MINUTES OF THE

SANTA FE COUNTY

HEALTH POLICY & PLANNING COMMISSION

May 1, 2015

Santa Fe, New Mexico

- I. This regular meeting of the Santa Fe County Health Policy & Planning Commission (HPPC) was called to order by Chair Judith Williams at approximately 9:05 a.m. on the abovecited date at the Santa Fe County Community Services Department conference Room, 2052 Galisteo Street, Santa Fe.
- **II.** The following members were present:

Members Present:

Judith Williams, Chair AnnaMaria Cardinalli Carolyn Roberts Vivian Heye Bonnie Keene

Member(s) Absent:

John Abrams [excused]
Bryan Conkling
Don Reece [excused]
Reena Szczepanski [excused]
[Four Vacancies]

County Staff Present:

Patricia Boies, Director, Health Services Division Rachel O'Connor, Director, Community Services Department Kyra Ochoa, Health Services Staff Kati Schwartz, Mobile Health Care Van

Others Present:

Mark Boschelli, Presbyterian Medical Services Desiree Valdez, DOH Kristen Carmichael, Community Health, CSV Bruce Weatherbee Betty Sisneros Shover, NAMI Martha Cooke, NAMI

III. Introductions

Those present introduced themselves.

IV. Approval of Agenda

The agenda was accepted by consensus.

V. <u>Approval of Minutes</u> April 3, 2015

In the absence of a quorum this item was deferred.

VI. Matters of Public Concern

Bruce Weatherbee stated he was speaking on his own behalf, although he works with nurses and hospital workers on a consulting basis, specifically District 1199. He said there was a great deal of concern in Santa Fe regarding staffing levels at the hospital. Turnover is very high which drives up costs. He believes that CHRISTUS St. Vincent is not transparent regarding their financial situation. He asked to be put on the next agenda to make a 20-minute presentation from the Hospital Accountability Coalition. He noted that hospitals are preparing to profit from the growth fostered by the ACA. He mentioned that he spoke before the BCC and they asked that HPPC hear the presentation first.

Ms. Sisneros Shover invited everyone to the next NAMI meeting, May 11th at Life Link at 6:00 where Gabrielle Sanchez Sandoval, Chief Counsel for the New Mexico Department of Health, will be speaking on treatment guardianships.

VII. Presentations

A. Mobile Crisis Response Team for Santa Fe County

Ms. Boies said that the Community Services Department funds targeted initiatives identified in the *Health Action Plan*, one of which was a mobile crisis response team. Presbyterian Medical Services was awarded the \$350,000 contract, which was approved by the BCC.

Mark Boschelli, clinical services administrator at PMS, said he works primarily on specialty projects such as the Assertive Community Treatment Team, which focuses on hard to reach individuals with numerous psychiatric hospitalizations. From 1997 through 2002 there was a mobile crisis response team funded by the Robert Wood Johnson Foundation. They worked in partnership with law enforcement and fire departments on calls involving behavior health issues and substance abuse issues. He said the crisis response hotline is still active 24/7. "We do counseling on the fly, try to ascertain what's going on." The goal is to connect individuals with their provider. Law enforcement still relies on the hotline personnel.

Mr. Boschelli stated they work with the "high utilizers group" who disproportionately use the emergency room, psychiatric facilities and other services. There are currently 65 such individuals in and near the city. Hospitalizations have been reduced by 80 percent. He characterized the Assertive Community Treatment Team as a hospital without walls.

Santa Fe County HPPC: May 1, 2015 The key, according to Mr. Boschelli, is linkage – ensuring future treatment. The hub of the mobile crisis response team will be the crisis hotline where calls are received from residents, law enforcement and EMTs. There is a protocol for sending the team, consisting of a professional, experienced counselor and a case manager, out on calls. Additionally, there is a training protocol for team members. This will consist of a 20-hour training plus exams. First responders will also be trained. He stressed the importance of on-the-job "teachable moments" and of linkage to follow-up services that goes beyond mere referral. He also emphasized the low-key approach and being part of the neighborhood. Law enforcement training will begin in June and mobile services on July 1st.

