SANTA FE COUNTY REGIONAL EMERGENCY COMMUNICATION CENTER

REQUEST FOR PROPOSALS



RFP# 2016-0239-RECC/KE

PROFESSIONAL SERVICES FOR PUBLIC SAFETY LAND MOBILE RADIO SYSTEM SELECTION and CONSULTING SERVICES

MARCH 2016

TABLE OF CONTENTS

		PAGE NO.
I.	ADVERTISEMENT	4
II.	CONTRACT OBJECTIVES	5
	A. PURPOSE OF THIS REQUEST FOR PROPOSAL	5
	B. BACKGROUND	
	C. SCOPE OF WORK	
	D. INSURANCE REQUIREMENTS	
	E. PROCUREMENT MANAGER	
	F. DEFINITION OF TERMINOLOGY	9
III.	CONDITIONS GOVERNING THE PROCUREMENT	11
	A. SEQUENCE OF EVENTS	11
	B. EXPLANATION OF EVENTS	
	1. Issue of RFP	12
	2. Pre-Proposal Conference	12
	3. Acknowledgement of Receipt Form Due	
	4. Deadline to Submit Additional Written Questions	
	5. Response to Written Questions	
	6. Submission of Proposals	13
	7. Proposal Evaluation	13
	8. Selection of Finalists (If Applicable)	13
	9. Best and Final Offers from Finalists (If Applicable)	
	10. Oral Presentations by Finalists (If Applicable)	
	11. Finalize Contract	
	12. Contract Award	14
	13. Right to Protest	14
	C. GENERAL REQUIREMENTS	
	Acceptance of Conditions Governing the Procurement	15
	2. Incurring Cost	15
	3. Prime Contractor Responsibility	15
	4. Subcontractors	15
	5. Amended Proposals	15
	6. Offerors Rights to Withdraw Proposal	
	7. Proposal Offer Firm	
	8. Disclosure of Proposal Contents	
	9. No Obligation	
	10. Termination	
	11. Sufficient Appropriation	
	12. Legal Review	
	13 Governing Law	17

	14. Basis for Proposal	17
	15. Contract Terms and Conditions	17
	16. Contract Deviations	17
	17. Offeror Qualifications	17
	18. Right to Waive Minor Irregularities	18
	19. Change in Contractor Representatives	18
	20. Notice	18
	21. County Rights	18
	22. Right to Publish	
	23. Ownership of Proposals	
	24. Electronic Mail Address Recommended	
	25. Preferences in Procurement by Santa Fe County	
	26. Double-Sided Documents	
	27. Living Wage	20
IV.	RESPONSE FORMAT AND ORGANIZATION	
	A. NUMBER OF RESPONSES	
	B. NUMBER OF COPIES	
	C. PROPOSAL FORMAT	
	1. Proposal Organization	
	2. Letter of Transmittal	22
3 7	CDECIFIC A TIONS	22
V.	SPECIFICATIONS	
	A. INFORMATION	
	1. Time Frame	
	B. EVALUATION FACTORS	
	1. Introduction	
	2. Technical Competence and Specialized Experience	23
	3. Evidence of Understanding Scope of Work	
	4. Capacity and Capability	
	5. Past Record of Performance	
	6. Proximity & familiarity to Santa Fe County & City of Santa Fe, NM7. Resident Business Preference Certificate	
	7. Resident Business Preference Certificate	24
VI.	EVALUATION	25
٧ 1.	A. EVALUATION SCORING	
	B. EVALUATION PROCESS	
	B. EVALUATION I ROCESS	20
	APPENDICES:	
	A. Acknowledgement of Receipt Form	27
	B. Campaign Contribution Disclosure Form	28
	C. Veterans Preference Certification	
	D. Sample Professional Services Agreement.	

I. ADVERTISEMENT

SANTA FE COUNTY PROFESSIONAL SERVICES FOR PUBLIC SAFETY LAND MOBILE RADIO SYSTEM SELECTION AND CONSTULTING SERVICES RFP# 2016-0239-RECC/KE

Santa Fe County (County) is soliciting proposals for Consulting Services to select a Land Mobile Radio System for the Regional Emergency Communications Center located at the Santa Fe County Public Safety Complex. All proposals submitted shall be valid for ninety (90) days subject to action by the County. Santa Fe County reserves the right to reject any and all proposals in part or in whole. A completed proposal shall be submitted in a sealed container indicating the proposal title and number along with the Offeror's name and address clearly marked on the outside of the container. All proposals must be received by 2:00 PM (MDT) on April 14, 2016 at the Santa Fe County Purchasing Division, 142 W. Palace Avenue (Second Floor), Santa Fe, NM 87501. By submitting a proposal for the requested services each Offeror is certifying that their proposal complies with regulations and requirements stated within the Request for Proposals.

A **Pre-Proposal Conference** will be held on **Wednesday, March 30 at 10:00 AM (MDT)** at the Santa Fe County Public Safety Complex located at 35 Camino Justica in Santa Fe, N.M. 87506. Attendance at the Pre-Proposal Conference is not mandatory but attendance is **strongly encouraged**.

EQUAL OPPORTUNITY EMPLOYMENT: All offerors will receive consideration of contract(s) without regard to race, color, religion, sex, national origin, ancestry, age, physical and mental handicap, serious mental condition, disability, spousal affiliation, sexual orientation or gender identity.

Request for proposals will be available by contacting Karen Emery, Procurement Specialist, Senior, 142 W. Palace Avenue (Second Floor), Santa Fe, New Mexico 87501, by telephone at (505) 992-6759 or by email at kkemery@santafecountynm.gov or on our website at http://www.santafecountynm.gov/services/current solicitations

PROPOSALS RECEIVED AFTER THE DATE AND TIME SPECIFIED ABOVE WILL NOT BE CONSIDERED AND WILL BE REJECTED BY SANTA FE COUNTY.

Santa Fe County Purchasing Division

Publish: March 20 and 21, 2016

II. CONTRACT OBJECTIVES

A. PURPOSE OF THIS REQUEST FOR PROPOSAL

The County of Santa Fe and City of Santa Fe have initiated a collaborative project to modernize their Public Safety Land Mobile Radio (PSLMR) Systems. Pursuant to the direction of the Regional Emergency Communication Center (RECC) Board of Directors, Santa Fe County is issuing this Request for Proposal (RFP) to acquire the professional services of a qualified consultant with PSLMR system expertise to assist with the project.

B. BACKGROUND

In 2001, a joint agreement was put in place to define the terms and conditions for operating, administering and maintaining a joint enhanced 911 Regional Emergency Communications Center to provide for the emergency communication needs of the public safety agencies of the City of Santa Fe, Santa Fe County and the Town of Edgewood.

The City of Santa Fe Public Safety implemented a Motorola Type II Hybrid, 800MHz trunked radio system that is operated and managed by its Information Technology and Telecommunications Department.

Santa Fe County utilizes a vendor for all maintenance and replacement of its PSLM Radio System. The County's current system is an analog Motorola VHF Radio System.

Concurrent with this effort is a mandate by the Federal Communications Commission to provide better signal reception in rural areas, increase the availability of the radio spectrum and interoperability. A move to a digital system that meets the P25 standard would be consistent with that effort and make the project eligible for government funding through a myriad of grant programs

C. SCOPE OF WORK

The City and County are seeking the professional services of a Public Safety Land Mobile (PSLM) Radio System Solution Selection and Consulting Firm for the following:

- To coordinate and conduct a formal business process review for a new PSLM Radio system
- To conduct fact-finding with current and future system users and stakeholders to understand the current environment (usage, cost, benefits, capabilities, and constraints) and desired capabilities in a future system
- To outline feasible design alternatives for PSLM Radio system that meets stated user requirements and evaluate pros and cons for each, including opportunities for grant funding

- To provide knowledge about the PSLM Radio System vendor and technology market and evaluate the feasibility of the market to satisfy City and County requirements
- To provide knowledge of public safety infrastructure grant programs and to identify all possible funding alternatives and grant opportunities for the city and county's upgrades and or replacements to their PSLM Radio Systems.
- To provide a strategy document with possible technical solutions to meet the City, County and interoperability requirements
- To develop detailed written requirements for a new PSLM Radio system. Consultant will
 meet with stakeholders to document their needs to gain a complete understanding of the
 desired functionality for the new system
- To tour and appraise any physical locations such as tower sites and local emergency service providers to understand elements of the current system and inventory equipment
- To facilitate discussions (City and County) and guide the decision making process among stakeholders to build consensus around required and optional system elements to maximize stakeholder buy in
- To assist the City and County to define disaster recovery requirements as part of the PSLM Radio system requirements
- To facilitate discussion and agreements between eligible municipalities and entities towards developing IGA and MOUs for backup disaster recovery plans
- To utilize the expert knowledge of the 9-1-1 industry to determine and ensure the City and County's current and future interoperability requirements as addressed in the scope of work
- To conduct fact finding interviews towards delivering an assessment of the current Firefighters Paging system and provide a recommended solution consistent with the Radio Replacement project technology solution.
- To write an RFP for a new City and County PSLM Radio system. Consultant will prepare a written scope of work detailing system requirements and specifications so that it can be integrated into the City and County RFP templates
- To assist in the process of evaluating RFP responses. The consultant will provide an effective scoring system to evaluate the vendor responses. Consultant will independently evaluate and score each proposal based on established evaluation criteria, providing an analysis identifying any advantages or concerns found in any of the proposals. Consultant will coordinate any vendor presentations that may be necessary and independently score

and evaluate each presentation and vendor. Consultant will be available to interpret, clarify and discuss materials in submitted proposals and presentations with the proposal evaluation team and provide professional opinions and advice to the evaluation team throughout the vendor selection process.

