, reasonable attorneys' fees, and court costs, permitted by law, incurred by Company in enforcing the terms of this Section.
2.10 Customer agrees to Company's on-site validation of Product inventory.
2.11 Not less than quarterly, Customer and Company agree to review the MONTH BASE and/or IMAGE RATE relative to changes in Product inventory counts, Supply volume, and/or Service experience. Customer agrees that the Company may increase the MONTH BASE and/or IMAGE RATE as agreed to by the Parties and set forth on the Cover Page of this Agreement once each year while this Agreement is in effect by an amount not to exceed fifteen percent (15%) of the MONTH BASE and/or IMAGE RATE in effect at the end of the prior period, or the maximum percentage permitted by law, whichever is lower. With ninety (90) days' notice, Customer may, at any time, reject a proposed increase of greater than fifteen percent (15%) of the MONTH BASE and/or IMAGE RATE and terminate this Agreement.
2.12 Customer agrees to notify the Company, as soon as is reasonably possible, of any Product which should be deleted from Agreement and/or, of any new/additional equipment placed in service by the Customer, which is capable of using Company-provided Supplies under this Agreement. As qualifying devices are added or discovered on Customer's network they will be included under this Agreement. Company reserves the right to review MONTHLY BASE and/or IMAGE RATE, and/or perform an on-site inventory, should Product inventory or volumes reflect unusual or extreme increase/decrease over originally contracted amounts.
2.13 Company reserves the right to suspend or cancel this Agreement in the event Customer is in default on any item in Section 2.0.

3.0 WARRANTIES AND LIMITATION OF LIABILITY

- 3.1 COMPANY WARRANTS THAT ALL SERVICES AND SUPPLIES WILL BE FREE FROM DEFECTS IN WORKMANSHIP AT THE TIME OF PERFORMANCE. COMPANY SPECIFICALLY DISCLAIMS ALL OTHER WARRANTIES OF ANY NATURE OR SOURCE, EXPRESS OR IMPLIED, INCLUDING, WITHOUT LIMITATION, THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE.
3.2 COMPANY'S TOTAL LIABILITY TO CUSTOMER OR ANY OTHER PARTY FOR ANY CLAIM, WHETHER IN CONTRACT, TORT (INCLUDING WITHOUT LIMITATION NEGLIGENCE WHETHER SOLE OR CONCURRENT) OR OTHERWISE, ARISING OUT OF, CONNECTED WITH, OR RESULTING FROM THE FURNISHING OR FAILURE TO FURNISH ANY SERVICES OR SUPPLIES HEREUNDER SHALL NOT EXCEED THE COST PAID BY THE CUSTOMER FOR THE SERVICES OR SUPPLIES WHICH GIVES RISE TO THE CLAIM. THE REMEDIES SET FORTH IN THIS SECTION 3 SHALL BE CUSTOMER'S SOLE AND EXCLUSIVE REMEDY.
3.3 IN NO EVENT SHALL COMPANY BE LIABLE FOR INCIDENTAL, CONSEQUENTIAL, OR SPECIAL DAMAGES INCURRED BY CUSTOMER OR ANY THIRD PARTY, INCLUDING WITHOUT LIMITATION ANY LOSS OF USE, LOSS OF ANTICIPATED PROFITS, COSTS OF DOWNTIME, FAILURE TO REALIZE SAVINGS, OR FOR SUBSTITUTE EQUIPMENT, AND ANY CLAIMS OF CUSTOMER'S CLIENTELE FOR SERVICE INTERRUPTIONS, UNAUTHORIZED ACCESS TO LATENT IMAGE DATA, OR FAILURE OF SUPPLY. THIS EXCLUSION SHALL APPLY EVEN IF CUSTOMER'S SOLE AND EXCLUSIVE REMEDY HEREUNDER FAILS FOR ANY REASON.

4.0 INDEMNIFICATION. Except to the extent of negligence or action directly attributable to the other party, each party (the "Indemnifying Party") shall be responsible for, and shall indemnify, defend and hold the other party, and such other party's officers, directors, employees, and agents (collectively, "Indemnified Party") harmless from all losses, damages, penalties, claims, suits, and actions (collectively "Claims") whether based on a theory of contract, tort, strict liability, or otherwise caused by, or related in any manner to the acts or omissions of Indemnifying Party or any of Indemnifying Party's employees, agents or subcontractors in the performance of services under this Agreement. The party's obligations under this Section 4.0 shall survive termination of this Agreement.