Ms. Cooke asked if they would be able to help admit people into the hospital psych unit. Mr. Boschelli said he doesn't work for CHRISTUS St. Vincent; the Guidance Center sometimes diverts people from admission, and he anticipates there would be cooperation between the hospital and the mobile crisis team. Their goal is to decrease repetitive admissions.

Ms. Roberts referred to the City's plan to have a team involving EMTs currently called the Community Protection Initiative. The City effort targets safety in the home for seniors along with crisis situations. Mr. Boschelli said he anticipated working in partnership with the City initiative and outpatient services to ensure a continuum of care. Ms. Shover noted that the City's plan is not therapy.

Chair Williams said there are two distinct populations needing intervention – old and young.

Mr. Boschelli mentioned that there are HIPAA concerns, but HIPAA regulations should not be a deterrent to people getting help.

Ms. O'Connor asked how the LEAD project – Law Enforcement Assisted Diversion – linked with the crisis mobile response team, and whether there was overlap. She noted LEAD is a program involving people involved in the criminal justice system, generally for opiate addiction. Life Link provides intensive case management and aims at harm reduction rather then treatment.

Mr. Boschelli said the Guidance Center has one client due to opiate addiction, and the Guidance Center has a Suboxone program. He assumed there would be some contact between LEAD and the mobile crisis team.

Ms. Heye asked if the team will be trained in and carry Narcan. Mr. Boschelli said he did not know at this point. The Guidance Center runs a Narcan education group for family members.

Mr. Boschelli spoke of the use of prompts, especially for suicide prevention. For instance, the team asks if there is an unsecured firearm in the home. They provide free gun locks.

Ms. Cardinalli asked if they work with veterans. Mr. Boschelli said he has been working with veterans since the Vietnam War. He said they work with a number of veterans, to help stabilize them with medications, substance abuse treatment and reconnecting them with the VA.

Chair Williams asked about the linkage component. Mr. Boschelli said the behavioral health system is strained statewide, but their team works hard to get people linked up and has been successful.

Ms. Keene asked about crisis cases where there are children in the home. Mr. Boschelli said they are mandated reporters for CYFD where there is neglect or needs not being met. He noted PMS runs teen health services in the schools. He pointed out there has been a 90 percent decrease in completed suicides since the program began.

Ms. Boies suggested that Mr. Boschelli return in around four months to report on progress.

VIII. Matters from the Commission and Staff

A. Update on Health Action Plan Priorities

Ms. Boies distributed a report on the indicators for the health action plan, noting that the only new information pertains to insurance coverage.

Ms. Boies spoke about the priority goal in the Health Action Plan to increase enrollment in health insurance. She related that she and Ms. Ochoa attended a conference on ACA implementation in New Mexico, put on by Con Alma, that tied into health equity. The message was that there should be no barriers to enrollment in Medicaid from the standpoint of online applications. Health literacy was spoken of – ensuring that after people enroll that they understand how to get services.

She distributed information on Medicaid enrollment, which showed that Santa Fe is doing very well compared with other counties.

Ms. Ochoa mentioned the importance of finding the gaps in coverage through data collection.

Ms. Valdez spoke of the State Innovation Model, which deals with promoting healthy behaviors and incentivizing people to make better choices. She said there will be a number of meetings with an eye toward increasing community stakeholder involvement.

Ms. Heye spoke about the priority goal in the Health Action Plan to reduce drug abuse. The baseline for overdose deaths was 34.4 per 100,000. She provided statistics on illicit drug use by youth, measuring 6th to 8th grade and also lethal drugs in grades 10 to 12.

Regarding proposed community action number 1 in the Health Action Plan, controlling unauthorized access to prescription drugs, there was a recent drug take-back day. Regarding Number 2, there are now 24 Suboxone providers in Santa Fe County, which is an increase over past years, and Buprenorphine prescriptions are up. Pinning down the number of veterans involved is difficult. On proposed community action Number 3, progress has been made in adopting best practices in opiate prescription. Response from MDs has been better than that of dentists.