- To assist in the RFP selection and acquisition process. The consultant will receive vendor questions, research and draft responses in collaboration with the County's Project Manager.
- To develop an initial high-level PSLM Radio system deployment plan including processes, resources, costs and implementation tasks
- To develop a formal training plan, knowledge transfer plan and an organizational change management plan associated with the implementation of a new PSLM Radio system

Deliverables

The City and County of Santa Fe are seeking the professional services of a Public Safety Land Mobile (PSLM) Radio System Solution Selection and Consulting Firm to provide the deliverables to include the following but not limited to:

- Project Management Documents
 - Project Charter
 - Project Management Plan
 - o Project Communications Plan
 - o Project Organization Change Management Plan
 - Project Risk and Issue Register
 - Project Status Report
 - Project Schedule
- Define High Level Future State Business Processes and Use Cases for a new Public Safety Land Mobile (PSLM) Radio System Solution
- Document System Design Alternatives and Evaluate Cost and Benefits of Each
- Develop a Grant funding strategy and recommendations
- Assess Feasibility of PLSM Commercial Solutions and Identify Potential Solution Vendors and Solutions
- Develop a Strategy Document that serves as a business case for acquiring a new Public Safety Land Mobile (PSLM) Radio System Solution

- Assess Organizational Readiness
- Prepare Preliminary PSLM Radio System Requirements including City of Santa Fe firefighters paging system requirements.
- Prepare Firefighters Paging System Assessment and Recommendation.
- Prepare PSLM Radio Solution Specifications
- Identify Potential Grant Funding Opportunities for a new Public Safety Land Mobile (PSLM) Radio System Solution
- Develop a PSLM Radio Solution Cost Matrix (for RFP)
- Prepare an RFP for a Public Safety Land Mobile (PSLM) Radio System Solution and Implementation Services
- Conduct Interviews and Demonstrations
- Perform Due Diligence on Offerors, Solutions and System Implementation Service Providers
- Evaluate Offerors against Criteria and Prepare a Solution and Vendor Evaluation Report
- Assist the Project Team and Steering Committee Select Offeror and Solution
- Assist with Negotiation and Acquisition of PSLM Radio System Solution and Implementation Services
- Prepare a High Level System Deployment Plan
- Prepare preliminary formal training plan, knowledge transfer plan and organizational change management plan associated with the implementation of a new PSLM Radio system.
- Assist with grant proposal development.

D. INSURANCE REQUIREMENTS

See contract template (Appendix D)

E. PROCUREMENT MANAGER

The County has designated a Procurement Manager who is responsible for the conduct of this procurement whose name, address and telephone number is listed below. All deliveries via express carrier should be addressed as follows:

Karen K. Emery, Procurement Specialist, Senior Santa Fe County Purchasing Division 142 W. Palace Avenue (Second Floor) Santa Fe, New Mexico 87501 Phone (505) 992-6759 Fax (505) 989-3243 kkemery@santafecountynm.gov

Any inquiries or requests regarding this procurement should be submitted to the Procurement Manager in writing. Offerors may contact **ONLY** the Procurement Manager regarding the procurement. Other County employees do not have the authority to respond on behalf of the County.

F. DEFINITION OF TERMINOLOGY

This section contains definitions and abbreviations that are used throughout this procurement document.

"BCC" means the Santa Fe County Board of County Commissioners

"Close of Business" means 5:00 PM Mountain Standard Time or Mountain Daylight Time, whichever is in effect on the date given.

"Contract" or "Agreement" means a written agreement for the procurement of items of tangible personal property or services.

"Contractor" means a successful offeror who enters into a binding contract.

"County" means Santa Fe County.

"Determination" means the written documentation of a decision by the Procurement Manager including findings of fact supporting a decision. A determination becomes part of the procurement file.

"Desirable" The terms "may", "can", "should", "preferably", or "prefers" identify a desirable or discretionary item or factor (as opposed to "mandatory").

"Evaluation Committee" means a body appointed by the County management to perform the evaluation of offeror proposals.

"Finalist" is defined as an offeror who meets all the mandatory specifications of this Request for Proposals and whose score on evaluation factors is sufficiently high to merit further consideration by the Evaluation Committee.

"Mandatory" The terms "must", "shall", "will", "is required", or "are required", identify a mandatory item or factor (as opposed to "desirable"). Failure to meet a mandatory item or factor will result in the rejection of the offeror's proposal.

"Offeror" is any person, corporation, or partnership who chooses to submit a proposal.

"Procurement Manager" means the person or designee authorized by the County to manage or administer a procurement requiring the evaluation of competitive sealed proposals.

"Purchasing Division" means the Santa Fe County Purchasing Division, Administrative Services Department.

"Request for Proposals" or "RFP" means all documents, including those attached or incorporated by reference, used for soliciting proposals.

"Responsible Offeror" means an offeror who submits a responsive proposal and who has furnished, when required, information and data to prove that its financial resources, production or service facilities, personnel, service reputation and experience are adequate to make satisfactory delivery of the services or items of tangible personal property described in the RFP.

"Responsive Offer" or "Responsive Proposal" means an offer or proposal which conforms in all material respects to the requirements set forth in the request for proposals. Material respects of a request for proposals include, but are not limited to, price, quality, quantity or delivery requirements.

III. CONDITIONS GOVERNING THE PROCUREMENT

This section of the RFP contains the schedule for the procurement, describes the major procurement events and the conditions governing the procurement.

A. <u>SEQUENCE OF EVENTS</u>

The Procurement Manager will make every effort to adhere the following schedule:

	Action	Responsibility	<u>Date</u>
1.	Issue of RFP	Purchasing Division	March 20, 2016
2.	Pre-Proposal Conference 10:00am	Owner/Purchasing Offerors	March 30, 2016
3.	Acknowledgement Form Due	Offerors	March 30, 2016
4.	Deadline to Submit Questions	Offerors	<u>April 1, 2016</u>
5.	Response to Questions	Purchasing Division	<u>April 6, 2016</u>
6.	Submission of Proposal (2:00 PM MDT)	Offerors	<u>April 14, 2016</u>
7.	Proposal Evaluation	Evaluation Committee	April 15,2016 thru April 22, 2016
8.	Selection of Finalists (if applicable)	Evaluation Committee	April 22, 2016
9.	Best and Final Offers from Finalists (if applicable)	Offeror	April 29, 2016
10.	Oral Presentation by Finalists (if applicable)	Offeror	<u>TBD</u>
12.	Finalize Contract	County, Offeror	May 2016
13.	Contract Award	Purchasing Division	May 2016

Note: If the Evaluation Committee makes a selection at the Selection of Finalists events 8-10 will not apply.

B. EXPLANATION OF EVENTS

The following paragraphs describe the activities listed in the sequence of events shown in Section III, Paragraph A.

1. <u>Issue RFP</u>

This RFP is being issued by the Santa Fe County Regional Emergency Communications Center and the Purchasing Division.

2. Pre-Proposal Conference

A Pre-Proposal Conference is scheduled to occur on the date indicated in the Sequence of Events at Section III.A. Questions may be submitted at the Pre-Proposal Conference and until the date indicated in the Sequence of Events at Section III.A. A public log will be kept of the names of potential offerors that attended the pre-proposal conference. The Pre-Proposal conference is not mandatory but attendance is strongly encouraged.

3. Acknowledgement of Receipt Form Due

Potential offerors should hand-deliver, return by facsimile or e-mail the "Acknowledgement of Receipt Form" provided as Appendix A to have its name and firm placed on the procurement distribution list. The form should be signed by an authorized representative of the organization, dated and returned by close of business on *March 30*, 2016.

