



## SFCSO Dashboard Pilot Program Dictionary



### > SFCSO

Santa Fe County Sheriff's Office

### > Comparative Group (25 Individuals)

Individuals who were on the force during the start of the modified duty schedule and were employed during the same time period in the previous year.

### > OPT-IN (44 Individuals)

Individuals who selected to be in the modified duty schedule

### > OPT-OUT (6 Individuals)

Individuals who selected to not be in the modified duty schedule

### > Study Period

October 2024 - March 2025



# All SFCSO Dashboard All Calls

All Data Sourced From RECC's Instance Of CAD

NATURE  
AB

Click To Clear  
All Filters



Line Graph 2022

1/1/2022 12/31/2022



Line Graph 2023

1/1/2023 12/31/2023



Line Graph 2024 Pre Period

1/1/2024 9/30/2024



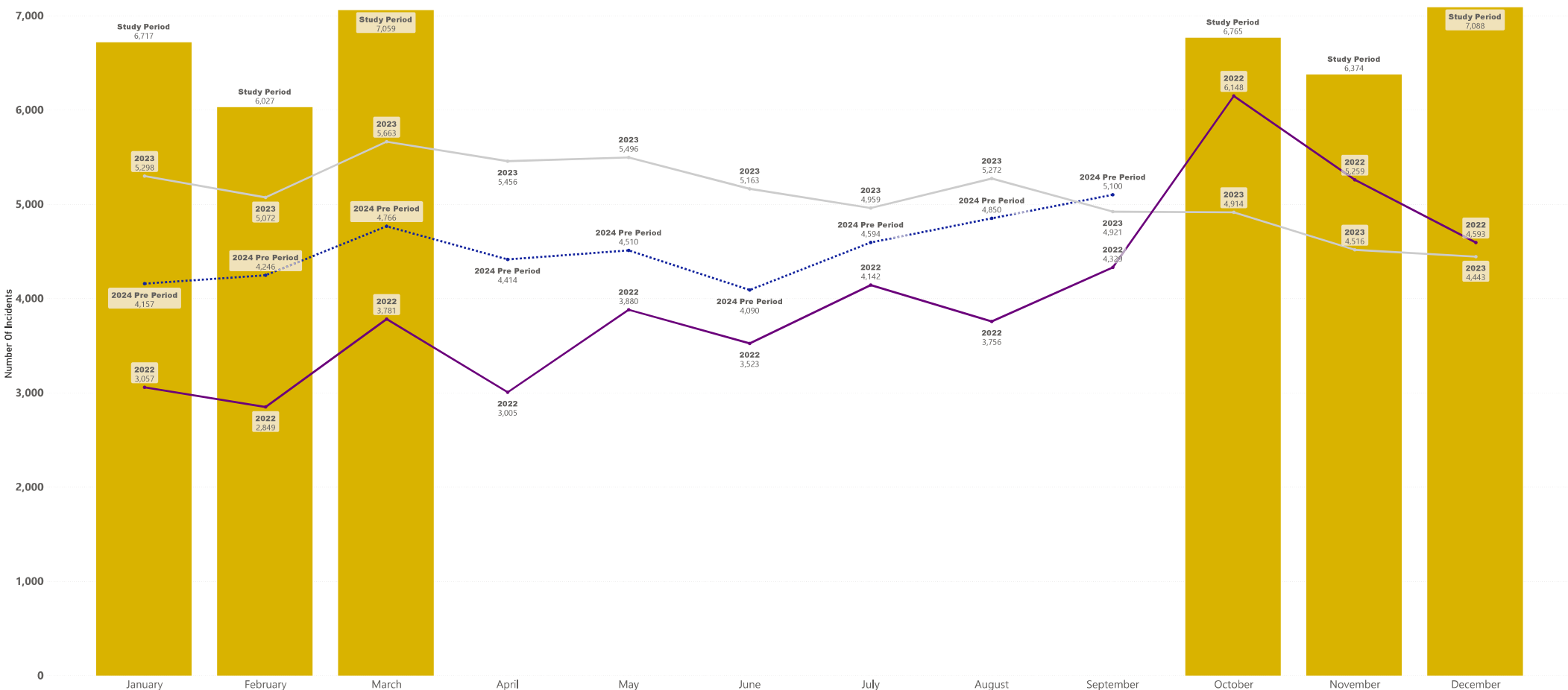
BAR CHART STUDY PERIOD 2024 - 2025

10/1/2024 3/31/2025



## Incident Counts

Study Period 2024 Pre Period 2023 2022





# All SFCSO Incident Counts Nature: DRIVING UNDER THE INFLUENCE

## Self Initiated Proactive DUI Incidents

[Click To Clear All Filters](#)