Santa Fe County HPPC: May 1, 2015 Number 4 is similar to the first proposed action. Drug take-back programs continue to be publicized. Ms. Roberts said there are two permanent sites for disposal, one police department and one fire station. Regarding Number 5, Ms. Heye said effort has been expended to educate families about Narcan. The Board of Pharmacy has recently called into question the distribution of Narcan in the community, and talks continue. Ms. Roberts said there is a Senator who wants to make Narcan available without a prescription.

Number 6 aims to make Suboxone allowable for prescribing by PAs and nurse practitioners. Ms. Heye said she was unaware of any federal legislative initiatives to that end. Regarding Number 7 on the Health Action Plan proposed community actions, to educate the community on limited immunity, Narcan training includes an overview of the Good Samaritan law. Narcan training has been taking place at Zona del Sol.

Chair Williams asked that progress material be provided in written form.

Ms. Boies spoke about the priority goal in the Health Action Plan to reduce low birth weight. She stated that contracts have been awarded to La Familia (\$185,000) and Las Cumbres (\$65,000) for the low birth weight prevention initiative, and there will be reports on those in coming months..

Ms. Boies said the big push on the priority goal in the Health Action Plan to reduce suicides is the mobile crisis response team. Ms. Ochoa suggested getting data from the PMS high school health center data.

Ms. Boies spoke about the priority goal in the Health Action Plan to increase consumption of healthy food. She said the Food Policy Council, working with Commissioner Holian, brought forward a resolution to the BCC supporting the new proposed federal dietary guidelines, which was approved. The guidelines emphasize a more plant-based diet. The resolution also supported the SNAP double bucks program wherein participants can double their money at farmers markets.

Ms. Boies stated they are requesting letters of interest for organizations to develop a webbased data collection and reporting system to monitor the report card, which would be accessible to the public at large.

B. Directors' Report

Ms. O'Connor spoke of the importance of linking all of the divisions within Community Services, including Teen Court and Seniors, to the *Health Action Plan*. For instance, bonus points will be given to organizations seeking funding for work on the priorities.

Funding has been increased for the Imagination Library, and the Brindle Foundation is providing books in Spanish.

Ms. Boies said the mobile health van will be conducting a mental health screening on May 8^{th} . This will be the third such screening held at Santa Fe Community College and is timed

for "May Is Mental Health Month." Shirlee Davidson will continue to serve on the van committee. Protocols are being developed.

Regarding legislation: Medicaid coverage for the incarcerated passed, as did transparency in hospital costs and state funding for local health councils.

VIII. C. Other Matters from the Commission

None were offered.

IX. **Future Agenda Items**

A discussion ensued regarding having a presentation by Mr. Weatherbee. Mr. Weatherbee said the BCC recommended he come to the HPPC first. He offered to send information before the meeting. There was consensus from those present that he be invited to speak. Chair Williams noted that CHRISTUS St. Vincent plans to talk with the HPPC about their plans for a needs assessment. Ms. O'Connor said they are interested in having HPPC involvement, possibly in an abbreviated fashion. She pointed out it will take time before the indicators can be assessed.

X. Announcements

Next HPPC meeting Friday, June 5, 2015, 9 a.m., Santa Fe County Community Services Department conference Room, 2052 Galisteo Street, Santa Fe

XI. Adjournment

This meeting was declared adjourned at approximately 11:05 a.m.

Approved by:

Judith Williams, Chair

Health Policy & Planning Commission

I The Kuller

Respectfully submitted by:

Debbie Doyle, Wordswork

OUNTY OF SANTA FE TATE OF NEW MEXICO

) ss

HEALTH POLICY & PLAN M

PAGES: 6

Hereby Certify That This Instrument Was Filed for ecord On The 10TH Day Of June, 2015 at 09:02:56 AM nd Was Duly Recorded as Instrument # 1766574 f The Records Of Santa Fe County

Witness My Hand And Seal Of Office

eputy Jauna Minassy County Clerk, Santa Fe, NM

Santa Fe County HPPC: May 1, 2015