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# SANTA FE COUNTY

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## ACCOUNTABLE HEALTH COMMUNITY

We are building a system that helps residents navigate community services and offers providers access to data and information to better serve residents, improve health and reduce health care costs.



## What makes a community healthy?

This is a question at the heart of developing an Accountable Health Community (AHC). It is a question that Santa Fe County Community Services Department will be asking of as many people as possible within the next four months. Pam Hyde and her team from Hyde and Associates are conducting a gap analysis with the goal of identifying the kinds of health, community, and social services currently available in the county, what is missing and what should be available.

A healthy community as described by the US Department of Health and Human Services *Healthy People 2010* report is “one that continuously creates and improves both its physical and social environments, helping people to support one another in aspects of daily life and to develop to their fullest potential.”

The gap analysis will be an important tool to help determine how we continue to create a healthy community in Santa Fe County. A comprehensive survey of available health-related and demographic data coupled with interviews of stakeholders will shape the content of our work as we move forward together. Community engagement is vital in the process of assessing the gaps in Santa Fe County. We want to know how programs and services work, don't work, or could be improved for the people who use them. Who better to learn from than the person who is experiencing the service? A young mother or an elderly neighbor can help identify challenges and barriers they have experienced. Residents from diverse backgrounds and geographical areas can identify challenges and create solutions to make their and our experiences better. Community forums serve as one source and ask people to tell their story as we seek to learn and improve services and health in Santa Fe County.

**Six town hall meetings** are scheduled in locations including Chimayo, Pojoaque, Santa Fe, and Eldorado with topics on Families and Children, General Health, Senior Issues, Behavioral Health Issues and All Health Issues, including a meeting for the Spanish-Speaking Community.

Residents will be invited to participate in discussions to identify the challenges and barriers they face in our current health care and community service system. All will be asked to prioritize ideas to help create a healthier community. The experiences and perceptions of Santa Fe County residents are crucial in determining needs and priorities as we move forward in developing an Accountable Health Community and, ultimately, a healthier county. Community service providers are being asked to serve as co-sponsors to help promote the town hall meetings and encourage their stakeholders to participate.

In addition to the town hall meetings, employees of community service organizations will be interviewed and grouped by topic areas ranging from physical and behavioral health to schools and early childhood, housing and food, and first responders. To supplement, key informant interviews with health leaders in the county will provide additional information on the challenges, barriers and priorities for the health of the community.

Collectively we can improve the health of Santa Fe County and county-wide participation is integral to the process.

## Help us spread the word.

Town Hall meeting topics, locations, dates and times...

### FAMILIES AND CHILDREN

Santa Fe Public Library Southside  
6599 Jaguar Drive  
Santa Fe, 87507  
February 28, 5-7 pm

### BEHAVIORAL HEALTH

Christ Church Santa Fe  
1213 Don Gaspar Avenue  
Santa Fe, 87505  
March 17, 1:30-3:30 pm

### GENERAL HEALTH/SENIOR ISSUES

Ken and Patty Adam Senior Center  
16 Avenida Torreon  
Santa Fe, 87508  
March 21, 12:30-2:30 pm

### SENIOR ISSUES

Chimayo Senior Center  
354 Juan Medina Road  
Chimayo, 87522  
March 28, 12:30-2:30 pm

### GENERAL HEALTH ISSUES

Pojoaque Middle School Auditorium  
1574 NM-502  
Santa Fe 87506  
April 5, 3:15 to 5:15 pm

### SPANISH SPEAKING-COMMUNITY

United Way of Santa Fe County  
3164 Agua Fria Street  
Santa Fe,  
April 29, 1-3 pm

**For more information on the gap analysis or the development of the Accountable Health Community please contact:**

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