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Commissioner, District 5

**Katherine Miller**  
County Manager

## **Memorandum**

**To:** Santa Fe County Board of County Commissioners

**From:** Rachel O'Connor, Director  
Santa Fe County Community Services Department

Alex Dominguez, Behavioral Health Program Manager  
Santa Fe County Community Services Department

**Through:** Katherine Miller  
Santa Fe County Manager

**Date:** March 29, 2018

**Subject:** Request for Approval of Location for the Behavioral Health Crisis Center  
(Community Services Department/O'Connor/Dominguez)

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### **Issue:**

The Community Services Department (CSD) is in the process of developing a Behavioral Health Crisis Center for Santa Fe County. This presentation is meant to inform the Commission on location options available to the County and to request approval of a location.

### **Background:**

In 2013, Santa Fe County CSD, in partnership with CHRISTUS St. Vincent, released *A Community Health Profile: Santa Fe County 2013*, which provided data on health care needs in Santa Fe County. In 2014, CSD used this data, in conjunction with information gathered at a series of public meetings, to develop the *Santa Fe County Health Action Plan*, setting the following six high-priority health goals for the County:

- o Increase enrollment in health insurance
- o Reduce drug abuse
- o Reduce alcohol abuse
- o Reduce suicides
- o Reduce low birth weight babies
- o Increase consumption of healthy foods

In 2014, the Affordable Care Act and changes in state statute led the County to change its process of funding health care providers from a strictly claims-based system to include value based contracts with nonprofit community providers, in order to address the priorities set forth in the *Health Action Plan*. Beginning in late 2015, the County began contracting with local providers for specific health care services, including the development of a Mobile Crisis Response Team and services for high-risk pregnant women. Because at least half of the County's six high-priority health goals are directly linked to behavioral health (not to mention at least three of the five medium-priority goals), the County invested heavily in services to prevent, treat, and support individuals experiencing mental illness and substance abuse disorders and their families.

In May of 2016, the County held a Behavioral Health Summit in Santa Fe, New Mexico attended by over 300 individuals. Participants in the Summit overwhelmingly urged the County to develop a behavioral health crisis center. In November of 2016, County voters approved a bond that authorized \$2 million in capital funds for the crisis center. Voters also supported an advisory question regarding an increase in the County gross receipts tax for behavioral health services.

Over the past year, the CSD, with input and guidance from Hyde and Associates and the larger behavioral health community, has been researching and planning for a behavioral health crisis center. The County is proceeding with plans for an integrated model of service delivery that includes both the development of new crisis services and the co-location of existing supplemental services. On June 27, 2017, the Santa Fe County Board of County Commissioners voted a one-eighth increase in the County's gross receipts tax in order to support the operations of a crisis center.

In March of 2018, we signed a contract with our Primary Partner, New Mexico Solutions, who will work with the County and other partners to plan for and operate the Crisis Center. Activities in Phase I of this contract include making a recommendation regarding the location of a Crisis Center. Other Phase I activities include collaborating with partners in the selection of an Architectural firm for plan and design, selection of a contractor for renovation or build to suit of the Crisis Center building and proving input and interpretation of draft Crisis Center regulations put forth by the State Department of Health.

### **Staff Recommendations:**

The Community Services Department request an approval of a location for the Santa Fe County Behavioral Health Crisis Center.. The Community Services Department recommends Option "B", 2052 Galisteo St., based on pros and cons and the budget allotted for this project.



**SANTA FE COUNTY  
COMMUNITY SERVICES  
DEPARTMENT**

**BEHAVIORAL HEALTH  
CRISIS CENTER  
LOCATION OPTIONS**

**COMMUNITY SERVICES DEPARTMENT  
SANTA FE COUNTY  
ALEX DOMINGUEZ, BEHAVIORAL HEALTH ADMIN. MANAGER**



# BEHAVIORAL HEALTH CRISIS CENTER GOAL

**GOAL:** To provide a safe and secure place for Santa Fe County adults with behavioral health issues (mental illnesses and/or addictions) as well as assisting their families and caregivers to find information and receive assistance in times of crisis and provide linkage with appropriate community services.



# SANTA FE COUNTY CRISIS CENTER

## LOCATION AND BUILDING CRITERIA

- Building location is close to the Hospital that Offers Behavioral Health Care (Christus St. Vincent R.M.C.)
- Building large enough to co locate with detox services
- Building located in a non residential setting
- Prefer a location where similar services are currently being provided
- Easy access to the public and first responders
- A minimum of 11,000 sf



# PROPOSED LOCATION – A

ARC/YOUTH DETENTION CENTER FACILITY-4250 AIRPORT RD.