The procurement distribution list will be used for the distribution of written responses to questions and any RFP addenda.

4. <u>Deadline to Submit Written Questions</u>

Potential offerors may submit questions regarding this RFP until the close of business on the date indicated in the Sequence of Events at Section III.A. All written questions must be addressed to the Procurement Manager, listed in Section II, Paragraph E and sent via facsimile or e-mail. Any contact with any other County staff member other than the Procurement Manager named in this solicitation will be grounds for rejection of a proposal.

5. Response to Written Questions

Responses to questions and any RFP addenda will be distributed on the date indicated in the Sequence of Events at Section III.A, to all potential offerors whose names appear on the procurement distribution list.

Additional written requests for clarification of distributed answers or addenda must be received by the Procurement Manager no later than one (1) day after the answers or addenda were issued.

6. <u>Submission of Proposal</u>

ALL OFFEROR PROPOSALS MUST BE RECEIVED FOR REVIEW AND EVALUATION BY THE PROCUREMENT MANAGER OR DESIGNEE NO LATER THAN 2:00 PM (MOUNTAIN DAYLIGHT TIME) ON April 14, 2016.

<u>Proposals received after this deadline will not be accepted.</u> The date and time of receipt will be recorded on each proposal. Proposals must be addressed and delivered to the Procurement Manager at the address listed in Section II, E. Proposals must be sealed and labeled on the outside of the package to clearly indicate that they are in response to the County's Request for Proposals #2016-0239-RECC/KE. Proposals submitted by facsimile or other electronic means will not be accepted.

Proposals must be delivered to:

Karen Emery, Senior Procurement Specialist Santa Fe County Purchasing Division 142 W. Palace Avenue (Second Floor) Santa Fe, New Mexico 87501

A public log will be kept of the names of all offeror's who submitted proposals. Pursuant to NMSA 1978, Section 13-1-116, the contents of any proposal shall not be disclosed so as to be available to competing offerors during the negotiation process.

7. Proposal Evaluation

The evaluation of proposals will be performed by an Evaluation Committee appointed by the Procurement Manager. This process will take place during the timeframe indicated in the Sequence of Events at III.A. During this time, the Procurement Manager may initiate discussions with offerors who submit responsive or potentially responsive proposals for the purpose of clarifying aspects of the proposals, but proposals may be accepted and evaluated without such discussion. Discussions SHALL NOT be initiated by the offerors.

8. <u>Selection of Finalists (If Applicable)</u>

The Evaluation Committee may select and the Procurement Manager may notify the finalist offerors on the date indicated in the Sequence of Events at Section III.A. Only finalists will be invited to participate in the subsequent steps of the procurement if the finalist process is used.

9. <u>Best and Final Offers from Finalists (If Applicable)</u>

Finalist offerors may be asked to submit revisions to their proposals for the purpose of obtaining best and final offers by the date indicated in the Sequence of Events at Section III.A.

10. Oral Presentation by Finalists (If Applicable)

Finalist offerors may be required to present their proposals to the Evaluation Committee. The Procurement Manager will schedule the time for each offeror presentation. All offeror presentations will be held at the Santa Fe County Purchasing Division, 142 W. Palace Avenue (Second Floor), Santa Fe, New Mexico. Each presentation will be limited to one (1) hour in duration.

11. Finalize Contract

The contract will be finalized with the most advantageous offeror during the timeframe indicated in the Sequence of Events at Section III.A. In the event that mutually agreeable terms cannot be reached within the time specified, the County reserves the right to finalize a contract with the next most advantageous offeror without undertaking a new procurement process.

12. Contract Award

The County anticipates awarding the contract on the date in the Sequence of Events at Section III.A. These dates are subject to change at the discretion of the Santa Fe County Purchasing Manager.

The contract shall be awarded to the offeror or offerors whose proposal is most advantageous to the County, taking into consideration the evaluation factors set forth in the RFP. The most advantageous proposal may or may not have received the most points.

13. Right to Protest

Any protest by an offeror must be timely and in conformance with NMSA 1978, Section 13-1-172 and applicable procurement regulations. Protests must be written and must include the name and address of the protestor and the request for proposals number. It must also contain a statement of grounds for protest including appropriate supporting exhibits. The protests must be delivered to the Santa Fe County Purchasing Division:

Santa Fe County
Attn: Procurement Office
P.O. Box 276
Santa Fe, New Mexico 87504

Protests will not be accepted by facsimile or other electronic means. Protests received after the deadline will not be accepted.

C. <u>GENERAL REQUIREMENTS</u>

This procurement will be conducted in accordance with Chapter 13, NMSA 1978, NMAC 1.4.1 and the Santa Fe County Procurement Regulations.

1. Acceptance of Conditions Governing the Procurement

Offerors must indicate their acceptance of the Conditions Governing the Procurement section in the letter of transmittal. Submission of a proposal constitutes acceptance of the terms and conditions of the contract template attached hereto as Appendix D.

2. <u>Incurring Cost</u>

Any cost incurred by the offeror in preparation, transmittal, presentation of any proposal or material submitted in response to this RFP shall be borne solely by the offeror.

3. Prime Contractor Responsibility

Any contract that may result from this RFP shall specify that the prime contractor is solely responsible for fulfillment of the contract with the County. The County will make contract payments to only the prime contractor.

4. Subcontractors

Use of subcontractors must be clearly explained in the proposal, and major subcontractors must be identified by name. The prime contractor shall be wholly responsible for the performance of the contract with the County whether or not subcontractors are used.

5. Amended Proposals

An offeror may submit an amended proposal before the deadline for receipt of proposals. Such amended proposal must be a complete replacement of the previously submitted proposal and must be clearly identified as such in the transmittal letter. County personnel will not merge, collate, or assemble proposal materials.

6. Offerors' Rights to Withdraw Proposal

Offerors will be allowed to withdraw their proposals at any time prior to the deadline for receipt of proposals. The offeror must submit a written withdrawal

request signed by the offeror's duly authorized representative addressed to the Procurement Manager. The approval or denial of withdrawal requests received after the deadline for receipt of the proposals is governed by the applicable procurement regulations.

7. <u>Proposal Offer Firm</u>

Responses to this RFP, including proposal prices, will be considered firm for ninety (90) days after the due date for receipt of proposals or ninety (90) days after receipt of a best and final offer if one is submitted.

8. Disclosure of Proposal Contents

Proposals shall not be opened publicly and shall not be open to public inspection until after an offeror has been selected for award of a contract.

An offeror may request in writing non-disclosure of confidential data. Proprietary or confidential data shall be readily separable from the proposal in order to facilitate eventual public inspection of the non-confidential portion of the proposal. Confidential data is normally restricted to confidential financial information concerning the offeror's organization and data that qualifies as a trade secret in accordance with the Uniform Trade Secrets Act, 57-3A-1 to 57-3A-7, NMSA 1978. The price of products offered or the cost of services proposed shall not be designated as proprietary or confidential information.

If a request is received for disclosure of data for which an offeror has made a written request for confidentiality, the Santa Fe County Procurement Manger shall examine the offeror's request and make a written determination that specifies which portions of the proposal should be disclosed. Unless the offeror takes legal action to prevent the disclosure, the proposal will be so disclosed. The proposal shall be open to public inspection subject to any continuing prohibition on the disclosure of confidential data.

9. No Obligation

This procurement in no manner obligates Santa Fe County or any of its departments to the use of any proposed professional services until a valid written contract is awarded and approved by the appropriate authorities.

10. Termination

This RFP may be canceled at any time and any and all proposals may be rejected in whole or in part when the County determines such action to be in the best interest of the County.

11. Sufficient Appropriation

Any contract awarded as a result of this RFP process may be terminated if sufficient appropriations or authorizations do not exist. Such termination will be effected by sending written notice to the contractor. The County's decision as to whether sufficient appropriations and authorizations are available will be accepted by the contractor as final.

12. Legal Review

The County requires that all offerors agree to be bound by the General Requirements contained in this RFP. Any offeror concerns must be promptly brought to the attention of the Procurement Manager.

13. Governing Law

This procurement and any agreement with offerors that may result shall be governed by the laws of the State of New Mexico.

14. <u>Basis for Proposal</u>

Only information supplied by the County in writing through the Procurement Manager or in this RFP should be used as the basis for the preparation of offeror proposals.

15. Contract Terms and Conditions

The contract between the County and the Contractor will follow the format specified by the County and contain the terms and conditions set forth in Appendix D.

