

GSA ORDER ADDENDUM - Amendment 2

This **ADDENDUM TO CUSTOMER ORDER(S)** ("Addendum") is entered into as of the last date of signature below (the "Addendum Effective Date"), by and between **Lumen Technologies Government Solutions, Inc.** ("Lumen") and **SANTA FE COUNTY - NM** ("Customer"), and modifies the Customer Order(s) with Document and/or Order Number(s) **Quote Number QN-0010251**, (the "Customer Order(s)"), a copy of which is attached hereto as EXHIBIT A. Lumen and Customer may be referred to herein collectively as the "Parties" and individually as a "Party."

WHEREAS the Parties wish to modify the Customer Order(s) to incorporate revised terms applicable to the same.

NOW THEREFORE, the Parties agree to modify the Customer Order in the following limited respects:

1. **Order Submittal.** Contemporaneously with the execution of this Addendum, Customer shall execute and deliver the Customer Order to Lumen.
2. **Section 4.** The Parties acknowledge and agree that Section 4 of the Order terms and conditions is amended to add the following:

"Notwithstanding anything herein to the contrary, Service identified in this Order shall be governed by and subject to the contract number **47QTCA20D0077** between GSA and Lumen Technologies Government Solutions, Inc. ("GSA MAS"), including the applicable Service Schedules, Service Guides or Descriptions, attached to GSA MAS. Customer hereby confirms that it will follow the cooperative purchasing requirements set out within GSA MAS. Any Open Market Services listed on the Order will not be subject to GSA MAS and will be governed by the agreement terms and conditions as set forth in Section 4 of the Order.
3. **Limitation.** This Addendum shall apply to the Customer Order and shall have no applicability to any other Customer Order(s) that Customer may have submitted or may submit to Lumen in the future.

These terms and conditions have been read, are understood, and are hereby accepted as of the Addendum Effective Date.

LUMEN TECHNOLOGIES GOVERNMENT SOLUTIONS, INC.

SANTA FE COUNTY - NM

Steve Arneson



Steve Arneson (Aug 31, 2026 11:01:47 AM)

Authorized Signature

Authorized Signature

Steve Arneson

Gregory S. Shaffer

Name Typed or Printed

Name Typed or Printed

Manager - Offer Management

County Manager

Title

Title

Aug 31, 2026

10/16/2026

Date

Date

Lumen Internal Use - OMR #: **R919658**

Approved as to form by Roberta D. Joe, Assistant County Attorney,
for W.B., Santa Fe County Attorney 10/14/2026

EXHIBIT A
THE CUSTOMER ORDER
[SEE ATTACHED]



Quote Information

Quote Number	QN-0010251
Customer Name	SANTA FE COUNTY - NM
Expiration Date	9/17/2026

Totals

Total Monthly Recurring Charges	\$850
Total One Time Charges	\$0

Line Items

Address	Lumen® DDoS Hyper		
Product	Attributes	MRC	NRC
Lumen® DDoS Hyper	Term : 12 Months		
	Protection Type : On-Demand	\$850	\$0
	Bandwidth : 100 Mbps		
Clean Traffic Return Paths (CTRP) and Flow-Based Monitoring (FBM)	Additional Quantity : 0	\$0	\$0
Unlimited Address Space Size	Unlimited Address Space : No	\$0	\$0
Sub Total		\$850	\$0

Terms and Conditions Governing This Order

1. "Lumen" is defined for purposes of this Order as CenturyLink Communications, LLC d/b/a Lumen Technologies Group or its affiliated entities providing Services under this Order. This confidential Order may not be disclosed to third parties and is non-binding until accepted by Lumen.

2. The DDoS Hyper Service identified in this Order ("Service") is subject to the Lumen or CenturyLink Master Service Agreement(s) between Lumen and Customer (or its affiliate if expressly provided for under such affiliate Master Service Agreement). If Lumen and Customer have not executed a Lumen or CenturyLink Master Service Agreement with Lumen, then Lumen's current standard Master Service Agreement will govern. In all cases, the current standard Distributed Denial of Services ("DDoS") Service Schedule will apply. Lumen's current Master Service Agreement and DDoS Service Schedule are available at [Terms & Conditions | Business Customers | Lumen](#) and are subject to change.

The Lumen entity providing Services is identified on the invoice. Lumen will deliver a written or electronic notice of the Service Commencement Date (a "Connection Notice"), at which time the initial term and billing will commence.

3. Neither party will be liable for any damages for lost profits, lost revenues, loss of goodwill, loss of anticipated savings, loss of data or cost of purchasing replacement service, or any indirect, incidental, special, consequential, exemplary or punitive damages arising out of the performance or failure to perform under this Order. Customer's sole remedies for any nonperformance, outages, failures to deliver or defects in Service are contained in the service levels applicable to the affected Service.

4. Charges for certain Services are subject to (a) a monthly property tax surcharge and (b) a monthly cost recovery fee per month to reimburse Lumen for various governmental taxes and surcharges. Such charges are subject to change by Lumen and will be applied regardless of whether Customer has delivered a valid tax exemption certificate. For additional details on taxes and surcharges that are assessed, visit www.lumen.com/taxes

5. If any type of economic, trade or other governmental or transnational sanction applies to the performance of Lumen's obligations under this Agreement or to Customer's use or permitted resale of a Service, Lumen may immediately terminate the affected Service without liability, upon written notice to Customer.

6. Any information provided by Customer in the "Quote Description" field and/or any other customer-populated free form field of the Order is

☒ I have read and accept the terms, conditions, configurations and charges on this Quote and submit this Quote as an Order. I affirm that I am authorized to place orders on behalf of Customer by clicking "Submit and Login to Continue." Your Order will not be complete until you log in, provide the necessary technical information on the following screens, and click "Submit Order." Please click "Download Quote" to view and print the terms, conditions, configurations and charges for your Order*

Signature Block

Customer: **SANTA FE COUNTY - NM**

Signature: _____

Name: **Gregory S. Shaffer**

Title: **County Manager**

Date: **10/16/2026**

Customer and the individual signing above represent that such individual has the authority to bind Customer to this Agreement.

Approved as to form by Roberta D. Joe, Assistant County Attorney
for W.B., Santa Fe County Attorney 10/14/2026