GSA ORDER ADDENDUM- Amendment 1

This **ADDENDUM TO CUSTOMER ORDER(S)** ("Addendum") is entered into as of the last date of signature below (the "Addendum Effective Date"), by and between **Lumen Technologies Government Solutions, Inc.** ("Lumen") and **SANTA FE COUNTY - NM** ("Customer"), and modifies the Customer Order(s) with Document and/or Order Number(s) **Document No. DOC-0001743730 Scenario: SM11220229,** (the "Customer Order(s)"), a copy of which is attached hereto as EXHIBIT A. Lumen and Customer may be referred to herein collectively as the "Parties" and individually as a "Party."

WHEREAS the Parties wish to modify the Customer Order(s) to incorporate revised terms applicable to the same.

NOW THEREFORE, the Parties agree to modify the Customer Order in the following limited respects:

1. Order Submittal. Contemporaneously with the execution of this Addendum, Customer shall execute and deliver the Customer Order to Lumen.

2. Section 4. The Parties acknowledge and agree that Section 4 of the Order terms and conditions is amended to add the following:

"Notwithstanding anything herein to the contrary, Service identified in this Order shall be governed by and subject to the contract number **47QTCA20D0077** between GSA and Lumen Technologies Government Solutions, Inc. ("GSA MAS"), including the applicable Service Schedules, Service Guides or Descriptions, attached to GSA MAS. Customer hereby confirms that it will follow the cooperative purchasing requirements set out within GSA MAS. Any Open Market Services listed on the Order will not be subject to GSA MAS and will be governed by the agreement terms and conditions as set forth in Section 4 of the Order.

3. Limitation. This Addendum shall apply to the Customer Order and shall have no applicability to any other Customer Order(s) that Customer may have submitted or may submit to Lumen in the future.

These terms and conditions have been read, are understood, and are hereby accepted as of the Addendum Effective Date.

LUMEN TECHNOLOGIES GOVERNMENT SOLUTIONS, INC.	**SANTA FE COUNTY - NM**
Steve Arneson Steve Arneson (Aug 31, 2026 15:05:42 CDT)	
Authorized Signature	Authorized Signature
Steve Arneson	Gregory S. Shaffer
Name Typed or Printed	Name Typed or Printed
Manager - Offer Management	County Manager
Title	Title
Aug 31, 2026	10/16/2026
Date	Date

Lumen Internal Use - OMR #: **R919658**

Approved as to from by Roberta D. Joe for W.B., Santa Fe County Attorney
10/15/2026

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EXHIBIT A

THE CUSTOMER ORDER

[SEE ATTACHED]

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Document No. DOC-0001743730
Scenario: SM11220229

LUMEN®

Agreement No. 2027-0140-A-IT

Customer Information and Contract Specifications

Customer Name: SANTA FE COUNTY - NM
Account Number: 3-A84716

Currency: USD
Monthly Recurring Charges (MRC): $1,170.00
Non Recurring Charges (NRC): 0

Service Order

Service Address	Description	Order Type	Term (Months)	Qty	Unit MRC	Unit NRC	Total MRC	Total NRC	Country
2025 GALISTEO ST SANTA FE NEW MEXICO 87505 2101 UNITED STATES	**Dedicated Internet Access** - Delivery to the MPoE - Building Extension to customer suite NOT included	New	60	1					USA
	Access - On Net - Bandwidth = GigE - Access Sub Bandwidth=100 Mbps	New	60	1			$190.00	$0.00	USA
	IP Port			1	$0.00	$0.00	$0.00	$0.00	USA
	IP Logical - Billing Method=Flat Rate - Peak Data Rate = 100 Mbps			1	$260.00	$0.00	$260.00	$0.00	USA
	Subtotal						**$450.00**	**$0.00**	
2025 GALISTEO ST SANTA FE NEW MEXICO 87505 2101 UNITED STATES	**SASE Nodes - On Premises**	New	60	1					USA
	SASE SD-WAN - Fortinet-Small-60F-Pro managed			1	$150.00	$0.00	$150.00	$0.00	USA
	SASE NGFW - Fortinet-Small-60F-Pro managed			1	$220.00	$0.00	$220.00	$0.00	USA
	CPE Rental - Fortinet - Small - 60F - Pro managed			1	$350.00	$0.00	$350.00	$0.00	USA

Service Address	Description	Order Type	Term (Months)	Qty	Unit MRC	Unit NRC	Total MRC	Total NRC	Country
	Installation - On Site			1		$0.00		$0.00	USA
	Subtotal						**$720.00**	**$0.00**	
2025 GALISTEO ST SANTA FE NEW MEXICO 87505 2101 UNITED STATES	**SASE Profile**	New	60	1					USA
	Subtotal						**$0.00**	**$0.00**	
	Totals						**$1,170.00**	**$0.00**	

*If the Service Address column above is blank, no Service Address is required for the Service or the Service Address is identified as a data center in the Description column.