16. Contract Deviations

Any additional terms and conditions, which may be the subject of negotiation, will be discussed only between the County and the selected offeror and shall not be deemed an opportunity to amend the proposal.

17. Offeror Qualifications

The Evaluation Committee may make such investigations as necessary to determine the ability of the offeror to adhere to the requirements specified within this RFP. The Evaluation Committee will reject the proposal of any offeror who is not a responsible offeror or fails to submit a responsive offer as defined in Sections 13-1-83 and 13-1-85 NMSA, 1978, subject to Procurement Manager approval.

18. Right to Waive Minor Irregularities

The Evaluation Committee reserves the right to waive minor technical irregularities. This right is at the sole discretion of the Evaluation Committee subject to the Procurement Manager approval.

19. Change in Contractor Representatives

The County reserves the right to require a change in contractor representatives if the assigned representatives are not, in the opinion of the County, meeting the County's needs adequately. Any change in contractor representative must receive prior County approval.

20. Notice

The Procurement Code, Sections 13-1-28 through 13-1-199, NMSA 1978, imposes civil and misdemeanor criminal penalties for its violation. In addition, the New Mexico criminal statutes impose felony penalties for bribes, gratuities and kickbacks.

21. County Rights

The County reserves the right to accept all or a portion of an offeror's proposal.

22. Right to Publish

Throughout the duration of this procurement process and contract term, potential offerors and contractors must secure from the County written approval prior to the release of any information that pertains to the potential work or activities covered by this procurement or the subsequent contract. Failure to adhere to this requirement may result in disqualification of the offeror's proposal or termination of the contract.

23. Ownership of Proposals

All documents submitted in response to this Request for Proposals shall become the property of the County. However, any technical or user documentation submitted with the proposals of non-selected offerors shall be returned after the expiration of the protest period.

24. Electronic Mail Address Recommended

A large part of the communication regarding this procurement will be conducted by electronic mail (e-mail). It is recommended that the offeror should have a valid e-mail address to receive e-mail correspondence.

25. Preferences in Procurement by Santa Fe County

A. New Mexico In-state Preference.

New Mexico law, Section 13-1-22 NMSA 1978, provides a preference in the award of a public works contract for an "**in-state resident business**". Application of a resident business preference for any Offeror requires the Offeror to provide a copy of a valid and current certificate as a resident business. Certificates are issued by the state taxation and revenue department.

If an Offeror submits with its proposal a copy of a valid and current instate resident business certificate, 5% of the total weight of all evaluation factors used in the evaluation of proposals may be awarded or added to the Offerors score.

Certification by the department of taxation and revenue for the resident business takes into consideration such activities as the business' payment of property taxes or rent in the state and payment of unemployment insurance on employees who are residents of the state.

OR

B. New Mexico Resident Veteran Preference.

New Mexico law, Section 13-1-22 NMSA 1978, provides a preference in the award of a public works contract for a "**resident veteran business**". Certification by the department of taxation and revenue for the resident veteran business requires the Offeror to provide evidence of annual revenue and other evidence of veteran status.

An Offeror who wants the veteran business preference to be applied to its proposal is required to submit with its proposal the certification from the department of taxation and revenue and the sworn affidavit attached hereto as Appendix C.

If an Offeror submits with its proposal a copy of a valid and current veteran resident business certificate, 10%, 8% or 7% of the total weight of all the evaluation factors used in the evaluation of proposals may be awarded or added to the Offeror's score, depending on the business' annual revenue.

The resident business preference is not cumulative with the resident veteran business preference.

AND

C. Santa Fe County Preference

Santa Fe County Ordinance 2012-4 provides for a **County preference** for a "Santa Fe County business." Application of the County preference in procurement requires an Offeror to obtain and provide a Santa Fe County Business Certificate issued by the Santa Fe County Procurement Manager. Certification by the Procurement Manager takes into consideration the business' corporate standing in the state, business licensure or registration, the duration of the business' primary office location and the payment of taxes.

If an Offeror submits with its proposal a copy of its Santa Fe County Business Certificate issued by the Purchasing Manager, 5% of the total weight of all the evaluation factors used in the evaluation of proposals may be awarded to the Offerors score.

The in-state, veteran or County preferences do not apply to procurement of services or goods involving federal funds or federal grant funds.

Additional information about obtaining the certificate as a resident contractor and resident veteran contractor may be found at: http://www.tax.newmexico.gov/Businesses/Pages/In-

<u>StatePreferenceCertification.aspx</u> and information about the Santa Fe County business Certificate at <u>www.santafecounty.org</u> (Quicklink Ordinances and Resolutions).

26. <u>Double-Sided Documents</u>

All submitted bids/proposal documents shall be double-sided, pursuant to Santa Fe County Resolution No. 2013-7, Adopting Sustainable Resource Management Principles, Section 2. A. <u>Waste Reduction and Reuse</u>..."all documents are to be double-sided, including those that are generated by outside entities using County funds and by consultants and contractors doing business with the County".

27. Living Wage

Contractor shall comply with the requirements of Santa Fe County Ordinance 2014-1 (Establishing a Living Wage).

IV. RESPONSE FORMAT AND ORGANIZATION

A. NUMBER OF RESPONSES

An offeror shall submit one proposal in response to this RFP.

B. NUMBER OF COPIES

Offerors shall deliver one (1) original and five (5) identical copies of their proposal to the location specified in Section II, Paragraph E on or before the closing date and time for receipt of proposals.

C. PROPOSAL FORMAT

All proposals shall be limited to twenty (20) pages in response to the evaluation factors, with the exception of professional licenses, resumes and certifications, which shall be added as appendices. The document shall be typewritten on standard 8 1/2 x 11 paper, with a font no smaller than 12 pt. pitch, with nominal 1" margins and normal line spacing. Proposals shall be bound with tabs delineating each section and shall be printed double-sided.

1. <u>Proposal Organization</u>

The proposal must be organized and indexed in the following format and must contain, as a minimum, all listed items in the sequence indicated.

- a) Letter of Transmittal
- b) Table of Contents
- c) Proposal Summary (optional)
- d) Response to Specifications Evaluation Factors
- e) Campaign Contribution Disclosure Form

Within each section of their proposal, offerors should address the items in the order in which they appear in this RFP under Section V., Paragraph B. "EVALUATION FACTORS". All forms provided in the RFP must be thoroughly completed and included in the appropriate section of the proposal.

Any proposal that does not adhere to these requirements may be deemed non-responsive and rejected on that basis.

The proposal summary may be included by offerors to provide the Evaluation Committee with an overview of the technical and business features of the proposal; however, this material will not be used in the evaluation process unless specifically referenced from other portions of the offeror's proposal.

Offerors may attach other materials that they feel may improve the quality of their responses. However, these materials should be included as items in a separate appendix.

2. <u>Letter of Transmittal</u>

Each proposal must be accompanied by a letter of transmittal. The letter of transmittal MUST:

- a) Identify the submitting organization;
- b) Identify the name and title of the person authorized by the organization to contractually obligate the organization;
- c) Identify the name, title and telephone number of the person authorized to negotiate the contract on behalf of the organization;
- d) Identify the names, titles and telephone numbers of persons to be contacted for clarification;
- e) <u>Explicitly</u> indicate Acceptance of the Conditions Governing the Procurement stated in Section III, Paragraph C.1;
- f) Be signed by the person authorized to contractually obligate the organization;
- g) Acknowledge receipt of any and all amendments to this RFP.
- h) Acknowledge and acceptance of the terms and conditions of the Agreement attached as Appendix D.

V. SPECIFICATIONS

Offerors should respond in the form of a thorough narrative to each mandatory specification. The narratives along with required supporting materials will be evaluated and awarded points accordingly

A. INFORMATION

Time Frame

The contract is scheduled to begin in or around May 2016. Santa Fe County intends on awarding a contract with a term of two years with the option to renew for two additional one year terms, not to exceed a total of four years in duration.

B. <u>EVALUATION FACTORS</u>

A brief explanation of each evaluation factor is listed below. Information for one evaluation factor may overlap information for a different evaluation factor. Offerors are encouraged to fully address each factor as points are given for an Offeror's narrative response to each evaluation factor. Responses shall include information and past experience specific to the Offeror or Offeror's team submitting the proposal. An Offeror's discussion of each evaluation factor should be sufficiently detailed to inform and educate the Evaluation Committee members

1. Introduction

• Provide a brief introduction and overview including history, background, philosophy and vision of firm.

2. Technical Competence and Specialized Experience

- Provide information about the firm's specific technical experience with providing services for projects of similar scope that demonstrate technical competence to successfully complete the project;
- Provide information that demonstrates how project will be managed and administered to meet milestones and accommodate cost considerations;
- Demonstrate experience and knowledge of developing Emergency Communications Systems.

