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# SANTA FE COUNTY

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## ACCOUNTABLE HEALTH COMMUNITY

We are building a system that helps residents navigate community services and offers providers access to data and information to better serve residents, improve health and reduce health care costs.



***“We need assistance to promote available resources and address information-sharing barriers.” -AHC stakeholder***

Easy access to available resources is a key component of Santa Fe County’s Accountable Health Community. Resources are a robust set of services, supports and supplies that define and strengthen a community. A resource that is available at the right time can make the difference in whether a person finds food, shelter, transportation, medical care and safety. Information and resources can help build resilience for an individual and the community as a whole. With solid sources of supplies, services, supports, information and expertise, residents and those whose job it is to serve them can better address difficult and challenging situations.

**Where does one find resources in Santa Fe County?** Where does someone helping residents navigate the system locate available and appropriate resources to address the needs of a senior citizen who doesn’t have reliable transportation, or a young pregnant woman who is couch-surfing, or a veteran who is homeless? Santa Fe County is fortunate to have a number of print, on-line and phone-accessed resource guides and directories produced by local, regional, state and federal governmental and non-governmental agencies. Unfortunately, many are out of date, incomplete, difficult to access, or not able to easily address an individual’s needs.

SHARE New Mexico <http://www.sharenm.org/search> is a locally produced on-line resource directory and website that has the potential to provide the most comprehensive and up to date resources for Santa Fe County and all counties in New Mexico. SHARE New Mexico strives to provide information, share ideas, link people and services, and create opportunities for positive change in the lives of individuals and communities.

As part of the Accountable Health Community, Santa Fe County Community Services Department is including in its contracts with community providers a requirement that the provider register, use and regularly update the SHARE New Mexico resource directory. Linking people via navigation services to resources in Santa Fe County can improve individual outcomes and strengthen the response of the community. The goal is to encourage as many organizations in our community to register and regularly update the resource directory. By collectively using a common resource guide, we hope to offer navigators and residents in our community access to a wide range of resources that are available, accurate, accessible and appropriate to address their needs.

Location, category, and keyword search fields with SHARE New Mexico allow users to refine searches and locate resources. Google Maps provide visual representations of resources in locations and can be printed for reference. Resource lists based on searches can be exported, as can profiles of individual programs. Additional features include county pages and community calendars. SHARE can serve as an on-line resource for anyone searching for supplies, services, events and information.

Do you need to know whether an agency can communicate with your clients in their native language, or what forms of ID are required when clients seek services? SHARE will tell you. Do you need resources in Spanish, Mandarin or Portuguese? SHARE New Mexico uses Google Translate to provide resource information in over 100 languages.

Looking for volunteers? A tab for “Classifieds” provides lists for goods and services available and volunteer opportunities. An experienced board treasurer, a book keeper, nurse and student have registered to offer volunteer services, and board volunteers are being sought.

Are you looking for grant funding? Key New Mexican grant funders created a common grant application available on the site with a feature that allows you to upload Organizational Profile information from the Resource Directory to be stored for submission for funding opportunities. A map of philanthropic resources shows where funding has been provided and where funding opportunities exist.

Check out the SHARE New Mexico website. [www.sharenm.org](http://www.sharenm.org)

We hope that SHARE New Mexico, in combination with Accountable Health Community Navigation Services that are already underway, will be a useful tool to enhance the quality of life for residents of Santa Fe County. We encourage all agencies that offer resources in Santa Fe County to visit SHARE New Mexico, register and update profiles, and join with us in the effort to ensure that all residents are connected to the resources they need to live healthy lives.

**For more information on the development of the Accountable Health Community please contact:**

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