

**SANTA FE COUNTY
BOARD OF COUNTY COMMISSIONERS**

RESOLUTION NO. 2026 - 048

Introduced by: Commissioner Lisa Cacari Stone and Commissioner Camilla Bustamante

**A RESOLUTION RECOGNIZING PUBLIC SAFETY TELECOMMUNICATORS AS
FIRST RESPONDERS AND AS CRITICAL INFRASTRUCTURE WITHIN THE
PUBLIC SAFETY FRAMEWORK; RECOGNIZATING APRIL 12 TO 18, 2026, AS
NATIONAL PUBLIC SAFETY TELECOMMUNICATORS WEEK IN SANTA FE
COUNTY**

WHEREAS, the Santa Fe County Board of County Commissioners (Board) recognizes that Public Safety Telecommunicators are a vital and irreplaceable component of the public safety framework, and without their dedication and expertise, effective emergency response would not be possible; and

WHEREAS, Public Safety Telecommunicators serve as the first, first responder receiving emergency calls, gathering essential information, and making rapid, life-saving decisions that directly affect the outcome of incidents and emergencies; and

WHEREAS, Public Safety Telecommunicators provide care, compassion, and stability to citizens in their worst and most traumatic moments, and Public Safety Telecommunicators may experience the cumulative effects of PTSD and vicarious trauma as a result of their service; and

WHEREAS, despite these challenges, Public Safety Telecommunicators must continue answering emergency calls, monitoring radio traffic, coordinating responses, receiving and sending text messages, and increasingly managing streaming video and other emerging communication technologies; and

WHEREAS, Public Safety Telecommunicators must be knowledgeable of not only their own agency's procedures but also the response protocols for every law enforcement, fire, EMS, and emergency management agency they support, often across multiple jurisdictions; and

WHEREAS, the position of Public Safety Telecommunicator is a public safety role requiring independent judgment, rapid assessment, allocation of multi-jurisdictional resources, and the ability to coordinate complex emergency operations; and

WHEREAS, Public Safety Telecommunicators also serve as the community's public safety intelligence resource by collecting, analyzing, and disseminating critical data and situational information to field responders and public safety officials who would not otherwise have timely access to such information; and

WHEREAS, Public Safety Telecommunicators are required to undergo extensive background checks, drug testing, academy-level training, emergency medical dispatch certification, and continuous education, ensuring they maintain the knowledge and skills necessary to execute their duties at the highest standard; and

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WHEREAS, Public Safety Telecommunicators often perform their duties with limited formal recognition in some regulatory and classification frameworks.

NOW, THEREFORE, BE IT RESOLVED, that the Santa Fe County Board of County Commissioners hereby formally recognizes Public Safety Telecommunicators as First Responders and as essential personnel within the critical infrastructure of the public safety framework; and

BE IT FURTHER RESOLVED, that the Board acknowledges and honors the dedication, professionalism, and sacrifice of Public Safety Telecommunicators who serve as the lifeline between the public and emergency response personnel; and

BE IT FURTHER RESOLVED, that the Board recognizes April 12 to April 18, 2026, as National Public Safety Telecommunicators Week in Santa Fe County, which makes its recognition of Public Safety Telecommunicators as First Responders and essential workers particularly fitting.

PASSED, APPROVED, AND ADOPTED ON THIS 14th DAY OF APRIL, 2026.

**SANTA FE COUNTY
BOARD OF COUNTY COMMISSIONERS**

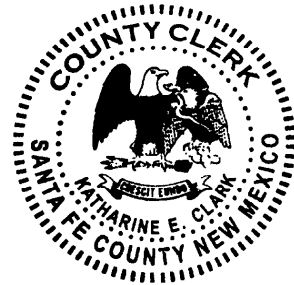
By: [Signature]
Justin S. Greene, Chair

ATTEST:
[Signature]
Katharine E. Clark

Date: 04/15/26

Santa Fe County Clerk
Approved as to form:

[Signature] for
Walker Boyd
Santa Fe County Attorney



COUNTY OF SANTA FE) BCC RESOLUTIONS
STATE OF NEW MEXICO) ss PAGES: 2

I hereby Certify That This Instrument Was Filed for record On The 17TH Day Of April, 2026 at 10:09:14 AM and Was Duly Recorded as Instrument # 2081465 of The Records Of Santa Fe County

Deputy [Signature] Witness My Hand And Seal Of Office
Katharine E. Clark
County Clerk, Santa Fe, NM

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