SLED Terms and Conditions Governing This Order

1.“Lumen” is defined for purposes of this Order as CenturyLink Communications, LLC d/b/a Lumen Technologies Group or its affiliated entities providing Services under this Order. The Lumen entity providing Services is identified on the invoice. This Order is subject to the applicable state or municipal public records laws governing Customer and is non-binding until accepted by Lumen, as set forth in section 4. Customer places this Order by signing or otherwise acknowledging (in a manner acceptable to Lumen) this document and returning it to Lumen. Pricing is valid for 90 calendar days from the date indicated unless otherwise specified.

2. Prior to installation, Lumen may notify Customer in writing (including by e-mail) of price increases due to off-net vendors or increased construction costs. Customer has 5 business days following notice to cancel this Order without liability; or otherwise, Customer is deemed to accept the increase.

3. If a generic demarcation point (such as a street address) is provided, the demarcation point for on-net services will be Lumen’s Minimum Point of Entry (MPOE) at such location (as determined by Lumen). Off-net demarcation points will be the off-net vendor's MPOE. If this Order identifies aspects of services that are procured by Customer directly from third parties, Lumen is not liable for such services.

4. The service(s) identified in this Order (the “Service(s)”) is/are subject to the current, unexpired services agreement between Customer and Lumen (“Existing Agreement") provided if a service attachment describing the Services is not included in the Existing Agreement, then the current standard applicable Lumen Service Attachment(s) will apply in addition to the Existing Agreement. If Customer and Lumen do not have a current Existing Agreement,Services are subject to Lumen’s standard Master Service Agreement(s), State, Local and Education Government Agencies Version, Public Safety Version for public safety services, or E-Rate Version for E-Rate eligible services (each, a “Lumen MSA”), and applicable Service Attachment(s) for the Services described in this Order will govern, copies of which are available at https://www.lumen.com/en-us/about/legal/business-customer-terms-conditions.html or upon request, unless Customer has executed a service agreement with Lumen or one of its affiliates applicable to the Services on this Order. In that case, the most recent service agreement will apply to the extent not inconsistent with this Order and the current Service Schedule(s) will apply and is/are specifically incorporated into the applicable agreement by this reference. Customer will accept and pay all charges indicated on invoices for the Services.

Notwithstanding anything to the contrary, Lumen will notify Customer of acceptance of requested Service in this Order by

delivering (in writing or electronically) the date by which Lumen will install Service (the “Customer Commit Date”), by delivering the Service, or by the manner described in a Service Schedule. Lumen will deliver a written or electronic notice that the Service is provisioned, at which time billing will commence. At the expiration of the Service Term, Service will continue month-to-month at the existing rates, subject to change by Lumen on 30 days’ written notice. If the service agreement or applicable service specific terms do not include cancellation or early termination charges and if Customer cancels or terminates Service for any reason other than Lumen’s uncured default or if Lumen cancels or terminates or cause, then Customer will pay Lumen’s standard cancellation or early termination liability charges in the current standard Lumen MSA.

5. Neither party will be liable for any damages for lost profits, lost revenues, loss of goodwill, loss of anticipated savings, loss of data or cost of purchasing replacement service, or any indirect, incidental, special, consequential, exemplary or punitive damages arising out of the performance or failure to perform under this Order. Customer's sole remedies for any nonperformance, outages, failures to deliver or defects in Service are contained in the service levels applicable to the affected Service.

6. Transport services ordered from Lumen will be treated as interstate for regulatory purposes except as otherwise agreed to in writing.

7. Charges for certain Services are subject to (a) a monthly property tax surcharge and (b) a monthly cost recovery fee per month to reimburse Lumen for various governmental taxes and surcharges. Such charges are subject to change by Lumen and will be applied regardless of whether Customer has delivered a valid tax exemption certificate. For additional details on taxes and surcharges that are assessed, visit http://www.lumen.com/taxes.

8. Unless otherwise set forth in a Service Attachment, Customer will pay Lumen’s standard ancillary charges for expedites and additional activities, features, or options as set forth in the Ancillary Fee Schedule, available at http://www.lumen.com/ancillary-fees. If Lumen cannot complete installation due to Customer delay or inaction, Lumen may begin charging Customer and Customer will pay such charges.

9. For colocation, data center and/or hosting services, pre-arranged escorted access may be required at certain locations, and cross connect services are subject to whether facilities are available at the particular location to complete the connection.

10. Compliance with Laws. The parties comply with all laws and regulations applicable to the execution of this Order and to the provision of Services by Lumen, including, as applicable, procurement laws or regulations regarding cumulative purchases of Services by Customer.

11. E-Rate and/or RHC/HCF Funding. If Customer applies for or seeks E-Rate and/or RHC/HCF funding for the Service(s) to be provided under this Order, Customer’s Service(s) will be governed by a current eligible Existing Agreement, or if Customer and Lumen do not have a current eligible Existing Agreement, the Lumen E-Rate MSA or Lumen SLED MSA with the E-Rate and/or RHC/HCF Program Addendum will apply and must be executed contemporaneously with this Order.