Line Graph 2022

1/1/2022 12/31/2022

Line Graph 2023

1/1/2023 12/31/2023

Line Graph 2024 Pre Period

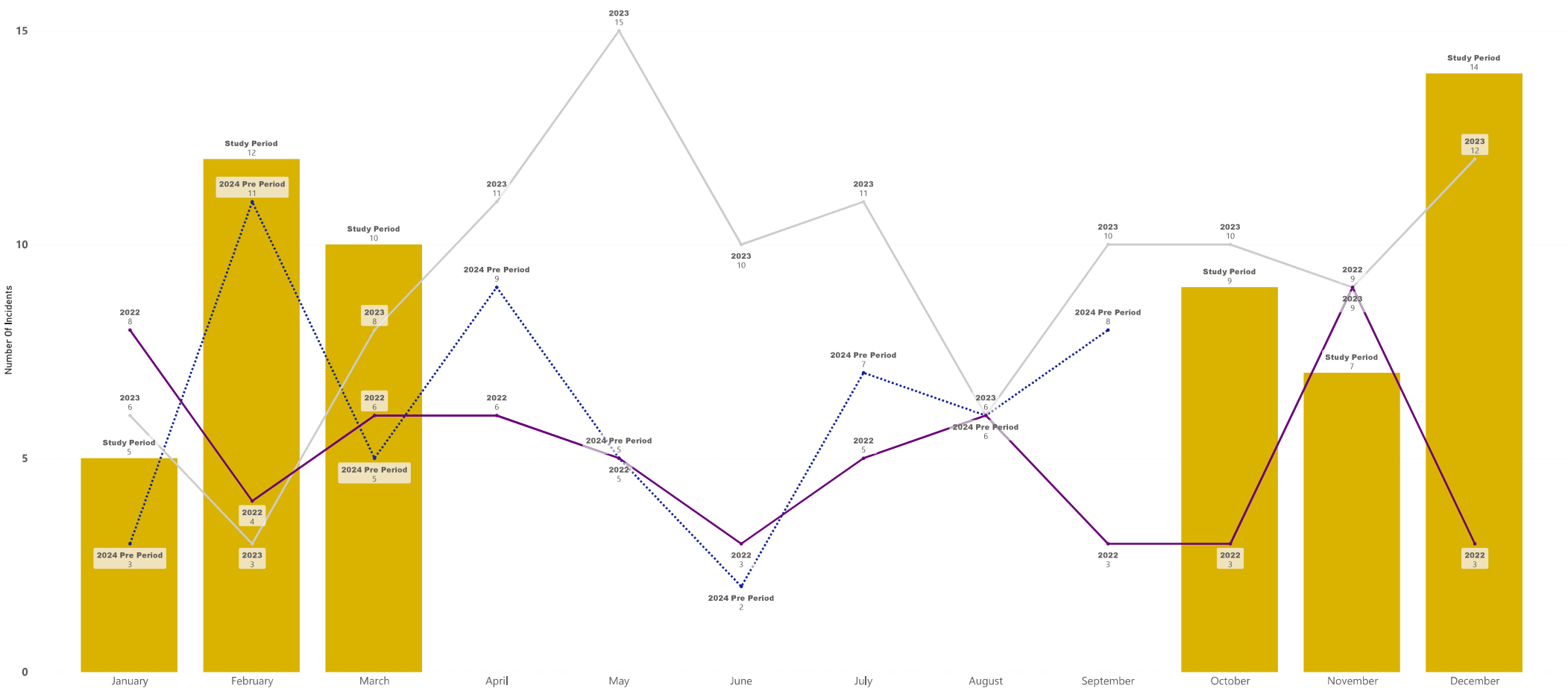
1/1/2024 9/30/2024

BAR CHART STUDY PERIOD 2024 - 2025

10/1/2024 3/31/2025

### Incident Counts

Study Period 2024 Pre Period 2023 2022





# All SFCSO Motor Vehicle Accident (All Subtypes) Incident Counts

All Data Sourced From RECC's Instance Of CAD

[Click To Clear All Filters](#)



Line Graph 2022

1/1/2022 12/31/2022

Line Graph 2023

1/1/2023 12/31/2023

Line Graph 2024 Pre Period

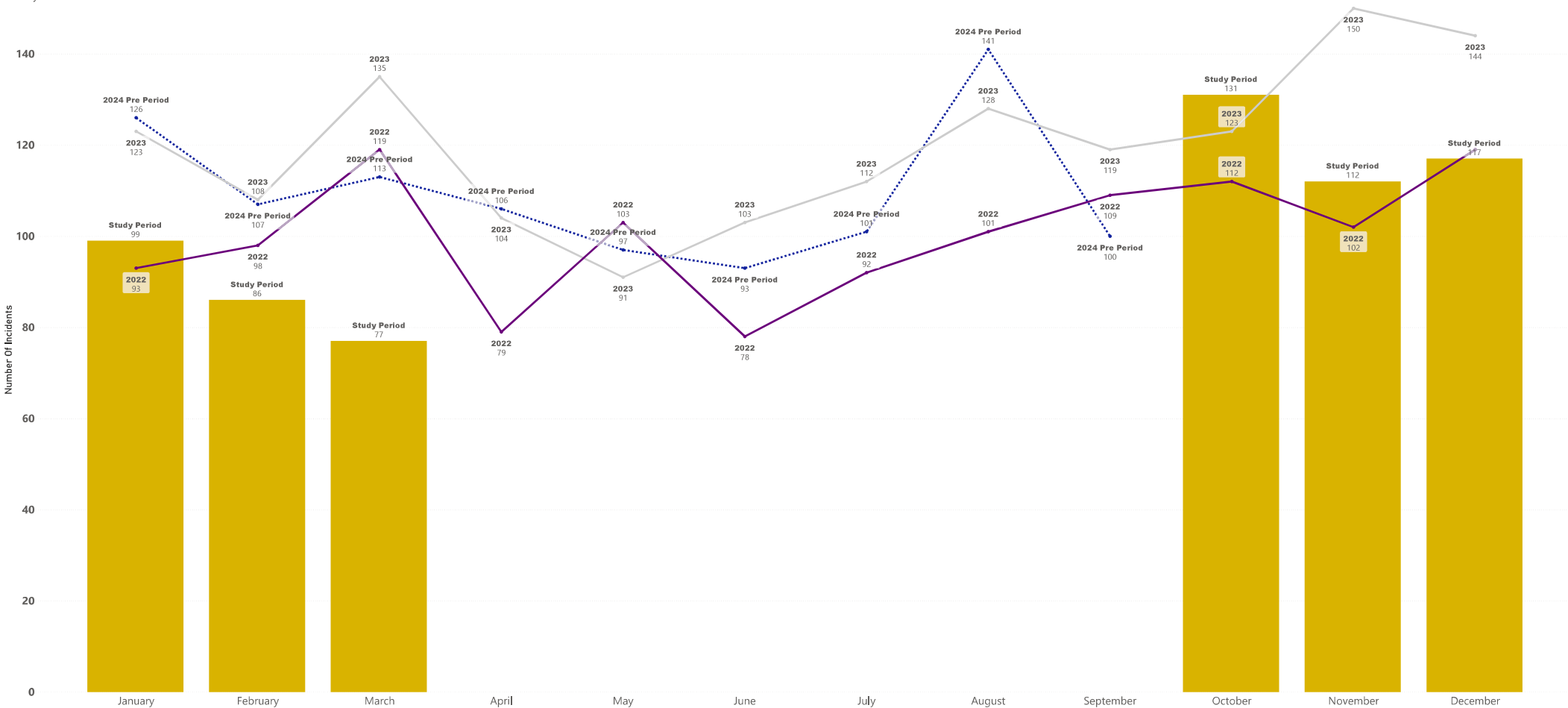
1/1/2024 9/30/2024

BAR CHART STUDY PERIOD 2024 - 2025

10/1/2024 3/31/2025

## Incident Counts

Study Period 2024 Pre Period 2023 2022







# All SFCSO Incident Counts Nature: CLOSE PATROL

## Self Initiated Proactive Close Patrols Incidents

[Click To Clear All Filters](#)



