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> Katherine Miller County Manager

Memorandum

To:

Santa Fe County Board of County Commissioners

From:

Katherine Miller, County Manager, SFC

Rachel O'Connor, Director, Community Services Department, SFC

Date:

June 13, 2018

Subject:

Community Services Monthly Report

Overall

We had two interns start this week and staff have reported that they are very successful placements.

The Evaluation Committee has been chosen for the Stanley Event Coordinator RFP. Purchasing has sent them out the dates that they will need to be available. Responses to the RFP are due to Purchasing on May 31st.

Four proposals were received for the Stanley Event Coordinator RFP at Purchasing. The Evaluation Committee has until the 18th to review the proposals. The Evaluation Committee will meet on June 20th to score the proposals.

The biggest news we have this month are the CSD response to the Crisis Triage regulations, that were eight pages long. We submitted them in written form to DOH and also provided oral testimony at the hearing. Key areas of concern include but definitely are not limited to the following:

- 1. Our model includes the development of a Crisis Triage Center that is co-located with a detoxification center providing enhanced social detox services. Programs are operated independently from one another and by different providers. Does the co-located detox center need to be licensed as a CTC?
- 2. The Santa Fe County model proposes a non-residential approach with hours of operations less than 24 hours a day/seven days a week and specific to data that indicates when our residents are most likely to experience crisis. The language in the regulations as written is contradictory with regard to hours of operation. Is it the intent of the State to allow for the operations of Crisis Centers who are open for less than 24 hours per day? The Santa Fe County model proposes to begin with hours from 10am to midnight six days per week. All

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references in the regulations to 24/7 should be reviewed to assure requirements are appropriate to a center's hours of operation.

3. As written the regulations are unclear as to who exactly needs to be licensed. In some cases the regulations specify that the owner of the facility is the licensee. This is problematic because the County owns the building where the CTC will be operated by a Management Company/Primary Partner. It addition, as stated above, it is unclear what co-located services need to be licensed under these regulations given many of the navigation services Santa Fe County's center will co-locate will be part of other existing organizations that are otherwise licensed, certified, or accredited

Health Services

This month Alex and I visited two Crisis Centers in Colorado, one in Colorado Springs and one in Pueblo. We did not like the Colorado Springs model but were impressed with Pueblo and hope to use it as a model. They have a Mobile Crisis Team attached that is preventative......also a 24./7 walk in facility. They were envious of our model because they wish they had a detox center attached. Could be we are charting new territory here. It seems our model is solid but I am hoping to use some of Pueblo's MOA's and business agreements as templates.

Staff met with Lillian Montoya, incoming CEO for CHRISTUS St. Vincent. We had a really good chat about our top priorities, including the Accountable Health Community and the Behavioral Health Crisis Center. We had several asks, including providing someone to serve on the AHC Advisory Council and requesting regular briefings to the Board on Crisis Center issues.

We had a meeting of the Crisis Design Build Work Group this week, and are in the beginning stages of developing a scope of work for an RFQ and an RFP. Discussion centered around the living room model and specific features needed for a safe crisis center. I believe that these meetings are successful in gathering information about the Crisis Center. Some of the things that have been discussed at the meetings include safety issues, and the need for things like showers, safe furniture, lockers, animal/pet care, the homeless population and their personal possessions.

Given the news we've had some heightened attention paid to issues related to suicide. Unfortunately the hospital is reporting to us that they've seen an increase in suicidal ideation amongst youth, as young as 9, and that they are filling the ER. Despite our efforts we are seeing a rise in suicides in Santa Fe County, the state and the Country.

We are moving in to Phase Two of the Behavioral Health Strategic Plan process, which will include three targeted meetings of stakeholders.

Community Safety

The DWI program and local law enforcement are gearing up for a busy summer. Law enforcement agencies continue to use funding provided by the DWI program to conduct saturation patrols and checkpoints. Funding for DWI enforcement efforts will continue into FY 2019 with the DWI program dedicating \$88,000.00 to local agencies to continue to conduct DWI and over service related operations.

The DWI Compliance program in fiscal year 2019 will apply to start the certification process through the Accreditation Standards for Adult Misdemeanor Compliance Programs. All Compliance staff will assist in the accreditation process. The DWI program will work towards certification over the next two years with a Program goal of completing the process within a one year period. DWI Compliance Programs undergoing the certification have two years to years to complete the process.

The Teen Court data system went live this week. There were several areas that need to be adjusted and we are working with Real Time Solutions to work them out. We will be meeting with them early next week to discuss priority needs and we will continue to make adjustments over the next few months as needed.

All Youth Program Grants are in the final stages of completion. We will begin site visits the second week of June.

Community Operations

The Contract for the internet at the La Cienega Community Center is at legal for review. We hope to have the contract back to Comcast in the next few days in order to get the installation completed.

The County Extension Staff is moving into their building this week and next week with assistance from County Staff. They plant to be out of the exhibit hall by the end of this week and will spend all of next week unpacking. Sammy Romero's crew will be thoroughly cleaning the exhibit hall in preparation of the Senior Dance on June 21st and the upcoming County Fair.

Carol Branch met with Kristine Mihelcic and Scott Kaseman to plan the ribbon cutting celebration for the Greenway Project on June 29, 2018.

Senior Services

The Santa Cruz Center was broken into on the evening of 6/6. It was reported to Risk and to the Sheriff's Department (Case # 0218008874). Nothing significant was stolen but there was some limited damage to the Center.

The Health Tracks program, a joint project between CHRISTUS, the City of Santa Fe, Santa Fe County Fire Department and CSD is beginning to accept clients within a limited area code. This is a pilot project that will provide Navigation services to high risk seniors in our community. We are still awaiting some final features, including a Dropbox for data collection. We are excited about the possibilities for this new program.

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