How It Works

Sign Up for Smart911 and create a secure Safety Profile for your household.

If you ever call 9-1-1, the call taker can see the emergency information you want them to see.

Security and Privacy

You Decide What to Include
Provide as much or as little information as you want. Smart911 only asks for information that is relevant to aid emergency response.

Only Seen If You Call 9-1-1
Your information is only available to 9-1-1 call takers and first responders if you have an emergency and need to call 9-1-1.

Industry Leading Security
Your information is housed in top-tier secure facilities complete with 24/7 physical security, video surveillance, and alarms. We utilize the same secure sockets layer (SSL) certificate authority and encryption technologies used by leading financial institutions.

As Seen On...

Smart911 is the only way to provide lifesaving information directly to 9-1-1 and first responders in an emergency.

Smart911 is free, private, secure, and protects over 31 million people nationwide.

Keep Your Loved Ones Safe.

Because every second counts. Sign up today.

Smart911.com™

Emergency Responders can then use this key information to help you faster and more efficiently.
What Can My Smart911 Safety Profile Include?

99% of Smart911 users would recommend Smart911 as an essential tool for personal safety.

11 minutes
The amount of time saved by Smart911 in response to a house fire in Michigan, saving the homeowner’s life.

31.1 million
The number of residents protected by Smart911 nationwide.

Family
If any member of your household calls 9-1-1, information about your entire family will be available, including emergency contacts.

Address Details
First responders can help you faster when you provide address details about your home.

Medical Information
Avoid dangerous drug interactions or allergic reactions by listing your medications and conditions.

Animals
Keep all members of your household safe by including pets, livestock, or service animals that responders need to be aware of.

Vehicles
Having the description and license plate of your vehicle can quicken response in an accident, or if you need help while in your car.