5.0 COMPANY EMPLOYEES: Customer understands that all employees who participate in the provision of Service are employed by the Company and represent a substantial investment to Company. Customer, on behalf of itself and all Customer affiliates, agrees during the term of this Agreement and for ninety (90) days thereafter not to contact or solicit any employee of the Company for the purpose of causing, inviting, or encouraging any such employee to terminate employment with the Company.

6.0 TERM

- 6.1 The term of this Agreement is set forth on the Cover Page of this Agreement.
6.2 Either party may terminate this Agreement if the other party defaults in any of its obligations hereunder, or in connection with the performance of any obligation herein, and such default is not cured within ten (10) business days following written notice to the party of such default.
6.3 Unless for cause, THIS AGREEMENT IS NON-CANCELABLE. At the end of Term, this Agreement shall be automatically renewed for successive one year terms unless written notice of non-renewal is received not less than ninety (90) days prior to the end of the current term.
6.4 In the event of non-renewal or cancellation, Customer's responsibility to pay any current or accrued charges at the time of termination shall survive termination of this Agreement.

7.0 CONFIDENTIALITY. The parties, their affiliates and respective employees, agree to maintain as confidential each of the other party's written, pre-printed, and/or electronic documents and materials ("Information") which is disclosed to them. All documents shall be considered confidential even if not so marked. The parties shall not, directly or indirectly, disclose any information to any third party without the disclosing party's prior written consent. The dissemination of Information by either party shall be within its own organization and shall be limited to those employees of that party whose duties justify the need to know such Information.

8.0 GENERAL AND MISCELLANEOUS

This Agreement contains the entire agreement between Customer and Company with respect to the subject matter hereof. Scanned images shall be of the same effect as their originals. The invalidity in whole or in part of any provision of this Agreement shall not affect the validity of any other provisions. Any representations, inducements, promises, negotiations or otherwise, not contained herein, shall not be of any force or effect, unless attached, in writing, to this document and signed by both parties. The headings contained in this Agreement are for purposes of reference only and shall not limit or define the meaning of any provision of this Agreement. This Agreement is not transferable or assignable by the Customer without the prior written consent of the Company. Neither party shall be determined to be in default of any provision herein or be liable for any delay, failure in performance or interruption resulting from acts of God, civil or military catastrophe, strikes, embargoes, transportation delays, and inability to obtain materials from suppliers, product deficiencies or any other situation beyond the reasonable control of the party. The parties shall attempt in good faith to resolve any controversy, claim or dispute, of whatever nature arising between the parties, by mediation pursuant to Commercial Mediation Rules before resorting to arbitration, litigation or any other dispute resolution procedure. The relationship of the parties established under this Agreement is that of independent contractor and neither party is a partner, employee, an agent, or joint venturer of or with the other. The waiver of any breach of any of the terms and conditions set forth herein shall not be construed as a waiver of any other breach. The failure of either party to exercise any right arising from any default of the other party hereunder shall not be deemed to be a waiver of such right. The laws of the State of Colorado shall govern the validity, performance, and all matters relating to the interpretation and effect of this agreement, and any amendment hereof. Notice shall be provided to Lewan & Associates, Inc., 1400 South Colorado Boulevard, Denver, Colorado 80222. Sections 2.1, 3.0, 4.0, 5.0, and 7.0 shall survive termination of this Agreement.

CUSTOMER SIGNATURE

[Handwritten signature]

DATE 8-20-14

Approved as to form Santa Fe County Attorney

By: [Handwritten signature] Date: 8/13/14



**ADDENDUM TO LEWAN & ASSOCIATES, INC.'S  
CUSTOM PRINT PROGRAM AGREEMENT**

**THIS ADDENDUM** to Lewan & Associates, Inc.'s Custom Print Program Agreement is made and entered into this 3 day of September, 2014 by and between the County of Santa Fe, hereinafter referred to as the "County" or "Customer" and Lewan & Associates, Inc. PO Box 173704, Denver, Colorado 80217-3707, hereinafter referred to as "Contractor" or "Company."