## PRO's of Location A

- County owned
- Secure location
- Location is familiar to law enforcement
- Easy access to the southern part of the County



# PROPOSED LOCATION – A

ARC/YOUTH DETENTION CENTER FACILITY-4250 AIRPORT RD.

## CON's of Location A

- Designed as a Detention Center – not a clinical or calming environment (Living room model)
- Location can be challenging to transport for medical clearance or services due to the distance to a hospital that offers behavioral health care (Christus St. Vincent R.M.H.)
- Not able to co-locate detox services
- Architectural Research Consultants hired to evaluate the ARC in 2014; The following was identified as “some” of the issues:
  - Landscape and sidewalks need to be redone
  - Drainage problems have caused some building damage
  - Storm drains need to be flushed regularly
  - Plumbing system backs up regularly
  - HVAC system is old and needs to be replaced, cooling is especially problematic in the individual cells
  - Approximate budget for rehabilitation \$9,234,555



# **PROPOSED LOCATION – B RENOVATE 2052 GALISTEO ST.**

## **PRO's to Location B**

- Building is approximately 11,000 sq. ft.
- Similar services are currently provided at this location
- Crisis Center and detox services can be co-located
- Building is owned by the County
- Client detox services currently provided at this location
- Close to Christus St. Vincent Hospital
- Community is familiar with location
- Law enforcement is familiar with location
- Not in a residential setting



# **PROPOSED LOCATION – B RENOVATE 2052 GALISTEO ST.**

## **CON's of Location B**

- Building needs to be renovated
- CSD needs to relocate (Approximately 25 staff) a minimum of 6,000 sf
- Average cost of \$125,000 to lease a building to relocate CSD (per year)



# PROPOSED LOCATION B

2052 is recommendation of the Community Services, Public Works Department and New Mexico Solutions Inc.



**PROPOSED LOCATION – C  
PURCHASE 2044 & 2048 GALISTEO ST.**





# PROPOSED LOCATION – C PURCHASE 2044 & 2048 GALISTEO ST.





# **PROPOSED LOCATION – C**

## **PURCHASE 2044 & 2048 GALISTEO ST.**

### **PRO's of Location C**

- **Located near Christus St. Vincent Hospital**
- **Next to Community Services Department**
- **Client detox services currently provided in the building next door**
- **The community is familiar with the location**
- **Law enforcement is familiar with the location**
- **One building can be used for crisis services, the other for detox**
- **Allows CSD to remain at 2052 Galisteo**



## **PROPOSED LOCATION – C PURCHASE 2044 & 2048 GALISTEO ST.**

### **CON's of Location C**

- Purchase price is \$2,998,750
- Buildings would need to be renovated to accommodate a Crisis Center and a detox facility
- Must purchase both buildings
- It is not within current budget



# PROPOSED LOCATION – D

## NEWLY BUILT COUNTY BUILDING

### PRO's OF LOCATION D

- We can choose the location and site (based on availability)
- Build to suit design may be an option (based on availability)
- A possible collaborations between the County and private land owner
- Possibility of community funders to provide funding investments

### CON's OF LOCATION D

- Cost of land and building will exceed available funding
- Is land available?
- Can we find a build to suit option in a desired location?
- The time line for operations will be delayed



# IN SUMMARY

Ranking based on pros vs cons	SANTA FE COUNTY CRISIS SCENTER	IS IT LOCATED NEAR BH HOSPITAL CARE?	CO-LOCATE DETOX AND CRISIS CENTER?	IS IT CLOSE TO EXISTING CSD?	ARE THE COMMUNITY AND FIRST RESPONDERS FAMILIAR WITH THE LOCATION?	IS IT WITHIN CURRENT BUDGET?
<b>#4</b>	BUILDING OPTION A ARC	NO	NO	NO	YES	NO
<b>#1</b>	BUILDING OPTION B 2052 GALISTEO	YES	YES	CURRENT LOCATION	YES	YES
<b>#2</b>	BUILDING OPTION C 2044 & 2048 GALISTEO	YES	YES	YES	YES	NO
<b>#3</b>	BUILDING OPTION D PURCHASE LAND AND BUILD	?	?	?	?	NO