3. Evidence of Understanding Scope of Work

- Provide an in-depth response and understanding of the requested scope of work;
- Include an itemized description of services to be provided that correlates to the scope of work;
- Any services that cannot be provided should be noted.
- Provide a detailed approach to execute the project; include any unique approach to save time, money or effectiveness. Provide a sample of deliverables.

4. <u>Capacity and Capability</u>

- Provide information about firm's approach in providing the required services and capacity to implement the services and deliverables in a timely manner;
- Provide qualifications and capabilities, years of experience, level of experience, licenses, certification(s) and training(s) of all personnel who will be performing the services;
- Include any special skills or strengths;
- Describe your team organization and working relationships.

5. Past Record of Performance

- Demonstrate through contracts and other agreements with government agencies or private industry with respect to such factors as control of costs, quality of work and ability to meet schedules;
- Include three (3) external references from clients who received similar services. The minimum information to be included is:
 - a) Name of individual or company services were provided for;
 - b) Address of individual or company;
 - c) Name of contact person;
 - d) Telephone number of and email address of contact person;
 - e) Type of services provided and dates services were provided
- Describe any particular difficulties confronted in past design projects and how the Offeror addressed and resolved those issues.

6. Proximity and Familiarity to Santa Fe County and the City of Santa Fe, New Mexico

 Describe and demonstrate your Team's proximity and familiarity to the project area and familiarity to the relationships of the stakeholders involved in this scope of work.

7. Resident Business Preference Certificate

- Offeror's proposal contains a valid NM State Resident Business Certificate, the preference in accordance with §13-4-2 NMSA 1978, will be applied.
- Offeror's proposal contains a valid NM State Resident Veteran Business Certificate, the preference in accordance with §13-4-2 and §13-1-22 NMSA 1978, will be applied.
- Offeror's proposal contains a valid Santa Fe County Preference Certificate, the preference in accordance with Santa Fe County Ordinance #2012-4, will be applied.

VI. EVALUATION

A. EVALUATION SCORING

The County will evaluate the content and substance of the offeror's response to each evaluation factor and assign a numerical score not to exceed the maximum allowed score for that factor. The amount of discussion for each factor is an individual choice of the offeror; however, discussion should be detailed enough to inform and educate the Evaluation Committee.

Proposals will be scored based upon the Evaluation Committee's review and consideration of the offeror's response to each Evaluation Factor.

1. Introduction	100	points
2. Technical Competence/Specialized Experience	150	points
3. Evidence of Understanding Scope of Work	. 250	points
4. Capacity and Capability	200	points
5. Past Record of Performance	200	points
6. Proximity and Familiarity	. 100]	points
	1000	• ,
TOTAL POINTS	TOOO J	points

Resident Business Preference Certificate

If an offeror's proposal contains a valid NM State Resident Business Certificate or a NM Resident Veteran Business Certificate and/or a Santa Fe County Preference Certificate, the following points will be applied to an offeror's total points:

NM State Resident Rusiness Certificate

• IVM State Resident Business Certificate	30 points
Or	
• Resident Veteran Business Certificate	70, 80 or 100 points
And	
• Santa Fe County Business Certificate	50 points

50 nainte

B. EVALUATION PROCESS

The evaluation process will follow the steps listed below:

- 1. All proposals will be reviewed for compliance with the mandatory specifications stated within the RFP. Proposals deemed non-responsive will be eliminated from further consideration.
- 2. The Procurement Manager may contact the Offeror for clarification of the response as specified in Section III, Paragraph B.7.
- 3. The Evaluation Committee may use other sources of information to perform the evaluation as specified in Section III, Paragraph C.18.
- 4. Responsive proposals will be evaluated using the factors in Section V. The responsible Offerors with the highest scores will be selected as finalist Offerors based upon the proposals submitted. Finalist Offerors who are asked or choose to submit revised proposals for the purpose of obtaining best and final offers will have their points recalculated accordingly. The responsible Offeror whose proposal is most advantageous to the County, taking into consideration the evaluation factors in Section VI, will be recommended for contract award as specified in Section III, Paragraph B.12. Please note, however, that a serious deficiency in the response to any one factor may be grounds for rejection regardless of overall score.

APPENDIX A

ACKNOWLEDGEMENT OF RECEIPT FORM RFP# 2016-0239-RECC/KE PROFESSIONAL CONSULTANT SERVICES FOR THE PUBLIC SAFETY LAND MOBILE RADIO SYSTEM

In acknowledgement of receipt of this Request for Proposal the undersigned agrees that he/she has received a complete copy, beginning with the title page and table of contents, and ending with Appendix D.

The acknowledgement of receipt should be signed and returned to the Procurement Manager no later than close of business on *March 30*, *2016*. Only potential offerors who elect to return this form completed with the indicated intention of submitting a proposal will receive copies of all offeror written questions and the County's written responses to those questions as well as RFP amendments, if any are issued.

FIRM:		
REPRESENTED BY:		
TITLE:	PHONE NO.:	
E-MAIL:	FAX NO.:	
ADDRESS:		
CITY:	STATE:ZIP CODE: _	
SIGNATURE:	DATE:	

This name and address will be used for all correspondence related to the Request for Proposal.

Firm does/does not (circle one) intend to respond to this Request for Proposals.

Karen K. Emery
Santa Fe County Purchasing Division
142 W. Palace Avenue (Second Floor)
Santa Fe, New Mexico 87501
(505) 992-6759
(505) 989-3243
kkemery@santafecountynm.gov

APPENDIX B

CAMPAIGN CONTRIBUTION DISCLOSURE FORM

Pursuant to the Procurement Code, Sections 13-1-28, et seq., NMSA 1978 and NMSA 1978, § 13-1-191.1 (2006), as amended by Laws of 2007, Chapter 234, any prospective contractor seeking to enter into a contract with any state agency or local public body for professional services, a design and build project delivery system, or the design and installation of measures the primary purpose of which is to conserve natural resources must file this form with that state agency or local public body. This form must be filed even if the contract qualifies as a small purchase or a sole source contract. The prospective contractor must disclose whether they, a family member or a representative of the prospective contractor has made a campaign contribution to an applicable public official of the state or a local public body during the two years prior to the date on which the contractor submits a proposal or, in the case of a sole source or small purchase contract, the two years prior to the date the contractor signs the contract, if the aggregate total of contributions given by the prospective contractor, a family member or a representative of the prospective contractor to the public official exceeds two hundred and fifty dollars (\$250) over the two year period.

Furthermore, the state agency or local public body may cancel a solicitation or proposed award for a proposed contract pursuant to Section 13-1-181 NMSA 1978 or a contract that is executed may be ratified or terminated pursuant to Section 13-1-182 NMSA 1978 of the Procurement Code if: 1) a prospective contractor, a family member of the prospective contractor, or a representative of the prospective contractor gives a campaign contribution or other thing of value to an applicable public official or the applicable public official's employees during the pendency of the procurement process or 2) a prospective contractor fails to submit a fully completed disclosure statement pursuant to the law.

The state agency or local public body that procures the services or items of tangible personal property shall indicate on the form the name or names of every applicable public official, if any, for which disclosure is required by a prospective contractor.

THIS FORM MUST BE INCLUDED IN THE REQUEST FOR PROPOSALS AND MUST BE FILED BY ANY PROSPECTIVE CONTRACTOR WHETHER OR NOT THEY, THEIR FAMILY MEMBER, OR THEIR REPRESENTATIVE HAS MADE ANY CONTRIBUTIONS SUBJECT TO DISCLOSURE.

The following definitions apply:

"Applicable public official" means a person elected to an office or a person appointed to complete a term of an elected office, who has the authority to award or influence the award of the contract for which the prospective contractor is submitting a competitive sealed proposal or who has the authority to negotiate a sole source or small purchase contract that may be awarded without submission of a sealed competitive proposal.

- "Campaign Contribution" means a gift, subscription, loan, advance or deposit of money or other thing of value, including the estimated value of an in-kind contribution, that is made to or received by an applicable public official or any person authorized to raise, collect or expend contributions on that official's behalf for the purpose of electing the official to statewide or local office. "Campaign Contribution" includes the payment of a debt incurred in an election campaign, but does not include the value of services provided without compensation or unreimbursed travel or other personal expenses of individuals who volunteer a portion or all of their time on behalf of a candidate or political committee, nor does it include the administrative or solicitation expenses of a political committee that are paid by an organization that sponsors the committee.
- "Family member" means spouse, father, mother, child, father-in-law, mother-in-law, daughter-in-law or son-in-law of (a) a prospective contractor, if the prospective contractor is a natural person; or (b) an owner of a prospective contractor.
- "Pendency of the procurement process" means the time period commencing with the public notice of the request for proposals and ending with the award of the contract or the cancellation of the request for proposals.
- "Prospective contractor" means a person or business that is subject to the competitive sealed proposal process set forth in the Procurement Code or is not required to submit a competitive sealed proposal because that person or business qualifies for a sole source or a small purchase contract.
- "Representative of a prospective contractor" means an officer or director of a corporation, a member or manager of a limited liability corporation, a partner of a partnership or a trustee of a trust of the prospective contractor.

