

MINUTES OF THE
SANTA FE COUNTY
HEALTH POLICY & PLANNING COMMISSION

September 7, 2018

Santa Fe, New Mexico

I. This regular meeting of the Santa Fe County Health Policy & Planning Commission (HPPC) was called to order by Kim Straus at approximately 9:00 a.m. on the above-cited date at the Santa Fe County Community Services Department conference Room, 2052 Galisteo Street, Santa Fe.

II. The following members were present:

Members Present:

Kim Straus
Christa Coggins
Barry Cooney
Nelsy Dominguez
Sandy Dransfield
Bonnie Keene
Michael Munson
Carolyn Roberts

Member(s) Absent:

Laurie Glaze [excused]

County Staff Present:

Rachel O'Connor, Director, Community Services Department
Patricia Boies, Director, Health Services Division
Kyra Ochoa, Health Services
Alex Dominguez, Health Services
Jennifer Romero, Teen Court
Julia Valdez, Constituent Liaison
Chanelle Delgado, Teen Court
Priscilla Torres, Re-Entry Specialist

Others Present:

Kathy Armijo-Etre, CSV	Aurora Trujillo, SVH Support
Monica Leyba, CSV	Anji Estrellas, Esperanza
Melissa Powers, CSV	Tom Massaro, DOH
Jesse Cirolia, CSV	Beth Holland, La Familia
Olivia Ridgeway, LWV	Dawn Abriel, Bright Heart
Ramona Flores Lopez, Citizen	Terri Marney, SFMC
Heather Imhoff, Crossroads	Lydia Sckalor, Crossroads

Jacalyn Dougherty, DOH
Tim Dabbs, NAMI
Dan Nickelson, NAMI
Howard Gershon, NAMI
Kristin Carmichael, Southwest CARE

Priscilla Torres
Mark Boschelli, PMS
Joe Jordan-Berenis, Interfaith Shelter
Betty Sisneros Shover, NAMI

III. Introductions

Those present introduced themselves.

IV. Approval of Agenda

Commissioner Roberts moved to approve and Commissioner Dransfield seconded. The motion to approve the agenda passed without opposition.

V. Approval of Minutes

August 3, 2018: Commissioner Roberts moved to approve the August minutes. Commissioner Cooney seconded and the motion passed without opposition.

VI. Matters of Public Concern

Ms. Sisneros Shover announced there will be a film called *The S Word*, about suicide at CCA on October 14th. It will be followed by a question and answer session.

VII. Presentations

A. Update on Behavioral Health Services at Christus St. Vincent

Kathy Armijo-Etre introduced herself and gave a short history of St. Vincent's decision to partner with Christus, which commenced in 2008. She explained that every three years non-profit hospitals are required to do a community needs assessment to demonstrate to the IRS that they are a viable non-profit and understand the community's needs. Following that a community health implementation plan (CHIP) is done. Upon completion of this CSV identified three "super-priorities" one of which was behavioral health.

Ms. Armijo-Etre provided population data showing that Santa Fe is higher than the rest of the country in death by alcohol, drugs and suicide. To solve these issues the hospital needs community partners, especially with regard to social determinants.

Jesse Cirolia, manager of community health at CSV, stated she worked on community benefit funding, providing grants to organizations proven to have addressed needs in the past. She listed those involved specifically with behavioral health. Ms. Armijo-Etre noted these organizations are hard-wired into CSV and serve those with the greatest need. Ms. Cirolia mentioned the HUGS program, stated they have three navigators that follow the highest utilizers. Ms. Armijo-Etre said this has led to a 60 percent reduction in emergency room use.

Monica Leyba, Chief of Nursing, described the SWOT process being used to assess needs, and detailed staff involved and site visits made, particularly with regard to changing over to electronic medical records as they apply to behavioral health. Two teams were created, one to define what behavioral health services would look like and one to look at operational efficiencies. She provided statistics showing where drugs or alcohol were involved in primary, secondary or tertiary diagnoses. Ms. Armijo-Etre said these numbers demonstrate how widespread these issues are throughout the hospital.

Ms. Leyba provided data on psychiatric and substance abuse diagnoses in all units. She noted that 22 percent of patient encounters in the acute care setting have a behavioral health diagnosis. She listed the overarching goals they have developed.

Melissa Powers described her work history and spoke of hands-on patient care. She reiterated that the perception is there are only a few beds dedicated solely to behavioral health, whereas many of the behavioral health admittees have serious medical problems. To deal with this behavioral health strategies have evolved, including de-escalation, telemedicine, increased staffing and education for staff, along with enhanced partnerships. She noted the difficulty of recruitment and retention, and Ms. Armijo-Etre pointed out that CSV was just selected as one of New Mexico's top best places to work.

Regarding behavioral health quality initiatives, Ms. Leyba said they are beginning Vivitrol alcohol abuse treatment in-house, they have an opiate stewardship/pain management program and are working on neonatal abstinence syndrome. They have a newly established Suboxone clinic.