12. If your network service utilizes TDM technologies, then the following applies: (a) During the Service Term and on 60 days’ prior written notice, Lumen may re-provision Customer’s off-net TDM services (“Service Re-provision”). If Customer objects to the Service Re-provision, Customer may terminate the affected service by notifying Lumen in writing within 30 days of the date of the Service Re-provision notification; and (b) During the Service Term, Lumen may increase rates for off-net TDM services. Lumen will provide Customer 60 days’ prior written notice before implementing the increase ("Rerate Notice"). If Customer objects to the increase, Customer must notify Lumen in writing within 30 days of the date of the Rerate Notice whether Customer will (i) receive the affected service on a month-to-month basis or (ii) terminate the affected service, subject to early termination liability charges. Under subsection (ii), Customer’s requested disconnect date must be within 90 days of the Rerate Notice. Unless Customer so notifies Lumen, the affected service will continue to be

provided at the increased rates. If Customer does not respond to the Rerate Notice, the affected service will continue to be provided at the increased rates set forth in the Rerate Notice.

13. Infrastructure Investment and Jobs Act (IIJA) Grant Programs. If Customer participates in an IIJA program, including but not limited to, the Middle Mile Grant, Tribal Connectivity Broadband, and the Broadband Equity Access and Deployment (BEAD) Grant Programs, then Customer cannot pay for Services with funds obtained through the IIJA or other similar grants that would obligate Lumen to provide certain information or perform certain regulatory compliance functions, unless each of those functions and obligations is explicitly identified and agreed to by the parties in the Agreement or in an amendment to the Agreement.

Additional Terms and Conditions

SASE Solutions Terms and Conditions

The Lumen SASE Solutions Service ("SASE Service" or "Service") identified in this Order is subject to the Lumen or CenturyLink Master Service Agreement(s) between Lumen and Customer (or its affiliate if expressly provided for under such affiliate Master Service Agreement). If Lumen and Customer have not executed a Lumen or CenturyLink Master Service Agreement, Lumen's current standard Master Service Agreement will govern. In all cases, the current standard Lumen SASE Solutions Service Schedule will apply. Lumen's current Master Service Agreement and Lumen SASE Solutions Service Schedule are available at https://www.lumen.com/en-us/about/legal/business-customer-terms-conditions and subject to change upon posting. The Lumen entity providing Services is identified on the invoice. SASE Service is not available outside the United States. SASE Service is also not available to federal government customers. Lumen will notify Customer of acceptance of requested Service in this Order by delivering (in writing or electronically) a confirmation notice ("Order Confirmation Notice"). Lumen will send Customer a confirmation notice when the CPE arrives at Customer's service location ("Delivery Confirmation Notice"). The Service Term and Billing will begin on the date Lumen sends the Delivery Confirmation Notice ("Service Commencement Date"). Lumen will bill for any On-Site Installation work when the installation is complete. Customer agrees that Lumen's right to bill is not dependent on complete service delivery of all service components, Customer's activation of Service, or Customer's use of the Service. At the expiration of the Service Term, Service will continue month-to-month at the existing rates, subject to adjustment by Lumen on 30 days' written notice. If Customer cancels or terminates Service for any reason other than Lumen's uncured default or if Lumen terminates due to Customer's uncured default after the Service Commencement Date, then Customer will pay: (1) all unpaid amounts for Service actually provided; (2) 100% of the remaining monthly recurring charges for months 1-12 of the Service Term; (3) 50% of the remaining monthly recurring charges for month 13 through the end of the Service Term; and (4) if not recovered by the foregoing, any termination liability payable to third parties resulting from the termination and any out-of-pocket costs undertaken by Lumen to provide Service. If "Modify" is listed in the Order Type column of this Order, those line items show existing SASE Service(s) ("Existing SASE Service(s)") related to the new SASE Service(s) added through this Order ("New SASE Service(s)"). Where there is a conflict between this Order and the original order for the Existing SASE Service(s), the pricing, quantity, service term and terms of the original order will govern the Existing SASE Service(s).

Signature Block

Customer:	**SANTA FE COUNTY - NM**
Signature:	
Name:	Gregory S. Shaffer
Title:	County Manager
Date:	10/16/2026

Customer and the individual signing above represent that such individual has the authority to bind Customer to this Agreement.

Document Generation Date: 08-18-2026

The Customer has executed the Lumen Customer Order Document No. DOC-0001743730 as requested by Lumen. As previously communicated to Lumen, the Customer believes that a provision above regarding payment of "early termination liability charges" is contrary to New Mexico law and, therefore, unenforceable. The Customer reserves all rights with regard to such provision.

Approved as to form by Roberta D. Joe, Assistant County Attorney, for W.B., Santa Fe County Attorney 10/15/2026