Name(s) of Applicable Public Official(s) if any:(Completed by State Agency or Local Public Body)	
DISCLOSURE OF CONTRIBUTIONS BY PROSPECTIVE CONTRACTOR:	
Contribution Made By:	
Relation to Prospective Contractor:	
Date Contribution(s) Made:	
Amount(s) of Contribution(s)	
Nature of Contribution(s)	

Purpose of Con-	tribution(s)		 	_
(Attach extra pa	ages if necessary)			
Signature	Date	_	_	
Title (position)		-		
OR—				
			OVER TWO HUN official by me, a far	
Signature	Dat	te		
Title (Position)				

APPENDIX C

Resident Veterans Preference Certification

(NAME OF CONTRACTOR) hereby certifies the following
in regard to application of the resident veterans' preference to this procurement.
Please check one box only:
☐ I declare under penalty of perjury that my business prior year revenue starting January 1 ending December 31 is less than \$1M allowing me the 10% preference discount on this solicitation. I understand that knowingly giving false or misleading information about this fact constitutes a crime.
☐ I declare under penalty of perjury that my business prior year revenue starting January 1 ending December 31 is more than \$1M but less than \$5M allowing me the 8% preference discount on this solicitation. I understand that knowingly giving false or misleading information about this fact constitutes a crime.
☐ I declare under penalty of perjury that my business prior year revenue starting January 1 ending December 31 is more than \$5M allowing me the 7% preference discount on this solicitation. I understand that knowingly giving false or misleading information about this fact constitutes a crime.
"I agree to submit a report or reports to the State Purchasing Division of the General Services Department declaring under penalty of perjury that during the last calendar year starting January 1 and ending on December 31, the following to be true and accurate: "In conjunction with this procurement and the requirements of this business application for a Resident Veteran Business Preference/Resident Veteran Contractor Preference under Sections 13-1-21 or 13-1-22 NMSA 1978, which awarded a contract which was on the basis of having such veterans preference, I agree to report to the State Purchasing Division of the General Services Department the awarded amount involved. I will indicate in the report the award amount as a purchase from a public body or as a public works contract from a public body as the case may be." "I understand that knowingly giving false or misleading information on this report constitutes a crime".
I declare under penalty of perjury that this statement is true to the best of my knowledge. I understand that giving false or misleading statements about material fact regarding this matter constitutes a crime.
(Signature of Business Representative)* (Date)
*Must be an authorized signatory of the Business.

The representations made in checking the boxes constitutes a material representation by the business that
is subject to protest and may result in denial of an award or un-award of the procurement involved if the
statements are proven to be incorrect.

SIGNED AND SEALED THIS	DAY OF	, 2015.		
NOTARY PUBLIC				
My Commission Expires:				

APPENDIX D SAMPLE PROFESSIONAL SERVICE AGREEMENT

PROFESSIONAL SERVICE AGREEMENT WITH _____ FOR THE DEVELOPMENT and SELECTION OF THE PUBLIC SAFETY LAND MOBILE RADIO SYSTEM

	TE	IIS A	GREEM	ENT is	ma	de and ent	tered into th	is	_ day o	of		
2016,	by	and	between	Santa	Fe	County,	hereinafter	referred	l to as	the	"County"	and
							al place			is	located	at
, hereinafter referred to as the "Contractor".												

WHEREAS, the County requires professional consultant services for the development and selection of a Public Safety Land Mobile Radio System for Santa Fe County and the City of Santa Fe: and

WHEREAS, pursuant to NMSA 1978, Sections 13-1-112 and 13-1-117, competitive, sealed proposals were solicited via a formal request for proposals, RFP No. 2016-0239-RECC/KE, for the provision of these services; and

WHEREAS, based upon the evaluation criteria established within the request for proposals for the purposes of selecting the most qualified offeror, the County has determined the Contractor as the most responsive and highly rated offeror; and

WHEREAS, the County requires the services of the Contractor and the Contractor is willing to provide these services and both parties wish to enter into this Agreement.

NOW, THEREFORE, it is agreed between the parties:

1. SCOPE OF WORK

The contractor shall upon receiving a Notice-to-Proceed from the County, provide the following services as outlined below:

The City and County are seeking the professional services of a Public Safety Land Mobile (PSLM) Radio System Solution Selection and Consulting Firm for the following:

- To coordinate and conduct a formal business process review for a new PSLM Radio system
- To conduct fact-finding with current and future system users and stakeholders to understand the current environment (usage, cost, benefits, capabilities, and constraints) and desired capabilities in a future system
- To outline feasible design alternatives for PSLM Radio system that meets stated user

- requirements and evaluate pros and cons for each, including opportunities for grant funding
- To provide knowledge about the PSLM Radio System vendor and technology market and evaluate the feasibility of the market to satisfy City and County requirements
- To provide knowledge of public safety infrastructure grant programs and to identify all possible funding alternatives and grant opportunities for the city and county's upgrades and or replacements to their PSLM Radio Systems.
- To provide a strategy document with possible technical solutions to meet the City, County and interoperability requirements
- To develop detailed written requirements for a new PSLM Radio system. Consultant will
 meet with stakeholders to document their needs to gain a complete understanding of the
 desired functionality for the new system
- To tour and appraise any physical locations such as tower sites and local emergency service providers to understand elements of the current system and inventory equipment
- To facilitate discussions (City and County) and guide the decision making process among stakeholders to build consensus around required and optional system elements to maximize stakeholder buy in
- To assist the City and County to define disaster recovery requirements as part of the PSLM Radio system requirements
- To facilitate discussion and agreements between eligible municipalities and entities towards developing IGA and MOUs for backup disaster recovery plans
- To utilize the expert knowledge of the 9-1-1 industry to determine and ensure the City and County's current and future interoperability requirements are addressed in the scope of work
- To conduct fact finding interviews towards delivering an assessment of the current Firefighters Paging system and provide a recommended solution consistent with the Radio Replacement project technology solution.
- To write an RFP for a new City and County PSLM Radio system. Consultant will prepare a written scope of work detailing system requirements and specifications so that it can be integrated into the City and County RFP templates
- To assist in the process of evaluating RFP responses. The consultant will provide an effective scoring system to evaluate the vendor responses. Consultant will independently

evaluate and score each proposal based on established evaluation criteria, providing an analysis identifying any advantages or concerns found in any of the proposals. Consultant will coordinate any vendor presentations that may be necessary and independently score and evaluate each presentation and vendor. Consultant will be available to interpret, clarify and discuss materials in submitted proposals and presentations with the proposal evaluation team and provide professional opinions and advice to the evaluation team throughout the vendor selection process.

- To assist in the RFP selection and acquisition process. The consultant will receive vendor questions, research and draft responses in collaboration with the County's Project Manager.
- To develop an initial high-level PSLM Radio system deployment plan including processes, resources, costs and implementation tasks
- To develop a formal training plan, knowledge transfer plan and an organizational change management plan associated with the implementation of a new PSLM Radio system

Deliverables

The City and County of Santa Fe are seeking the professional services of a Public Safety Land Mobile (PSLM) Radio System Solution Selection and Consulting Firm to provide the deliverables to include the following but not limited to:

- Project Management Documents
 - Project Charter
 - Project Management Plan
 - o Project Communications Plan
 - Project Organization Change Management Plan
 - Project Risk and Issue Register
 - Project Status Report
 - Project Schedule
- Define High Level Future State Business Processes and Use Cases for a new Public Safety Land Mobile (PSLM) Radio System Solution
- Document System Design Alternatives and Evaluate Cost and Benefits of Each
- Develop a Grant funding strategy and recommendations
- Assess Feasibility of PLSM Commercial Solutions and Identify Potential Solution

- Vendors and Solutions
- Develop a Strategy Document that serves as a business case for acquiring a new Public Safety Land Mobile (PSLM) Radio System Solution
- Assess Organizational Readiness
- Prepare Preliminary PSLM Radio System Requirements including City of Santa Fe firefighters paging system requirements.
- Prepare Firefighters Paging System Assessment and Recommendation.
- Prepare PSLM Radio Solution Specifications
- Identify Potential Grant Funding Opportunities for a new Public Safety Land Mobile (PSLM) Radio System Solution
- Develop a PSLM Radio Solution Cost Matrix (for RFP)
- Prepare an RFP for a Public Safety Land Mobile (PSLM) Radio System Solution and Implementation Services
- Conduct Interviews and Demonstrations
- Perform Due Diligence on Offerors, Solutions and System Implementation Service Providers
- Evaluate Offerors against Criteria and Prepare a Solution and Vendor Evaluation Report
- Assist the Project Team and Steering Committee Select Offeror and Solution
- Assist with Negotiation and Acquisition of PSLM Radio System Solution and Implementation Services
- Prepare a High Level System Deployment Plan
- Prepare preliminary formal training plan, knowledge transfer plan and organizational change management plan associated with the implementation of a new PSLM Radio system.
- Assist with grant proposal development.