**WHEREAS**, the County has procured as a small purchase one (1) Sharp printer (FODC635) from the Company;

**WHEREAS**, the County's pricing, use and maintenance of the item of equipment is governed by Terms and Conditions referenced and incorporated as part of Lewan & Associates' Custom Print Program Agreement attached hereto;

**WHEREAS**, certain Terms and Conditions of the Company's Custom Print Program Agreement are inapplicable or are unacceptable to the County because they are inconsistent or contrary to New Mexico law or procedures of Santa Fe County;

**WHEREAS**, the County and Company desire to enter into the Custom Print Program Agreement for the Sharp printer subject to modified terms and conditions as provided in this Addendum;

**NOW THEREFORE**, it is mutually agreed between the parties that the following provisions shall be incorporated into the Company's Custom Print Program Agreement for the equipment specified above and on the Custom Print Program Agreement, as if fully set forth therein.

**Paragraph 4.0 (INDEMNIFICATION)** is deleted in its entirety and replaced with the following:

- 4.0 No provision of the Custom Print Program Agreement, or the Custom Print Program Terms and Conditions, modifies or waives any sovereign immunity or limitation of liability enjoyed by the Customer Santa Fe County or its "public employees" at common law or under the New Mexico Tort Claims Act, NMSA 1978, § 41-4-1, et seq.

**Paragraph 6.3 (TERM)** is deleted in its entirety and replaced with:

- 6.3 The term of this Custom Print Program Agreement is from July 1, 2014 to June 30, 2015. There shall be no pre-payment of services and no automatic renewal of the term of this Custom Print Program Agreement. Customer may terminate this Custom Print Program Agreement for the equipment for any reason including non-appropriation of funds upon ten (10) days notice to Company. In the event of termination, Customer shall pay costs for equipment and services performed by Company prior to the date of termination but shall not be liable for any equipment costs or services performed after the effective date of termination.

**Paragraph 7.0 (CONFIDENTIALITY)** is amended by inserting the clause "To the extent allowed by New Mexico law," to the beginning of the first sentence.

**Paragraph 8.0 (GENERAL AND MISCELLANEOUS)** is amended by deleting the phrase “pursuant to Commercial Mediation Rules before resorting to arbitration” and deleting “State of Colorado” and replacing it with “State of New Mexico.”

**SANTA FE COUNTY**

  
Katherine Miller  
Santa Fe County Manager

8.20.14  
Date

**APPROVED AS TO LEGAL FORM:**

  
Gregory S. Shaffer  
Santa Fe County Attorney

8/13/14  
Date

**FINANCE DEPARTMENT APPROVAL:**

  
Teresa C. Martinez  
Santa Fe County Finance Director

8/20/14  
Date

**LEWAN & ASSOCIATES, INC.**

\_\_\_\_\_  
Signature

\_\_\_\_\_  
Date

\_\_\_\_\_  
Print Name and Title

LEWAN & ASSOCIATES, INC.  
 PO Box 173704  
 Denver, CO 80217-3704  
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**LEWAN**

**CUSTOM PRINT PROGRAM**  
 MONTHLY & QUARTERLY

ALBUQUERQUE SANTA FE BOULDER COLORADO SPRINGS DENVER FORT COLLINS GLENWOOD SPRINGS PUEBLO SILVERTHORNE CHEYENNE

CUSTOMER NAME Santa Fe County Region III			SHIP TO CUSTOMER Same	BILL TO CUSTOMER Same	AGREEMENT NUMBER FRB 216219
SERVICE ADDRESS PO Box 23118			BILLING ADDRESS		
CITY Santa Fe	STATE NM	ZIP CODE 87502	CITY	STATE	ZIP CODE
CUSTOMER KEY CONTACT PRINTED NAME Diana Lovato			CUSTOMER PHONE 505-473-7020	TERMS NET 30 DAYS WAC	
CUSTOMER KEY CONTACT EMAIL ADDRESS dlovato@co.santa-fe.nm.us			CUSTOMER PURCHASE ORDER NUMBER		
LEWAN REPRESENTATIVE 1 Bill Robinson		NO. 105	LEWAN REPRESENTATIVE 2		KQ

AGREEMENT PRICING:		BEGINNING METER	MONTH BASE +	MINIMUM COPIES / MONTH	X PAGE RATE	MINIMUM BILLING / MONTH	QTRLY / IMAGE OVERAGE CHARGE
1	Sharp_FODC835	6710133	\$17.82	0	0.00000	\$17.82	0
2						\$0.00	0
3						\$0.00	0
SALES TAX			BASE SUBTOTAL:	SUBTOTAL:		\$17.82	
CODE:				SALES TAX TOTAL:		\$1.46	
RATE:	081875		ESTIMATED TOTAL MINIMUM BILLING / BILLING CYCLE:			\$19.28	PLUS EXCESS PER COPY/PRINT CHARGES

