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County Manager

October 14, 2020

SANTA FE COUNTY
RFP No. 2021-0030-FD/MM
ELECTRONIC MEDICAL AND FIRE REPORTING SYSTEM FOR SANTA FE
COUNTY FIRE DEPARTMENT (SFCFD)

ADDENDUM NO. 1

Dear Proponents,

This addendum is issued to reflect the following immediately. It shall be the responsibility of interested Offerors to adhere to any changes or revisions to the RFP as identified in this Addendum No. 1. This documentation shall become permanent and made part of the departmental files.

***The deadline for proposal submission has been extended to
Thursday, November 5, 2020 @ 2:00PM local time.***

Question No. 1:

Section C.2

a. Can you elaborate on what functionality is required offline?

Answer No. 1:

a. Full functionality, the ability to utilize software package in the event there is no data connection while out on the field, i.e continue the use of the charting system and not require a data connection to function, as well as the ability to upload data as soon as a connection is re-established.

Question No. 2:

Section C.3

a. What is the format of the current maintenance records?

b. What is the nature of the integration of these records?

c. Is it just to upload of data or is there an anticipated bidirectional integration?

Answer No. 2:

a. Hard-drive-Offsite

b. Import /Export feature of Records.

c. One-way upload Traffic

Question No. 3:

Section C.4

- a. Can you explain the intention behind “recognize” and “generate” verbs in this statement?
- b. Is the intent to be able to pull up previously entered records for a new incident/patient?
- c. Does “generate” refer to the ability to retrieve information and include reporting?
- d. Is there intent to store patient information beyond 3 months?

Answer No. 3:

- a. The ability to generate information based on a single search, procedure, administration, etc..**
- b. Yes**
- c. Yes**
- d. Yes**
- e. Yes**

Question No. 4:

Section C.5

- a. Does document maintenance include versioning of documents, or the ability to store and retrieve uploaded documents in context of the records they are uploaded with?

Answer No. 4:

- a. Both**

Question No. 5:

Section C. 6

- a. What is the nature of the integration with local hospitals?
- b. Would you be integrating directly with local hospital’s EHRs or is it to make ePHI data available to local hospitals via the Data Export Hospital Hub?
- c. Is the integration expected to be bidirectional?
- d. Would you expect to create records in a local hospital’s HER?
- e. What is the expected frequency of this data exchange?

- f. How many different hospitals does SFCFD transport to?
- g. Can you provide a list of the hospitals you transport to?

Answer No. 5:

- a. Reports would be transmitted via the capabilities offered by the vendors.**
- c. Please refer to RFP Scope 6b.**
- d. No**
- e. No**
- f. In Real-time**
- g. Approximately 15**
- h. Espanola Presbyterian, Los Alamos Medical Center, Christus St. Vincent regional, Santa Fe Presbyterian, Santa Fe Indian Hospital, Albuquerque Presbyterian, UNM hospital, Lovelace Medical Center, Lovelace westside hospital, Presbyterian Kasseman hospital, Lovelace Women's hospital, VA hospital, Sandoval Regional, Presbyterian RUST Medical center, Heart hospital.**

Question No. 6: Section C.13

- a. Can you explain the import of EKG functionality ad integration?
- b. Is this the import of results or the actual data file for an EKG?
- c. Does this file need to be shared with other entities or systems?

Answer No. 6:

- a. Ability for cardiac monitors to transmit data into reporting software via USB, Bluetooth, etc.**
- b. Results**
- c. Information purposes for the receiving hospital.**

Question No. 7: Section C. 14

- a. Can you explain the nature of the integration to SFCFD training software? Is this bidirectional?
- b. Does the current training software provide API's for integration?

Answer No. 7:

- a. SFCFD utilizes Target Solutions for our training software to provide training and activities information, such as class attendees,**

etc. Information must be able to be shared between both softwares for purposes of consolidation during ISO inspections. –Upload one way.

b. Yes

Question No. 8:

Section C. 16

- a. Regarding tracking district call volume, can you identify the phone system that collects this call volume?
- b. Can you provide an estimated number of patients would be enrolled in your program at any given time?

Answer No. 8:

- a. This program is run by one individual who is referred to by another county department. The system is currently a landline and not generated by a dispatch center.**
- b. This is a new program, and expected to grow larger every year. We currently have approximately 50 patients enrolled in this program, and numbers increase every month.**

Question No. 9:

Section C.19

- a. It states that there must be an existing partnership or interface with Central Square. Is this mandatory or does the ability integrate with Central Square suffice?
- b. It states a hosted environment is preferred. Would a cloud-based environment be accessible?

Answer No. 9:

- a. Ability to Integrate.**
- b. Open to either possibility**

Question No. 10:

- a. Are the total number of stations you would like to cover with the Fire RMS software all 34 stations or just the 6 regionally located stations?

Answer No. 10:

- a. All 6 regionally located fire stations, and some volunteer stations with room for growth in the future.**

Question No. 11:

- a. What is your total of EMS calls for service per year to include all areas that will be using the Electronic Patient Care Record software?

Answer No. 11:

- a. Approximately 8,000**

Question No. 12: a. Can you clarify the double sided page limitation for responses?

Answer No. 12: a. The proposal responses shall not exceed a maximum of 15 pages (7.5 pages double sided).

Please add this Addendum No. 1 to the original proposal documents and refer to proposal documents, hereto as such. This and all subsequent addenda will become part of any resulting contract documents and have effects as if original issued. All other unaffected sections will have their original interpretation and remain in full force and effect. Responders are reminded that any questions or need for clarification must be addressed to Maricela Martinez, Procurement Planner Analyst at mcmartinez@santafecountynm.gov.