

NEWS FROM COMMISSIONER LIZ STEFANICS  
DISTRICT 5 - SANTA FE COUNTY  
SEPTEMBER 10, 2013  
BOARD OF COUNTY COMMISSION SUMMARY



Commissioner Stefanics and Eldorado Fire and Rescue member, Terry Riley

## Phone Scam Warning from PNM

Recently, we have noticed an increase in phone scammers claiming to be PNM employees and threatening customers with a disconnection or meter removal. Both residential and business customers have been targeted.

### Scammer Processes

Customers are told to purchase a prepaid gift card through PayPal or at a retailer, and then to call back with the card number, which the scammer then redeems. Scammers are getting better at fooling people and some customers fall prey to the threat of immediate disconnection and the intimidating tone. We have reports that scammers may even be able to manipulate the number that appears on your caller ID to fool you.

### Spotting a Scammer

On occasion, PNM does make live outgoing calls to customers to collect a past-due payment.

- Customers are asked for a payment, but we never ask customers to purchase prepaid gift cards or PayPal money cards.
- Check your most recent bill. If there is no disconnect notice, it might be a scam.

## If you suspect a call may not be genuine:

### What NOT To Do

- Never provide your PNM account information to someone who has contacted you. A PNM customer service representative will be able to provide you with your PNM account number and past-due amount, which will match your bill.
- Do not automatically buy a prepaid card or PayPal card to provide payment without first calling PNM at 1-888-DIAL PNM (888-342-5766).

### What To Do

- Tell the caller you will call him or her back, then hang up and call PNM at 1-888-DIAL PNM (888-342-5766). We can tell you if a PNM representative contacted you, and whether you are past due. We will use the information you provide to alert other customers.
- Check your bill: If you are in danger of disconnection, this will be written in bold on the front page.
- Even if you are late with your bill, there are several ways to quickly and safely pay without giving the caller personal or financial information.
- Call the police. Only the police can track down and arrest a criminal, but they need your help and cooperation to do that.

### If You Need to Make a Payment Quickly

- Call PNM 1-888-DIAL PNM (888-342-5766) and follow the prompts for making a payment 24/7.
- Or you can call Western Union directly at 1-877-509-5938 to make a payment.

- Make a payment at more than 70 Western Union throughout our service area. Your payment will be noted in our system within 5 minutes. To find a location near you go to [PNM.com/wu](http://PNM.com/wu).
- Make a payment online 24/7 at [PNM.com/paybill](http://PNM.com/paybill).

Spread the word. Tell your friends, family and coworkers about the phone scammers. Even better, just forward this email to them so they will have the information first hand. We want to help keep you safe and secure.

If you have any questions, please feel free to contact us:

**Local and County Governments**

Matthew Jaramillo, [matthew.jaramillo@pnmresources.com](mailto:matthew.jaramillo@pnmresources.com) or (505) 690-4235

**N.M. Legislature**

Sayuri Yamada, [sayuri.yamada@pnmresources.com](mailto:sayuri.yamada@pnmresources.com) or (505) 629-9176

Mike D'Antonio, [michael.dantonio@pnmresources.com](mailto:michael.dantonio@pnmresources.com) or (505) 681-0946

Respectfully yours,

The PNM Governmental Affairs Team

*Thanks,  
Liz*

### **August 27, 2013 BCC Summary**

Below is a summary of the actions taken by the Santa Fe Board of County Commissioners (BCC), all five Commissioners were present.

The meeting minutes from the August 13, 2013 BCC meeting were unanimously approved (5-0)

The Consent Calendar was unanimously approved (5-0)

#### **MONTHLY REPORTS**

- Human Resources
- Corrections Department
- Financial Report for the month ending July 31, 2013
- Public Works and Projects Process Update

#### **PROCLAMATIONS AND PRESENTATIONS**

- A Presentation was made by Eric Blinman, Acting Chair, of the La Bajada Ranch Steering Committee, to update Commissioners on activities and progress of the La Bajada Ranch Steering Committee

#### **MATTERS FROM ELECTED OFFICIALS**

## **CLERK'S OFFICE**

### **RESOLUTION**

- Resolution No. 2013-84, A Resolution amending the boundaries of voting precinct 86 as required by section 1-3-1 (B) NMSA 1978, and associated waiver of requirements of Resolution 2013-26 passed unanimously 5-0

## **COMMISSION**

### **RESOLUTIONS**

- Introduction of a Resolution supporting the creation of a Regional Water Authority or authorities for and within Santa Fe County (Commissioner Holian and Mayfield)(Discussion only, First Hearing)
- Introduction of a Resolution supporting Property Tax Equity (Commissioner Stefanics)(Discussion only, First Hearing)
- Introduction of a Resolution supporting Non-residential Real Property Sales Disclosure (Commissioner Stefanics)(Discussion only, First hearing)
- Introduction of a Resolution supporting Notice of Liens (Commissioner Stefanics)(Discussion only, First Hearing)
- Introduction of a Resolution supporting Suspension of Medicaid benefits in lieu of Termination Upon Incarceration In County Detention Centers For Youth And Adults (Commissioner Stefanics)(Discussion only, First Hearing)
- Introduction of a Resolution supporting County Correctional Facility Gross Receipts Tax (Commissioner Stefanics) (Discussion Only, First Hearing)
- Introduction of a Resolution supporting Delinquent Property Tax Payments (Commissioner Stefanics)(Discussion Only, First Hearing)
- Introduction of a Resolution supporting Delinquent Property Tax List (Commissioner Stefanics)(Discussion only, First hearing)
- Introduction of a Resolution supporting the 2014 Legislative Priorities of the New Mexico Association of Counties. (Commissioner Stefanics)(Discussion only, First Hearing)