Line Graph 2022

1/1/2022 12/31/2022

Line Graph 2023

1/1/2023 12/31/2023

Line Graph 2024 Pre Period

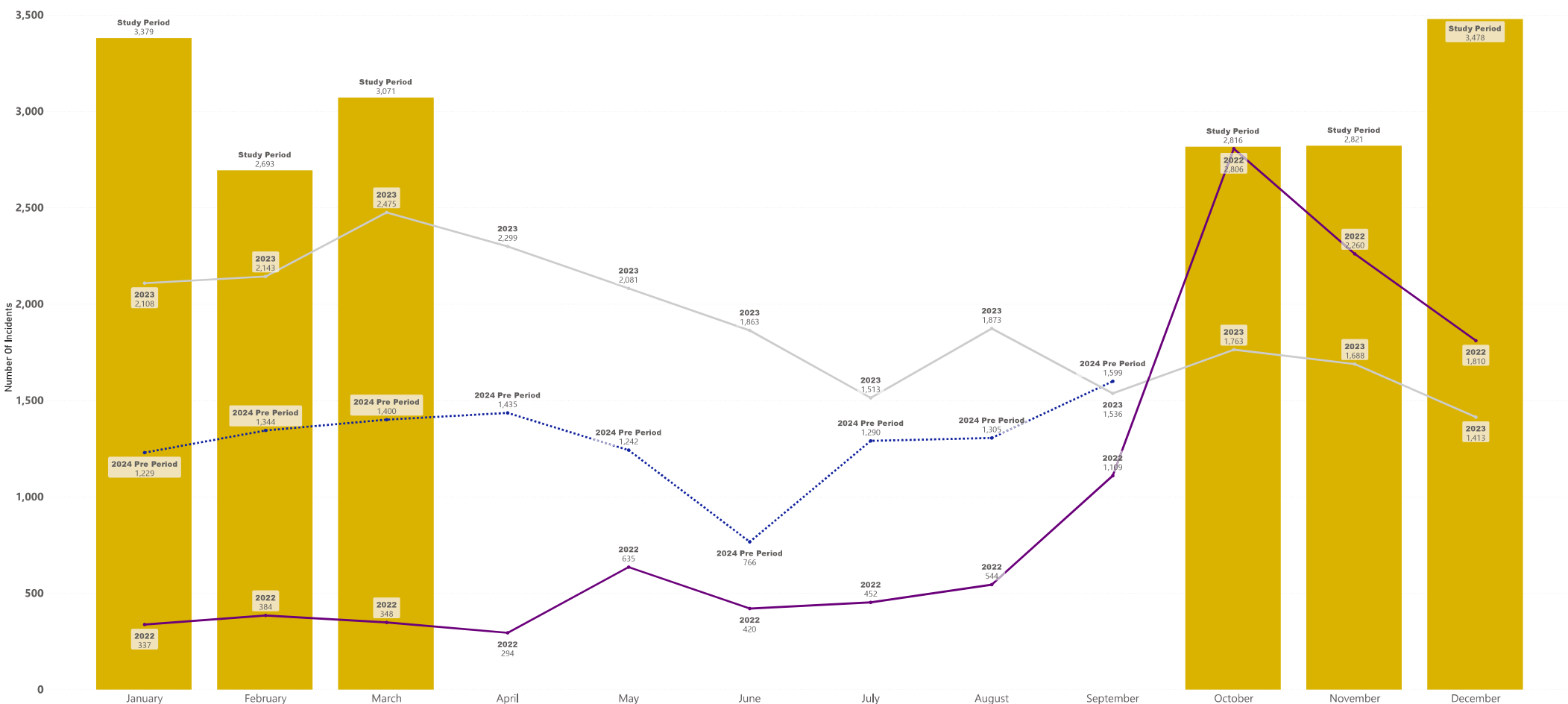
1/1/2024 9/30/2024

BAR CHART STUDY PERIOD 2024 - 2025

10/1/2024 3/31/2025

### Incident Counts

● Study Period ● 2024 Pre Period ● 2023 ● 2022





# All SFCSO Incident Counts Nature: LARCENY

All Data Sourced From RECC's Instance Of CAD

[Click To Clear All Filters](#)