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**INVOICE OPTION: (CHOOSE ONLY ONE)**  
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**ACCEPTANCE:**

_____ Lewan & Associates, Inc	_____ Lewan & Associates, Inc
_____ Sales Printed Name	_____ KEMBITA LONG, VPCCO CPP Manager Printed Name
_____ Date	_____ 29 AUG 2014 Date

\_\_\_\_\_  
Katherine Miller  
Customer Authorized Signature

\_\_\_\_\_  
Katherine Miller  
Customer Printed Name

\_\_\_\_\_  
County Manager  
Title

\_\_\_\_\_  
8-20-14  
Date

**NOTE: COST PER PRINT AGREEMENT BECOMES EFFECTIVE ONLY AFTER SIGNED ACCEPTANCE BY CUSTOMER AND CPP MANAGER.**

REV 122013 ELECTRONIC

Approved by to form Santa Fe County Attorney  
 By: \_\_\_\_\_  
 Date: 8/17/14  
 Jim - 11-11

Custom Print Program Terms and Conditions

CPP#

This page is referred to as the "Back Page" of this Agreement. The Terms and Conditions printed on this Back Page as well as on the Cover Page are an integral part of this Agreement, which Customer hereby acknowledges having read and accepted. This Agreement is subject to these Terms and Conditions:

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2.9 In the event that Customer is more than thirty (30) days past due on any non-disputed invoice, Service and Supplies may be suspended until such time as all past due balances and current invoices are paid. Customer agrees to pay all collection fees, reasonable attorneys' fees, and court costs, permitted by law, incurred by Company in enforcing the terms of this Section.
2.10 Customer agrees to Company's on-site visitation of Product inventory.
2.11 Not less than quarterly, Customer and Company agree to review the MONTH BASE and/or IMAGE RATE relative to changes in Product inventory counts, Supply volume, and/or Service experience. Customer agrees that the Company may increase the MONTH BASE and/or IMAGE RATE as agreed to by the Parties and set forth on the Cover Page of this Agreement once each year while this Agreement is in effect by an amount not to exceed fifteen percent (15%) of the MONTH BASE and/or IMAGE RATE in effect at the end of the prior period, or the maximum percentage permitted by law, whichever is lower. With ninety (90) days' notice, Customer may, at any time, reject a proposed increase of greater than fifteen percent (15%) of the MONTH BASE and/or IMAGE RATE and terminate this Agreement.
2.12 Customer agrees to notify this Company, as soon as it is reasonably possible, of any Product which should be deleted from Agreement and/or, of any nonfunctional equipment placed in service by the Customer, which is capable of using Company-provided Supplies under this Agreement. As qualifying changes are added or discovered on Customer's network they will be included under this Agreement. Company reserves the right to review MONTHLY BASE and/or IMAGE RATE, and/or perform an on-site inventory, should Product inventory or volumes reflect unusual or extreme increase/decrease over originally contracted amounts.
2.13 Company reserves the right to suspend or cancel this Agreement in the event Customer is in default on any term in Section 2.0.

3.0 WARRANTIES AND LIMITATION OF LIABILITY

- 3.1 COMPANY WARRANTS THAT ALL SERVICES AND SUPPLIES WILL BE FREE FROM DEFECTS IN WORKMANSHIP AT THE TIME OF PERFORMANCE. COMPANY SPECIFICALLY DISCLAIMS ALL OTHER WARRANTIES OF ANY NATURE OR SOURCE, EXPRESS OR IMPLIED, INCLUDING, WITHOUT LIMITATION, THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE.
3.2 COMPANY'S TOTAL LIABILITY TO CUSTOMER OR ANY OTHER PARTY FOR ANY CLAIM, WHETHER IN CONTRACT, TORT (INCLUDING WITHOUT LIMITATION NEGLIGENCE WHETHER SOLE OR CONCURRENT) OR OTHERWISE, ARISING OUT OF, CONNECTED WITH, OR RESULTING FROM THE FURNISHING OR FAILURE TO FURNISH ANY SERVICES OR SUPPLIES HEREUNDER SHALL NOT EXCEED THE COST PAID BY THE CUSTOMER FOR THE SERVICES OR SUPPLIES WHICH GIVES RISE TO THE CLAIM. THE REMEDIES SET FORTH IN THIS SECTION 3 SHALL BE CUSTOMER'S SOLE AND EXCLUSIVE REMEDY.
3.3 IN NO EVENT SHALL COMPANY BE LIABLE FOR INCIDENTAL, CONSEQUENTIAL, OR SPECIAL DAMAGES INCURRED BY CUSTOMER OR ANY THIRD PARTY, INCLUDING WITHOUT LIMITATION ANY LOSS OF USE, LOSS OF ANTICIPATED PROFITS, COSTS OF DOWNTIME, FAILURE TO REALIZE SAVINGS, OR FOR SUBSTITUTE EQUIPMENT, AND ANY CLAIMS OF CUSTOMER'S CLIENTELE FOR SERVICE INTERRUPTIONS, UNAUTHORIZED ACCESS TO LATENT IMAGE DATA, OR FAILURE OF SUPPLY. THIS EXCLUSION SHALL APPLY EVEN IF CUSTOMER'S SOLE AND EXCLUSIVE REMEDY HEREUNDER FAILS FOR ANY REASON.