Ms. Powers outlined strategies for a better experience in the emergency department for behavioral health patients. This included a triage area devoted strictly to those patients that is away from the regular ER, with access to navigators. Additionally, there will be an inpatient behavioral health unit with warm handoffs, peer support and emphasis on family engagement.

Ms. Armijo-Etre brought up the subject of treating youth with behavioral health problems, especially suicidal ideation. This is a huge problem due to lack of resources in the community. Geriatric behavioral health will be a growing issue, given the aging of the population. Turning to the HUGS program, she said they concentrate on a cohort of 30 people over a three-month period.

Commissioner Cooney asked about the recidivism rate, and Ms. Armijo-Etre said the HUGS program is designed with that in mind. She pointed out one person used the emergency department 171 times in six months. Ms. Cirolia stated high utilization is exacerbated by lack of community resources which makes the ER the only option.

Commissioner Dransfield asked if there was one partnership that could serve as a model. Ms. Armijo-Etre named the PACT team and the homeless shelters as examples, especially with the need for help with the social determinants.

Commissioner Dominguez asked what was being done for those outside of the city. Ms. Armijo-Etre said the catchment area is made up of the seven counties of north central New

Mexico. She said they do what they can given what they have. They see people from Santo Domingo and Española, for instance. Ms. Cirolia mentioned organizations that fill the gaps, such as Las Cumbres and Kitchen Angels.

Responding to a question about the Desert Chorale being listed as a partner, Ms. Armijo-Etre said this was homeless choir project. Joe Jordan-Berenis of the Interfaith Community Shelter lauded the program saying it gives voice to the voiceless and helps normalize lives.

A discussion ensued regarding the need for facilities for adolescents. Ms. Armijo-Etre noted they lack bed capacity and reimbursement possibilities.

Ms. O'Connor referred to a consultant's study jointly undertaken with the hospital and the County and asked if any changes were made pursuant to the recommendations from that study. Ms. Armijo-Etre said the steps taken in the behavioral health unit are a direct result of that report. Ms. Powers said they are now able to address a higher level of acuity. Ms. O'Connor stated they, in conjunction with Teen Court, will be working on a behavioral health needs assessment and strategic plan for youth. Ms. Armijo-Etre said they contract with the SKY Center in an adolescent HUGS program.

Tim Dabs spoke of his personal experiences in dealing with the hospital for his children with behavioral health problems, which have been frustrating. Ms. Armijo-Etre indicated that is why they have been changing their procedures. Ms. Sisneros Shover mentioned the Assisted Outpatient Program which seeks to help those where full commitment is not called for.

VIII. Matters from the Commission and Staff

A. Directors' Report

Ms. O'Connor gave the following updates:

- The County and City are partnering with the hospital in the Health Tracks program for home visits and case management for high risk seniors. They now have a navigator and are working on the MOA
- Regulations governing crisis centers are still pending from both the DOH and HSD. After the regulations are released construction can begin on the design-build project. A small working group will provide input on the plans
- Work continues on the overall behavioral health strategic plan with Hyde and Associates. Focus groups are planned

Ms. Boies provided these updates:

- Regarding dental therapy legislation to license midlevel practitioners, the HPPC recommended that the BCC support such legislation during the 2017 legislative session. It did not pass that year and will be before the legislature in the 2019 session, and she is pursuing a BCC resolution in support.
- Ms. Ochoa gave a presentation before the BCC on the Accountable Health Community, similar to what was presented to the HPPC at a recent meeting.

- The purchase of the software for the Accountable Health Community is in process with procurement, following the determination that CSD can proceed using the health care exemption.

B. Other Matters from the Commission

Commissioner Dransfield asked if this Commission would have input into the decision process on the Crisis Center. Mr. Dominguez said it would.

IX. Future Agenda Items

A. Possible Agenda Items for Future Meetings

- Presentation on Health Tracks
- Meeting on insurance with Sen. Ortiz y Pino, Health Security/Medicaid Buy-in
- CSV Quality Performance Improvement Initiatives – 26 projects
- Youth Risk and Resilience Survey
- Partnership models

Announcements

A. Next HPPC meeting Friday, October 5 2018, 9 a.m., Santa Fe County Community Services Department Conference Room, 2052 Galisteo Street

X. Adjournment

This meeting was declared adjourned at approximately 10:35 a.m.

Approved by:

Laurie Glaze

Laurie Glaze, Chair
Health Policy & Planning Commission

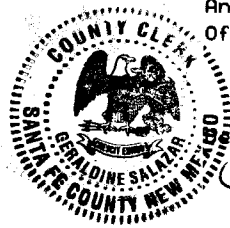
Respectfully submitted by:

Debbie Doyle
Debbie Doyle, Wordswork

COUNTY OF SANTA FE)
STATE OF NEW MEXICO) ss

HEALTH POLICY & PLAN M
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I Hereby Certify That This Instrument Was Filed for
Record On The 9TH Day Of January, 2019 at 09:11:21 AM
And Was Duly Recorded as Instrument # 1876410
Of The Records Of Santa Fe County



Estrella Montano

Witness My Hand And Seal Of Office
Geraldine Salazar
County Clerk, Santa Fe, NM