Line Graph 2022

1/1/2022 12/31/2022



Line Graph 2023

1/1/2023 12/31/2023



Line Graph 2024 Pre Period

1/1/2024 9/30/2024



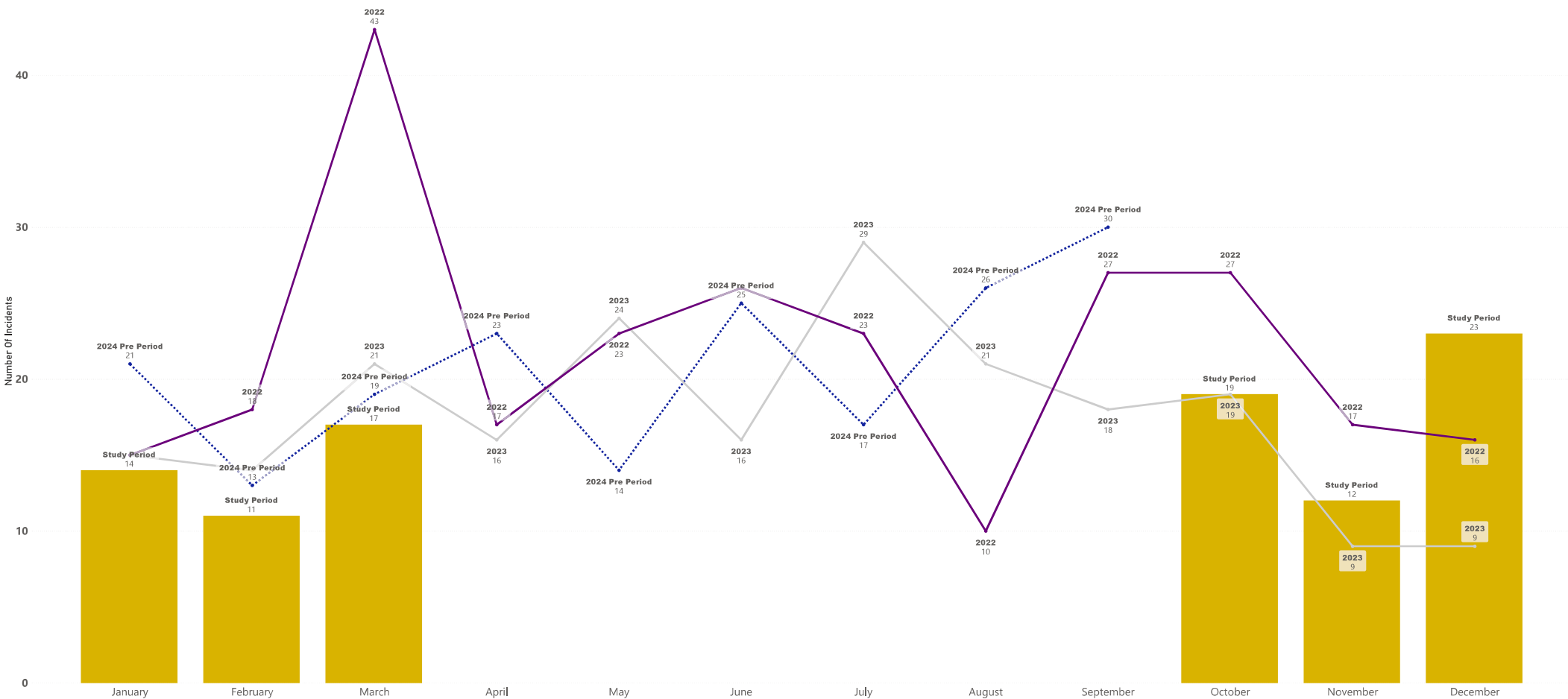
BAR CHART STUDY PERIOD 2024 - 2025

10/1/2024 3/31/2025



## Incident Counts

Study Period 2024 Pre Period 2023 2022





# SFCSO Dashboard Comparative Group All Calls

All Data Sourced From RECC's Instance Of CAD

NATURE  
AB

Click To Clear  
All Filters



Line Graph 2022

1/1/2022 12/31/2022

Line Graph 2023

1/1/2023 12/31/2023

Line Graph 2024 Pre Period

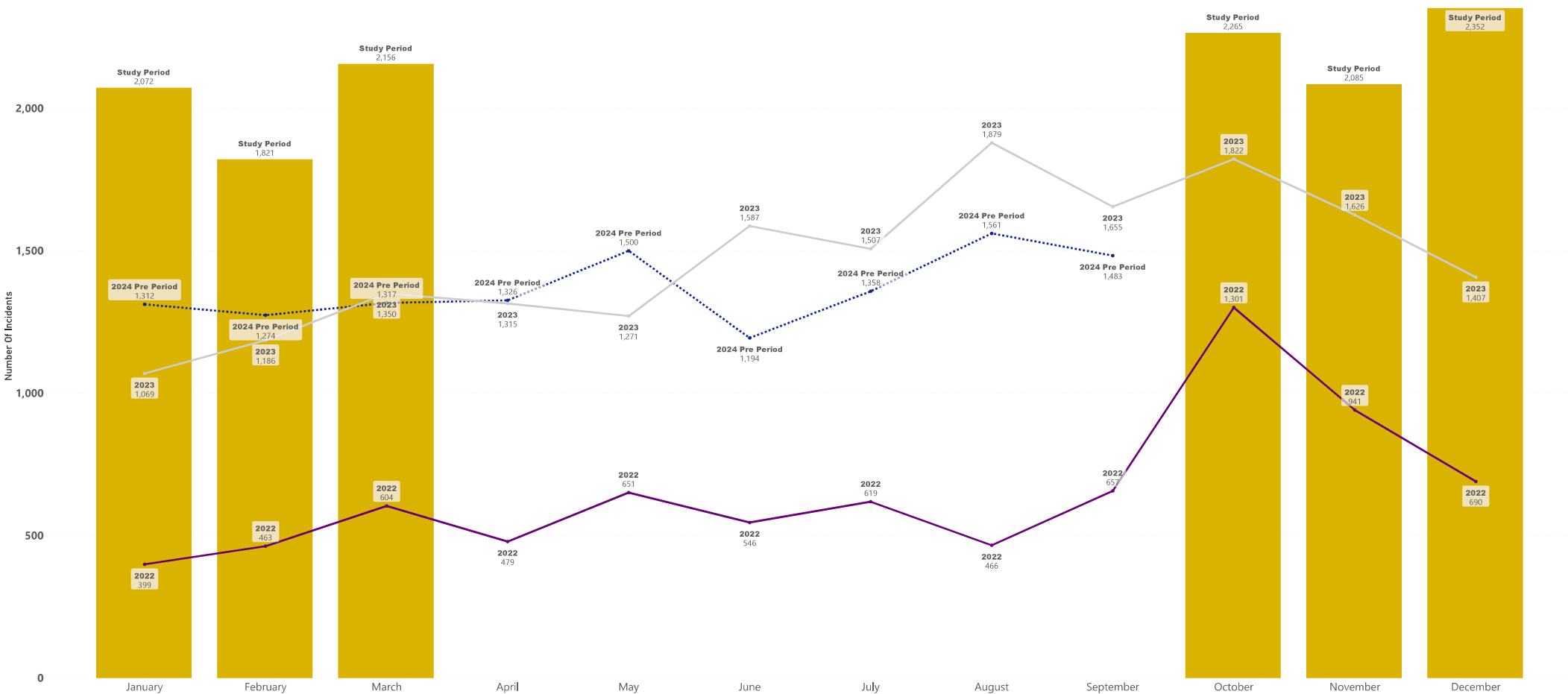
1/1/2024 9/30/2024

BAR CHART STUDY PERIOD 2024 - 2025

10/1/2024 3/31/2025

## Incident Counts

Study Period 2024 Pre Period 2023 2022





# OPT-IN & Comparative Group Incident Counts Call Source: SELF

All Data Sourced From RECC's Instance Of CAD

[Click To Clear](#)  
[All Filters](#)