4.0 INDEMNIFICATION. Except to the extent of negligence or action directly attributable to the other party, each party (the "Indemnifying Party") shall be responsible for, and shall indemnify, defend and hold the other party, and each other party's officers, directors, employees, and agents (collectively, "Indemnified Party") harmless from all losses, damages, penalties, claims, suits, and actions (collectively "Claims") whether based on a theory of contract, tort, strict liability, or otherwise caused by, or related in any manner to the acts or omissions of Indemnifying Party or any of Indemnifying Party's employees, agents or subcontractors in the performance of services under this Agreement. The party's obligations under this Section 4.0 shall survive termination of this Agreement.

5.0 COMPANY EMPLOYEES. Customer understands that all employees who participate in the provision of Service are employed by the Company and represent a substantial investment to Company. Customer, on behalf of itself and all Customer affiliates, agrees during the term of this Agreement and for ninety (90) days thereafter not to contact or solicit any employees of the Company for the purpose of causing, creating, or encouraging any such employee to terminate employment with the Company.

6.0 TERM

- 6.1 The term of this Agreement is set forth on the Cover Page of this Agreement.
6.2 Either party may terminate this Agreement if the other party defaults in any of its obligations hereunder, or in connection with the performance of any obligation herein and such default is not cured within ten (10) business days following written notice to the party of such default.
6.3 Unless for cause THIS AGREEMENT IS NON-CANCELSIBLE. At the end of Term, this Agreement shall be automatically renewed for successive one year terms unless written notice of non-renewal is received not less than ninety (90) days prior to the end of the current term.
6.4 In the event of non-renewal or cancellation, Customer's responsibility to pay any current or accrued charges at the time of termination shall survive termination of this Agreement.

7.0 CONFIDENTIALITY

The parties, their affiliates and respective employees, agree to maintain as confidential each of the other party's written, pre-printed, and/or electronic documents and materials ("Information") which is disclosed to them. All documents shall be considered confidential even if not so marked. The parties shall not, directly or indirectly, disclose any information to any third party without the disclosing party's prior written consent. The dissemination of information by either party shall be within its own organization and shall be limited to those employees of that party whose duties justify the need to know such information.

8.0 GENERAL AND MISCELLANEOUS

This Agreement contains the entire agreement between Customer and Company with respect to the subject matter hereof. Scanned images shall be of the same effect as their originals. The validity in whole or in part of any provision of this Agreement shall not affect the validity of any other provisions. Any representations, inducements, promises, negotiations or otherwise, not contained herein, shall not be of any force or effect, unless attached, in writing, to this document and signed by both parties. The headings contained in this Agreement are for purposes of reference only and shall not limit or define the meaning of any provision of this Agreement. This Agreement is not transferable or assignable by the Customer without the prior written consent of the Company. Neither party shall be determined to be in default of any provision herein or be liable for any delay, failure in performance or interruption resulting from acts of God, civil or military catastrophes, strikes, embargoes, transportation delays, and inability to obtain materials from suppliers, product deficiencies or any other situation beyond the reasonable control of the party. The parties shall attempt in good faith to resolve any controversy, claim or dispute of whatever nature arising between the parties, by mediation pursuant to Commercial Mediation Rules before resorting to arbitration, litigation or any other dispute resolution procedure. The relationship of the parties established under this Agreement is that of independent contractor and neither party is a partner, employee, an agent, or joint venturer of or with the other. The waiver of any breach of any of the terms and conditions set forth herein shall not be construed as a waiver of any other breach. The failure of either party to exercise any right arising from any default of the other party hereunder shall not be deemed to be a waiver of such right. The laws of the State of Colorado shall govern the validity, performance, and all matters relating to the interpretation and effect of this agreement, and any amendment hereof. Notice shall be provided to Levan & Associates Inc. 1400 South Colorado Boulevard Denver, Colorado 80222. Sections 2.1, 3.0, 4.0, 5.0, and 7.0 shall survive termination of this Agreement.