2. ADDITIONAL SERVICES

A. The parties agree that each individual task set forth in Section 1 (Scope of Work) of this Agreement shall be completed in full upon the County's issuance of a Notice-to-Proceed, to the satisfaction of the County, in accordance with professional standards. Each task will be completed for the amount set forth in Section 3 (Compensation, Invoicing and

- Set-off), of this Agreement, and for no other cost, amount, fee or expense. The County may, at its option, complete all or some of the tasks identified in Section 1.
- B. The County may from time to time request changes in the scope of work to be performed hereunder. Such changes, including any increase or decrease in the amount of the Contractor's compensation, which are mutually agreed upon by and between the County and the Contractor, shall be incorporated in written amendments to this Agreement. Examples of changes to the scope include additional presentations to the public, and analysis of additional infrastructure options.

3. COMPENSATION AND INVOICING

- B. In consideration of its obligations under this Agreement the Contractor shall be compensated as follows:
 - 1) County shall pay to the Contractor in full payment for services satisfactorily performed and all costs and expenses shall be in accordance with Exhibit A.
 - The total amount payable to the Contractor under this Agreement, exclusive of gross receipts tax shall not exceed ______ dollars (\$) per year. Any New Mexico gross receipts tax levied on the amounts payable under this Agreement shall be paid by the County to the Contractor.
 - 3) This amount is a maximum and not a guarantee that the work assigned to be performed by Contractor under this Agreement shall equal the amount stated herein. The parties do not intend for the Contractor to continue to provide services without compensation when the total compensation amount is reached. The County will notify the Contractor when the services provided under this Agreement reach the total compensation amount. In no event will the Contractor be paid for services provided in excess of the total compensation amount without this Agreement being amended in writing.
- C. The Contractor shall submit a written request for payment to the County when payment is due under this Agreement. Upon the County's receipt of the written request, the County shall issue a written certification of complete or partial acceptance or rejection of the contractual items or services for which payment is sought. The Contractor acknowledges and agrees that the County may not make any payment hereunder unless and until it has issued a written certification accepting the contractual items or services. Within 30 days of the issuance of a written certification accepting the contractual items or services, the County shall tender payment for the accepted items or services. In the event the County fails to tender payment within 30 days of the written certification accepting the items or services, the County shall pay late payment charges of one and one-half percent (1.5%) per month, until the amount due is paid in full.

- D. In the event the Contractor breaches this Agreement, the County may, without penalty, withhold any payments due the Contractor for the purpose of set-off until such time as the County determines the exact amount of damages it suffered as a result of the breach.
- E. Payment under this Agreement shall not foreclose the right of the County to recover excessive or illegal payment.

4. EFFECTIVE DATE AND TERM

This Agreement shall become effective on the date first written above and shall terminate two years later, unless earlier terminated pursuant to Section 5 (Termination) or Section 6 (Appropriations and Authorizations). The County has the option to renew on the same terms and conditions for two additional one year terms not to exceed four years in duration.

5. TERMINATION

- A. Termination of Agreement for Cause. Either party may terminate the Agreement based upon any material breach of this Agreement by the other party. The non-breaching party shall give the breaching party written notice of termination specifying the grounds for the termination. The termination shall be effective 30 days from the breaching party's receipt of the notice of termination, during which time the breaching party shall have the right to cure the breach. If, however, the breach cannot with due diligence be cured within 30 days, the breaching party shall have a reasonable time to cure the breach, provided that, within 30 days of its receipt of the written notice of termination, the breaching party began to cure the breach and advised the non-breaching party in writing that it intended to cure.
- B. <u>Termination for Convenience of the County</u>. The County may, in its discretion, terminate this Agreement at any time for any reason by giving the Contractor written notice of termination. The notice shall specify the effective date of termination, which shall not be less than 15 days from the Contractor's receipt of the notice. The County shall pay the Contractor for acceptable work, determined in accordance with the specifications and standards set forth in this Agreement, performed before the effective date of termination but shall not be liable for any work performed after the effective date of termination.

6. APPROPRIATIONS AND AUTHORIZATIONS

This Agreement is contingent upon sufficient appropriations and authorizations being made for performance of this Agreement by the Board of County Commissioners of the County and/or, if state funds are involved, the Legislature of the State of New Mexico. If sufficient appropriations and authorizations are not made in this or future fiscal years, this Agreement shall terminate upon written notice by the County to the Contractor. Such termination shall be without penalty to the County, and the County shall have no duty to reimburse the Contractor for expenditures made in the performance of this Agreement. The County is expressly not committed to expenditure of any funds until such time as they are programmed, budgeted, encumbered and approved for expenditure by the County. The County's decision as to whether sufficient appropriations and authorizations have been made for the fulfillment

of this Agreement shall be final and not subject to challenge by the Contractor in any way or forum, including a lawsuit.

7. INDEPENDENT CONTRACTOR

The Contractor and its agents and employees are independent contractors and are not employees or agents of the County. Accordingly, the Contractor and its agents and employees shall not accrue leave, participate in retirement plans, insurance plans, or liability bonding, use County vehicles, or participate in any other benefits afforded to employees of the County. Except as may be expressly authorized elsewhere in this Agreement, the Contractor has no authority to bind, represent, or otherwise act on behalf of the County and agrees not to purport to do so.

8. ASSIGNMENT

The Contractor shall not assign or transfer any interest in this Agreement or assign any claims for money due or to become due under this Agreement without the advance written approval of the County. Any attempted assignment or transfer without the County's advance written approval shall be null and void and without any legal effect.

9. SUBCONTRACTING

The Contractor shall not subcontract or delegate any portion of the services to be performed under this Agreement without the advance written approval of the County. Any attempted subcontracting or delegating without the County's advance written approval shall be null and void and without any legal effect.

10. PERSONNEL

- A. All work performed under this Agreement shall be performed by the Contractor or under its supervision.
- B. The Contractor represents that it has, or will secure at its own expense, all personnel required to discharge its obligations under this Agreement. Such personnel (i) shall not be employees of or have any contractual relationships with the County and (ii) shall be fully qualified and licensed or otherwise authorized or permitted under federal, state, and local law to perform such work.

11. RELEASE

Upon its receipt of all payments due under this Agreement, the Contractor releases the County, its elected officials, officers, agents and employees from all liabilities, claims, and obligations whatsoever arising from or under or relating to this Agreement.

12. CONFIDENTIALITY

Any confidential information provided to or developed by the Contractor in the performance of this Agreement shall be kept confidential and shall not be made available to any individual or organization by the Contractor without the prior written approval of the County.

13. PUBLICATION, REPRODUCTION, AND USE OF MATERIAL; COPYRIGHT

- A. The County has the unrestricted right to publish, disclose, distribute and otherwise use, in whole or in part, any reports, data, or other material prepared under or pursuant to this Agreement.
- B. The Contractor acknowledges and agrees that any material produced in whole or in part under or pursuant to this Agreement is a work made for hire. Accordingly, to the extent that any such material is copyrightable in the United States or in any other country, the Country shall own any such copyright.

14. CONFLICT OF INTEREST

The Contractor represents that it has no and shall not acquire any interest, direct or indirect, that would conflict in any manner or degree with the performance of its obligations under this Agreement.

15. NO ORAL MODIFICATIONS; WRITTEN AMENDMENTS REQUIRED

This Agreement may not be modified, altered, changed, or amended orally but, rather, only by an instrument in writing executed by the parties hereto. The Contractor specifically acknowledges and agrees that the County shall not be responsible for any changes to Section 1 (Scope of Work), of this Agreement unless such changes are set forth in a duly executed written amendment to this Agreement.