Line Graph 2022

1/1/2022 12/31/2022

Line Graph 2023

1/1/2023 12/31/2023

Line Graph 2024 Pre Period

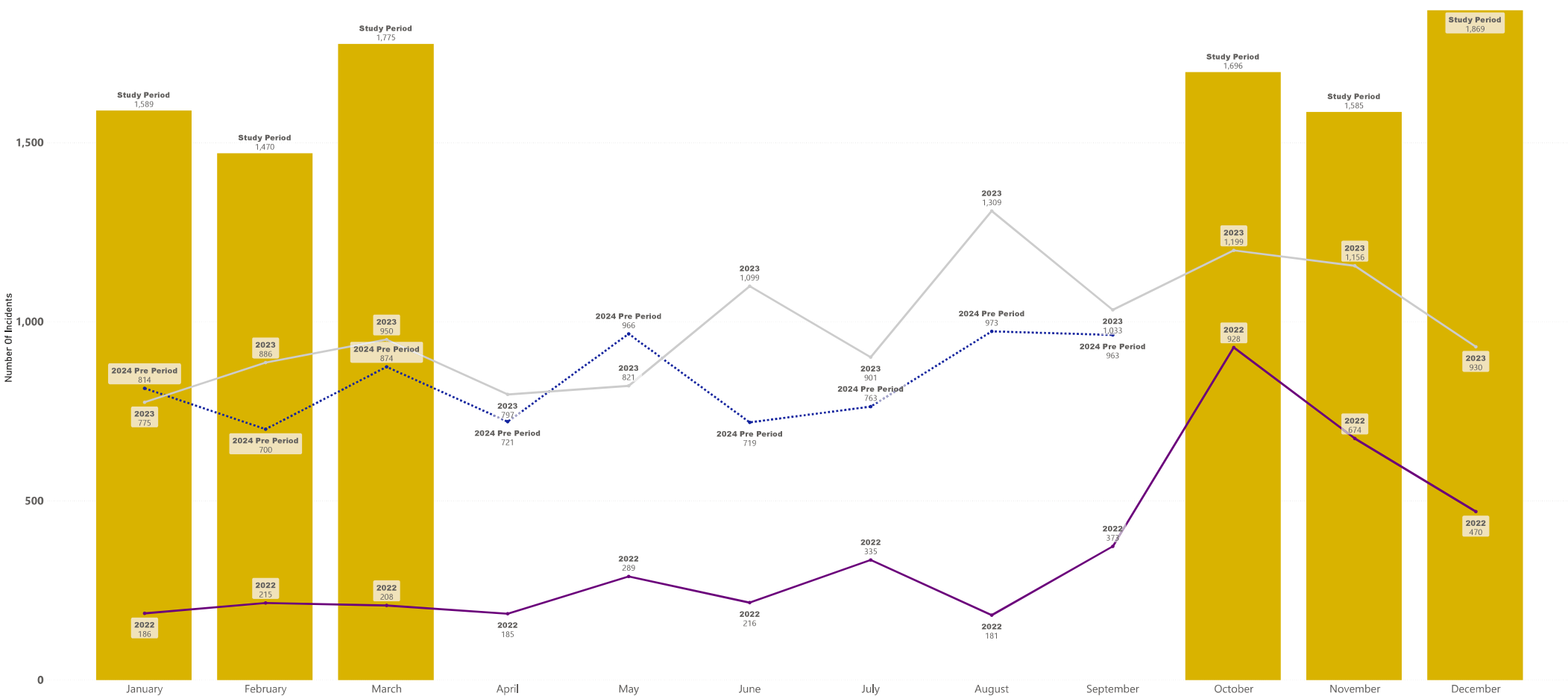
1/1/2024 9/30/2024

BAR CHART STUDY PERIOD 2024 - 2025

10/1/2024 3/31/2025

## Incident Counts

● Study Period ● 2024 Pre Period ● 2023 ● 2022





# OPT-IN & Comparative Group Incident Counts Nature: TRAFFIC STOP

All Data Sourced From RECC's Instance Of CAD

[Click To Clear All Filters](#)