CUSTOMER SIGNATURE

Handwritten signature of Alexander Mjelle

DATE 8-20-14

REV 042014

Approved as to form
Santa Fe County Attorney
By: [Handwritten Signature]
Date: 8/12/14

**ADDENDUM TO LEWAN & ASSOCIATES, INC.'S  
CUSTOM PRINT PROGRAM AGREEMENT**

**THIS ADDENDUM** to Lewan & Associates, Inc.'s Custom Print Program Agreement is made and entered into this 20<sup>th</sup> day of AUGUST, 2014 by and between the County of Santa Fe, hereinafter referred to as the "County" or "Customer" and Lewan & Associates, Inc. PO Box 173704, Denver, Colorado 80217-3707, hereinafter referred to as "Contractor" or "Company."

**WHEREAS**, the County has procured as a small purchase one (1) Sharp printer (FODC635) from the Company;

**WHEREAS**, the County's pricing, use and maintenance of the item of equipment is governed by Terms and Conditions referenced and incorporated as part of Lewan & Associates' Custom Print Program Agreement attached hereto;

**WHEREAS**, certain Terms and Conditions of the Company's Custom Print Program Agreement are inapplicable or are unacceptable to the County because they are inconsistent or contrary to New Mexico law or procedures of Santa Fe County;

**WHEREAS**, the County and Company desire to enter into the Custom Print Program Agreement for the Sharp printer subject to modified terms and conditions as provided in this Addendum;

**NOW THEREFORE**, it is mutually agreed between the parties that the following provisions shall be incorporated into the Company's Custom Print Program Agreement for the equipment specified above and on the Custom Print Program Agreement, as if fully set forth therein.

**Paragraph 4.0 (INDEMNIFICATION)** is deleted in its entirety and replaced with the following:

- 4.0 No provision of the Custom Print Program Agreement, or the Custom Print Program Terms and Conditions, modifies or waives any sovereign immunity or limitation of liability enjoyed by the Customer Santa Fe County or its "public employees" at common law or under the New Mexico Tort Claims Act, NMSA 1978, § 41-4-1, et seq.

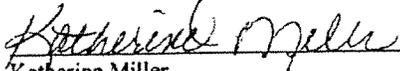
**Paragraph 6.3 (TERM)** is deleted in its entirety and replaced with:

- 6.3 The term of this Custom Print Program Agreement is from July 1, 2014 to June 30, 2015. There shall be no pre-payment of services and no automatic renewal of the term of this Custom Print Program Agreement. Customer may terminate this Custom Print Program Agreement for the equipment for any reason including non-appropriation of funds upon ten (10) days notice to Company. In the event of termination, Customer shall pay costs for equipment and services performed by Company prior to the date of termination but shall not be liable for any equipment costs or services performed after the effective date of termination.

**Paragraph 7.0 (CONFIDENTIALITY)** is amended by inserting the clause "To the extent allowed by New Mexico law," to the beginning of the first sentence.

Paragraph 8.0 (GENERAL AND MISCELLANEOUS) is amended by deleting the phrase "pursuant to Commercial Mediation Rules before resorting to arbitration" and deleting "State of Colorado" and replacing it with "State of New Mexico."

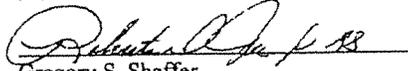
**SANTA FE COUNTY**

  
Katherine Miller  
Santa Fe County Manager

8.20.14

Date

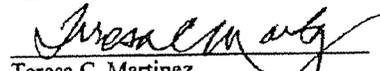
**APPROVED AS TO LEGAL FORM:**

  
Gregory S. Shaffer  
Santa Fe County Attorney

8/13/14

Date

**FINANCE DEPARTMENT APPROVAL:**

  
Teresa C. Martinez  
Santa Fe County Finance Director

8/20/14

Date

**LEWAN & ASSOCIATES, INC.**

  
Signature

26 AUG 2014

Date

KENNETH LONG, VPCCO  
Print Name and Title