16. ENTIRE AGREEMENT; INTEGRATION

This Agreement incorporates all the agreements, covenants, and understandings between the parties hereto concerning the subject matter hereof, and all such agreements, covenants and understandings have been merged into this written Agreement. No prior or contemporaneous agreement, covenant or understandings, verbal or otherwise, of the parties or their agents shall be valid or enforceable unless embodied in this Agreement.

17. NOTICE OF PENALTIES

The Procurement Code, NMSA 1978, Sections 13-1-28 through 13-1-199, imposes civil and criminal penalties for its violation. In addition, New Mexico criminal statutes impose felony penalties for bribes, gratuities, and kickbacks.

18. EQUAL EMPLOYMENT OPPORTUNITY COMPLIANCE

- A. The Contractor agrees to abide by all federal, state, and local laws, ordinances, and rules and regulations pertaining to equal employment opportunity and unlawful discrimination. Without in any way limiting the foregoing general obligation, the Contractor specifically agrees not to discriminate against any person with regard to employment with the Contractor or participation in any program or activity offered pursuant to this Agreement on the grounds of race, age, religion, color, national origin, ancestry, sex, physical or mental handicap, serious medical condition, spousal affiliation, sexual orientation, or gender identity.
- B. The Contractor acknowledges and agrees that failure to comply with this Section shall constitute a material breach of this Agreement.

19. COMPLIANCE WITH APPLICABLE LAW; CHOICE OF LAW

- A. In performing its obligations hereunder, the Contractor shall comply with all applicable laws, ordinances, and regulations.
- B. Contractor shall comply with the requirements of Santa Fe County Ordinance 2014-1 (Establishing a Living Wage).
- C. This Agreement shall be construed in accordance with the substantive laws of the State of New Mexico, without regard to its choice of law rules. Contractor and the County agree that the exclusive forum for any litigation between them arising out of or related to this Agreement shall be federal and state district courts of New Mexico, located in Santa Fe County.

20. RECORDS AND INSPECTIONS

- A. To the extent its books and records relate to (i) its performance of this Agreement or any subcontract entered into pursuant to it or (ii) cost or pricing data (if any) set forth in this Agreement or that was required to be submitted to the County as part of the procurement process, the Contractor agrees to (i) maintain such books and records during the term of this Agreement and for a period of six years from the date of final payment under this Agreement; (ii) allow the County or its designee to audit such books and records at reasonable times and upon reasonable notice; and (iii) to keep such books and records in accordance with generally accepted accounting principles (GAAP).
- B. To the extent its books and records relate to (i) its performance of this Agreement or any subcontract entered into pursuant to it or (ii) cost or pricing data (if any) set forth in this Agreement or that was required to be submitted to County as part of the procurement process, the Contractor also agrees to require any subcontractor it may hire to perform its obligations under this Agreement to (i) maintain such books and records during the term of this Agreement and for a period of six years from the date of final payment under the subcontract; (ii) to allow the County or its designee to audit such books and records at

reasonable times and upon reasonable notice; and (iii) to keep such books and records in accordance with GAAP.

21. INDEMNIFICATION

A. The Contractor shall defend, indemnify, and hold harmless the County and its elected officials, agents, and employees from any losses, liabilities, damages, demands, suits, causes of action, judgments, costs or expenses (including but not limited to court costs and attorneys' fees) resulting from or directly or indirectly arising out of the Contractor's performance or non-performance of its obligations under this Agreement, including but not limited to the Contractor's breach of any representation or warranty made herein.

- B. The Contractor agrees that the County shall have the right to control and participate in the defense of any such demand, suit, or cause of action concerning matters that relate to the County and that such suit will not be settled without the County's consent, such consent not to be unreasonably withheld. If a conflict exists between the interests of the County and the Contractor in such demand, suit, or cause of action, the County may retain its own counsel to represent the County's interest.
- C. The Contractor's obligations under this section shall not be limited by the provisions of any insurance policy the Contractor is required to maintain under this Agreement.

22. SEVERABILITY

If any term or condition of this Agreement shall be held invalid or non-enforceable by any court of competent jurisdiction, the remainder of this Agreement shall not be affected and shall be valid and enforceable to the fullest extent of the law.

23. NOTICES

Any notice required to be given to either party by this Agreement shall be in writing and shall be delivered in person, by courier service or by U.S. mail, either first class or certified, return receipt requested, postage prepaid, as follows:

To the County: Santa Fe County

Office of the County Attorney

102 Grant Avenue

Santa Fe, New Mexico 87501

To the Contractor:

24. CONTRACTOR'S REPRESENTATIONS AND WARRANTIES

The Contractor hereby represents and warrants that:

A. This Agreement has been duly authorized by the Contractor, the person executing this Agreement has authority to do so, and, once executed by the Contractor, this Agreement shall constitute a binding obligation of the Contractor.

- B. This Agreement and Contractor's obligations hereunder do not conflict with Contractor's corporate agreement or any statement filed with the Public Regulation Commission on Contractor's behalf.
- C. Contractor is legally registered and is properly licensed by the New Mexico State to do the work anticipated by this Agreement and shall maintain such registration and licensure in good standing throughout the duration of the Agreement.

25. FACSIMILE SIGNATURES

The parties hereto agree that a facsimile signature has the same force and effect as an original for all purposes.

26. NO THIRD-PARTY BENEFICIARIES

This Agreement was not intended to and does not create any rights in any persons not a party hereto.

27. INSURANCE

- A. <u>General Conditions.</u> The Contractor shall submit evidence of insurance as is required herein. Policies of insurance shall be written by companies authorized to write such insurance in New Mexico.
- B. General Liability Insurance, Including Automobile. The Contractor shall procure and maintain during the life of this Agreement a comprehensive general liability and automobile insurance policy with liability limits in amounts not less than \$1,000,000.00 combined single limits of liability for bodily injury, including death, and property damage for any one occurrence. Said policies of insurance shall include coverage for all operations performed for the County by the Contractor; coverage for the use of all owned, non-owned, hired automobiles, vehicles and other equipment, both on and off work; and contractual liability coverage under which this Agreement is an insured contract. The County of Santa Fe shall be a named additional insured on the policy.
- C. <u>Workers' Compensation Insurance</u>. The Contractor shall comply with the provisions of the Workers' Compensation Act.
- D. <u>Professional Liability</u>. The Architect shall procure and maintain in full force and effect at all times during the performance of this Agreement, a professional liability (errors and omissions) insurance policy with a policy limit of \$1,000,000.00.
- E. <u>Increased Limits.</u> If, during the life of this Agreement, the Legislature of the State of New Mexico increases the maximum limits of liability under the Tort Claims Act (NMSA 1978, Sections 41-4-1 through 41-4-29, as amended), the Contractor shall increase the maximum limits of any insurance required herein.

28. PERMITS, FEES, AND LICENSES

Contractor shall procure all permits and licenses, pay all charges, fees, and royalties, and give all notices necessary and incidental to the due and lawful performance of its obligations hereunder.

29. NEW MEXICO TORT CLAIMS ACT

No provision of this Agreement modifies or waives any sovereign immunity or limitation of liability enjoyed by County or its "public employees" at common law or under the New Mexico Tort Claims Act, NMSA 1978, Section 41-4-1, et seq.

30. CAMPAIGN CONTRIBUTION DISCLOSURE FORM

The Contractor agrees to compute and submit simultaneous with execution of this Agreement a Campaign Contribution Disclosure Form approved by the County.

31. APPOINTMENT OF AGENT FOR SERVICE OF PROCESS, if applicable

The Contractor hereby irrevocably appoints, ______, a New Mexico resident located at _____ as its agent upon whom process and writs in any action or proceeding arising out of or related to this Agreement may be served. The Contractor acknowledges and agrees that service upon its designated agent shall have the same effect as though the Contractor were actually and personally served within the state of New Mexico.

32. SURVIVAL

The provisions of following paragraphs shall survive termination of this Contract; INDEMNIFICATION; RECORDS AND INSPECTION; RELEASE, CONFIDENTIALITY, PUBLICATION, REPRODUCTION, AND USE OF MATERIAL; COPYRIGHT; COMPLIANCE WITH APPLICABLE LAW; CHOICE OF LAW; NO THIRD-PARTY BENEFICIARIES; SURVIVAL.

IN WITNESS WHEREOF, the parties have duly executed this Amendment to the Agreement as of the date first written above.

SANTA FE COUNTY:	
Katherine Miller Santa Fe County Manager	Date
Approved as to Form	
Gregory S. Shaffer Santa Fe County Attorney	Date
Finance Department Approval	
Carole H. Jaramillo Santa Fe County Finance Director	Date
CONTRACTOR:	
(Signature)	Date
(Print Name)	
(Company Name)	