Line Graph 2022

1/1/2022 12/31/2022

Line Graph 2023

1/1/2023 12/31/2023

Line Graph 2024 Pre Period

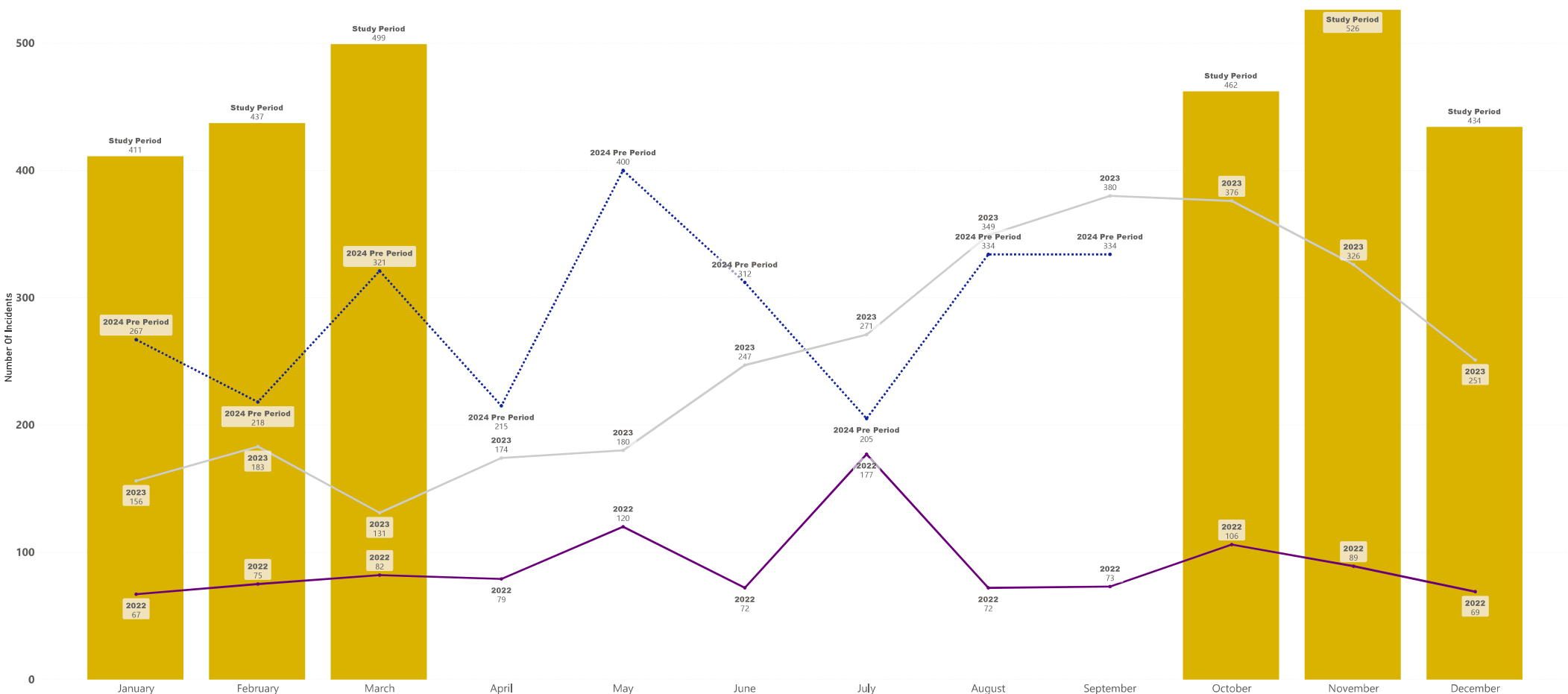
1/1/2024 9/30/2024

BAR CHART STUDY PERIOD 2024 - 2025

10/1/2024 3/31/2025

## Incident Counts

● Study Period ● 2024 Pre Period ● 2023 ● 2022





# OPT-OUT & Comparative Group Incident Counts Call Source: SELF

All Data Sourced From RECC's Instance Of CAD

[Click To Clear All Filters](#)



Line Graph 2022

1/1/2022 12/31/2022

Line Graph 2023

1/1/2023 12/31/2023

Line Graph 2024 Pre Period

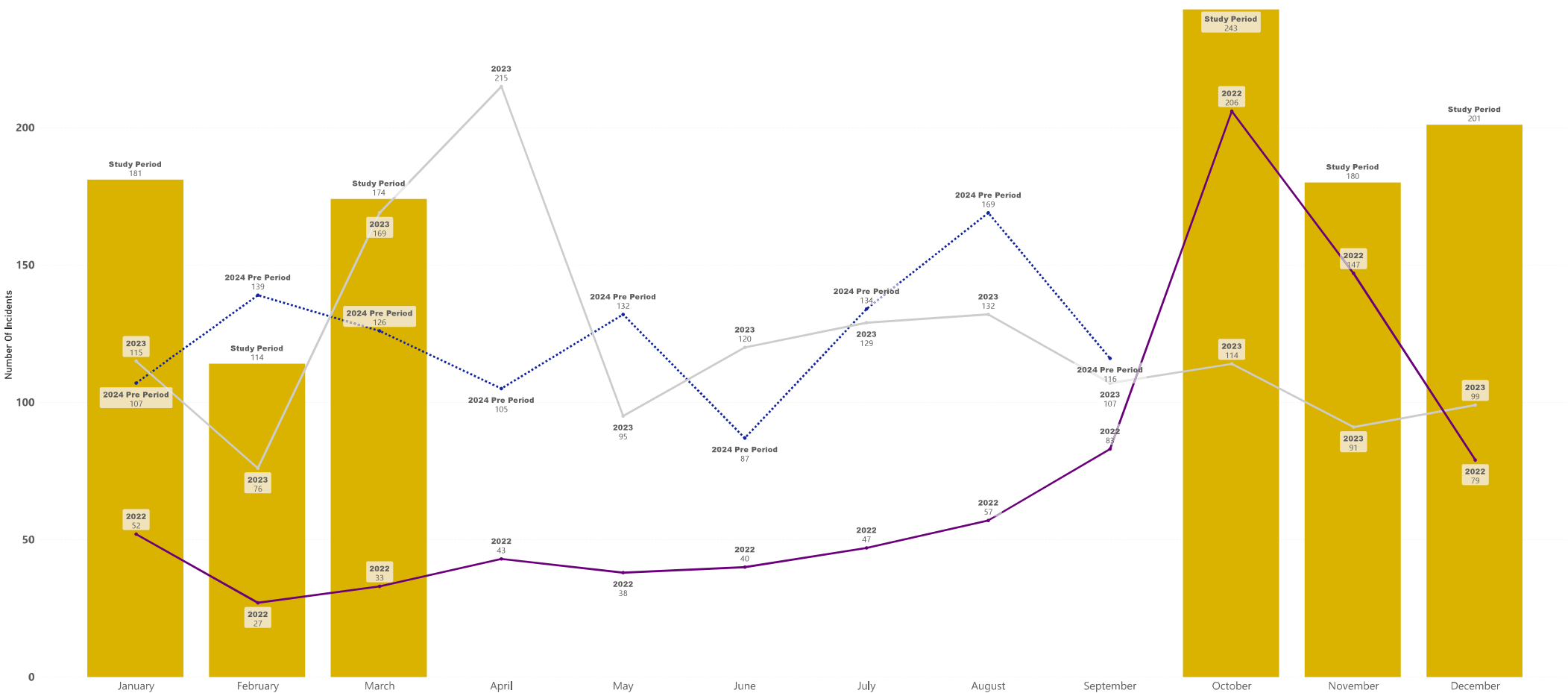
1/1/2024 9/30/2024

BAR CHART STUDY PERIOD 2024 - 2025

10/1/2024 3/31/2025

## Incident Counts

Study Period 2024 Pre Period 2023 2022





# OPT-OUT Incident Counts Nature: TRAFFIC STOP

All Data Sourced From RECC's Instance Of CAD

[Click To Clear All Filters](#)