## **STAFF ITEMS**

### **FINANCE DEPARTMENT**

- Authorization of the use of District 1 Capital Funds, per Capital Outlay Policy, allocating \$14,000 for engineering services at the intersection at County Road 84/84J passed unanimously 5-0
- Authorization of the use of District 1 Capital Funds, per Capital Outlay Policy, allocating \$35,000 each for playground equipment at the Cundiyo Community Center and El Rancho Community Centers for a total of \$70,000.00 passed unanimously 5-0
- BCC set the tax rates on the net taxable value of property passed 4-1, Commissioner Anaya voting against

#### **ADMINISTRATIVE SERVICES DEPARTMENT**

- Approval for a waiver from Section 1 of Ordinance No. 2012-5 to purchase twenty-one (21) police pursuit Ford Interceptor Sedans in the amount of \$488,019.00 utilizing the State of New Mexico Purchasing Agreement and authorizing the County Manager to sign and execute this purchase order was unanimously approved 5-0
- Approval of Amendment No. 2 to Agreement No. 2011-0270-CORR/MS Pharmaceutical Services and Supplies to extend the term and increase for services in the amount of an additional \$220,000.00 was unanimously approved 5-0
- Approval of Award of Agreement No. 2013-0246-PW/MS Great Glorieta MDWCA Regional Water Quality and Infrastructure Phase 1 – Glorieta Estates, Village of Glorieta Waterline Connection to Done Right Construction, LLC. , in the amount of \$535,000.08, exclusive of GRT was unanimously approved 5-0

#### **GROWTH MANAGEMENT DEPARTMENT**

- Resolution 2013-85, Sponsorship for the Transportation Alternative Program (TAP) and maintenance commitment declaring the eligibility and intent of Santa Fe County to submit an application to the New Mexico Department of Transportation for Federal Fiscal Year 2014-2015 TAP Funds for the Santa Fe County Rail Trail Project was unanimously approved 5-0

#### **PUBLIC WORKS DEPARTMENT**

- Lease Agreement between Santa Fe County and Espanola Public School District was unanimously approved 5-0
- Resolution No. 2013-86 adoption the Santa Fe County, County Improvement District Policy and Applications for the formation of County Improvement Districts in Santa Fe County was unanimously approve 5-0

#### **MATTERS FROM THE COUNTY MANAGER**

- Application deadline for House Seat 50 has been extended to September 27
- 3,000 Citizen Survey will be mailed out this month
- DFA approved Fiscal Year 2014 Santa Fe County Budget
- Public Safety Campaign starts this month
- Santa Fe County will be supporting Breast Cancer Awareness Month (October)

#### **MATTERS FROM THE COUNTY ATTORNEY**

- Executive Session
- Consideration and approval of the amendment no. 2 to the Personal Services Agreement with Katherine Miller to serve as the Santa Fe County Manager unanimously passed 5-0

#### **PUBLIC HEARINGS**

##### **PUBLIC WORKS**

- Update and public hearing on the 2015-2020 Infrastructure Capital Improvement Plan (ICIP), due to Department of Finance and Administration (DFA) by September 30, 2013. Santa Fe County is still accepting public input until September 20, 2013.

#### **GROWTH MANAGEMENT**

- CDRC Case #12-5110 Ellen Jacobs Variance was tabled (District 5)
- CDRC Case # Z/S 12-5450 Cielo Colorado Subdivision was unanimously approved 5-0 (District 4)
- CDRC Case #V/Z/PDP 13-5080 Windmill Water Variance, Master Plan & Preliminary Development Plan was unanimously approved 5-0 (District 3)
- BCC Case # MIS 13-5240 Santa Fe Canyon Ranch Time Extension was unanimously approved 5-0 (District 3)
- Z/S 13-5130 La Bajada Ranch Master Plan Amendment was Withdrawn (District 3)

The BCC Packet is available online by clicking the BCC meeting event on the Events calendar or visiting the BCC committee page [www.santafecountynm.gov/committees/board\\_of\\_county\\_commissioners\\_bcc](http://www.santafecountynm.gov/committees/board_of_county_commissioners_bcc).

All approved Ordinances and Resolutions are available on the County website at [www.santafecountynm.gov/ordinances\\_and\\_resolutions](http://www.santafecountynm.gov/ordinances_and_resolutions) once they are approved and recorded.

All BCC meetings are broadcast live at [www.santafecountynm.gov](http://www.santafecountynm.gov), on Comcast Ch. 28 and on Que Suave AM 810.

To view recorded video of this BCC meeting visit [www.santafecountynm.gov/video\\_on\\_demand/](http://www.santafecountynm.gov/video_on_demand/). Transcripts of the meeting will be available within 10 working days at [www.santafecountynm.gov](http://www.santafecountynm.gov), once approved.

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