Line Graph 2022

1/1/2022 12/31/2022

Line Graph 2023

1/1/2023 12/31/2023

Line Graph 2024 Pre Period

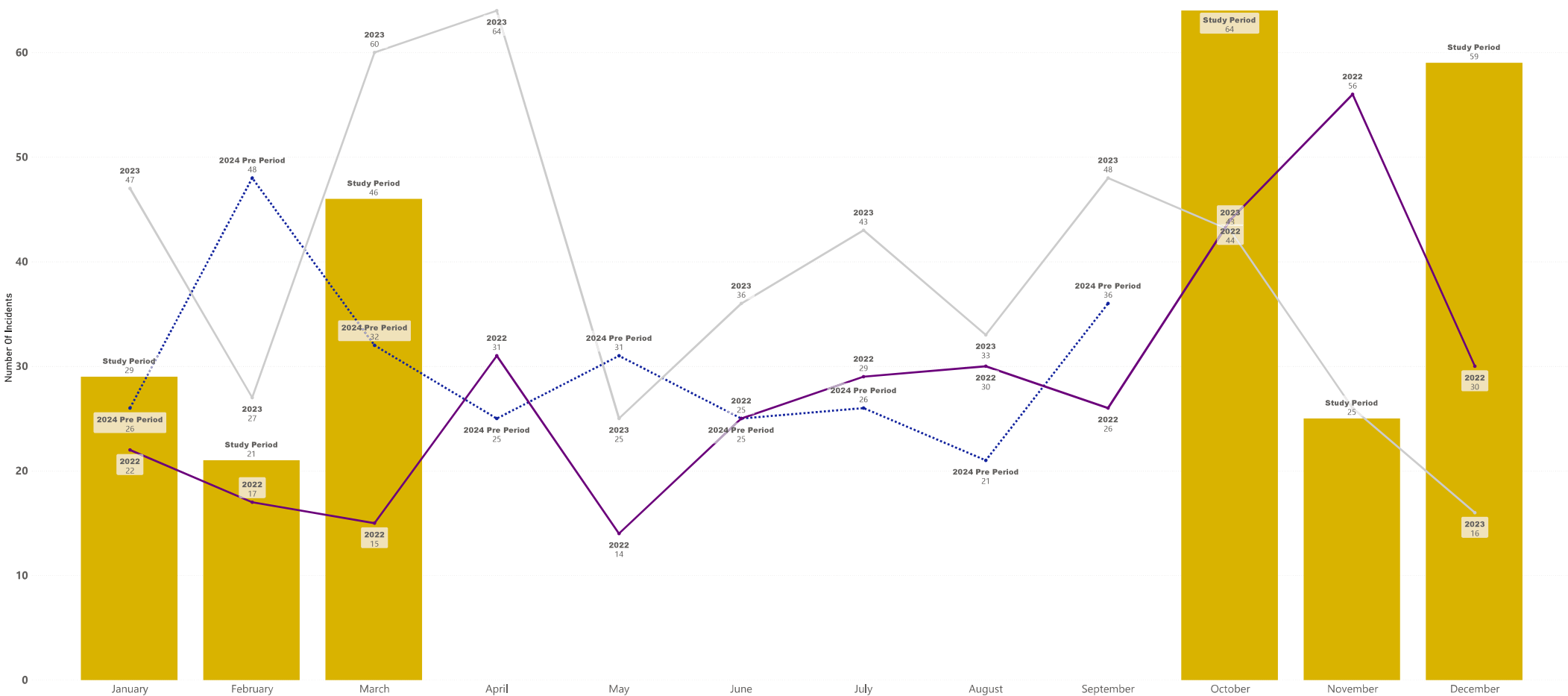
1/1/2024 9/30/2024

BAR CHART STUDY PERIOD 2024 - 2025

10/1/2024 3/31/2025

## Incident Counts

● Study Period ● 2024 Pre Period ● 2023 ● 2022





Line Graph

10/5/2023



3/20/2024



Bar Chart

10/5/2024

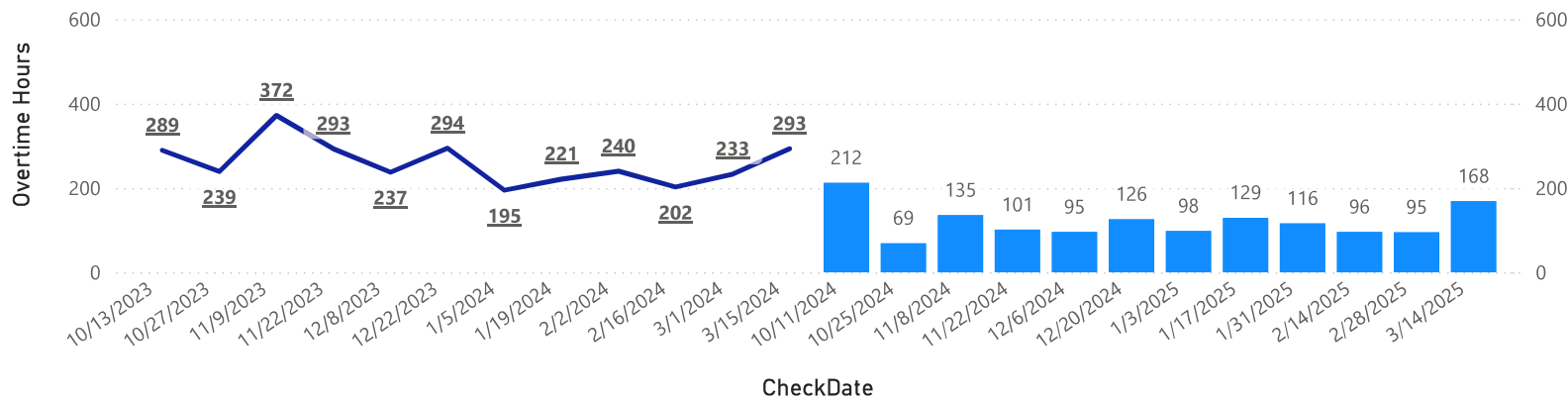


3/14/2025



## OPT-IN Overtime Hours

● Post Period ● Pre Period



### OPT-IN Overtime Hours

Pre Period	Post Period
3,105.10	1,438.50

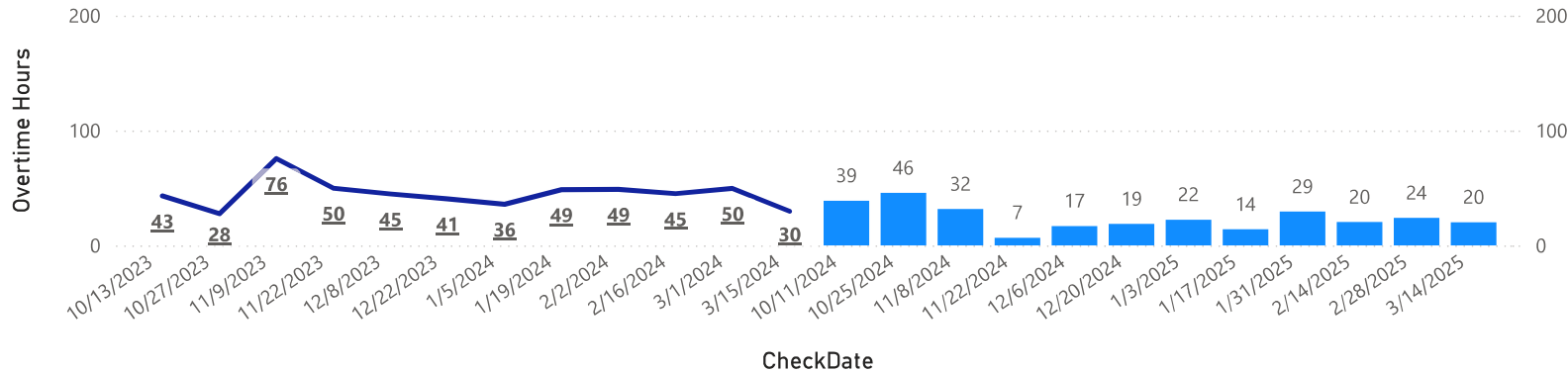
### OPT-IN Overtime Hours

Percent Change

-53.67%

## OPT-OUT Overtime Hours

● Post Period ● Pre Period



### OPT-OUT Overtime Hours

Pre Period	Post Period
538.25	286.75

### OPT-OUT Overtime Hours

Percent Change

-46.73%





Line Graph

10/5/2023



3/20/2024



Bar Chart

10/5/2024

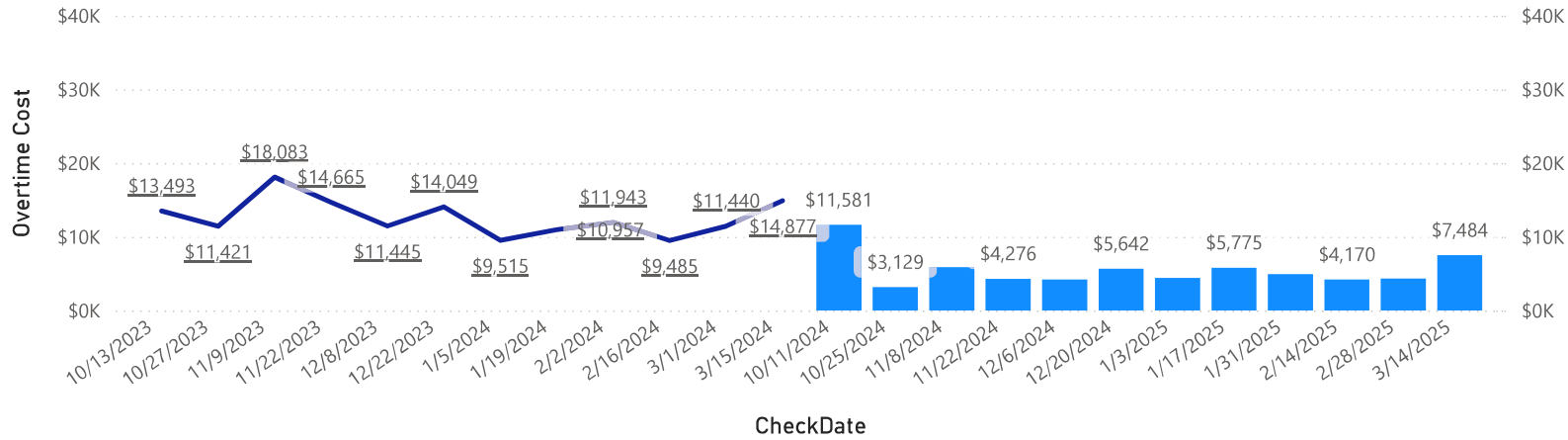


3/14/2025



## OPT-IN Overtime Cost

● OT\_COST\_1 ● OT\_COST\_2



### OPT-IN Overtime Cost

Pre Period	Post Period
\$151,373.67	\$65,681.96

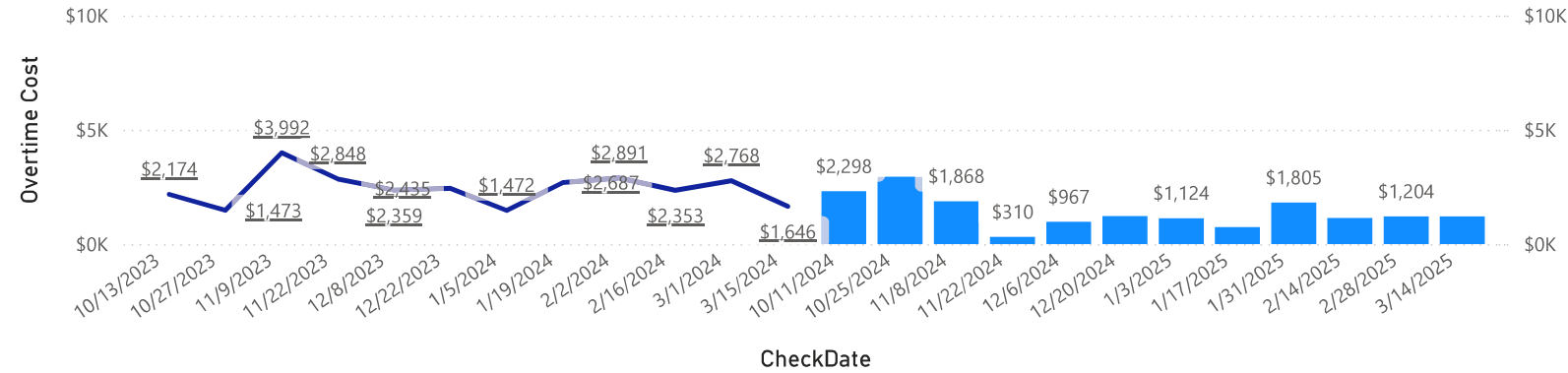
### OPT-IN Overtime Cost

Percent Change Cost

-56.61%

## OPT-OUT Overtime Cost

● OT\_COST\_1 ● OT\_COST\_2



### OPT-OUT Overtime Cost

Pre Period	Post Period
\$29,099.3	\$16,799.15

### OPT-OUT Overtime Cost

Percent Change Cost

-42.27%



# All SFCSO Average Seconds (Dispatch To Arrival) For Priority 1 Calls Line Graph Is Pre Period, Bar Chart Is Study Period

All Data Sourced From RECC's Instance Of CAD

[Click To Clear](#)  
[All Filters](#)



Line Graph 2022

1/1/2022 12/31/2022

Line Graph 2023

1/1/2023 12/31/2023

Line Graph 2024 Pre Period

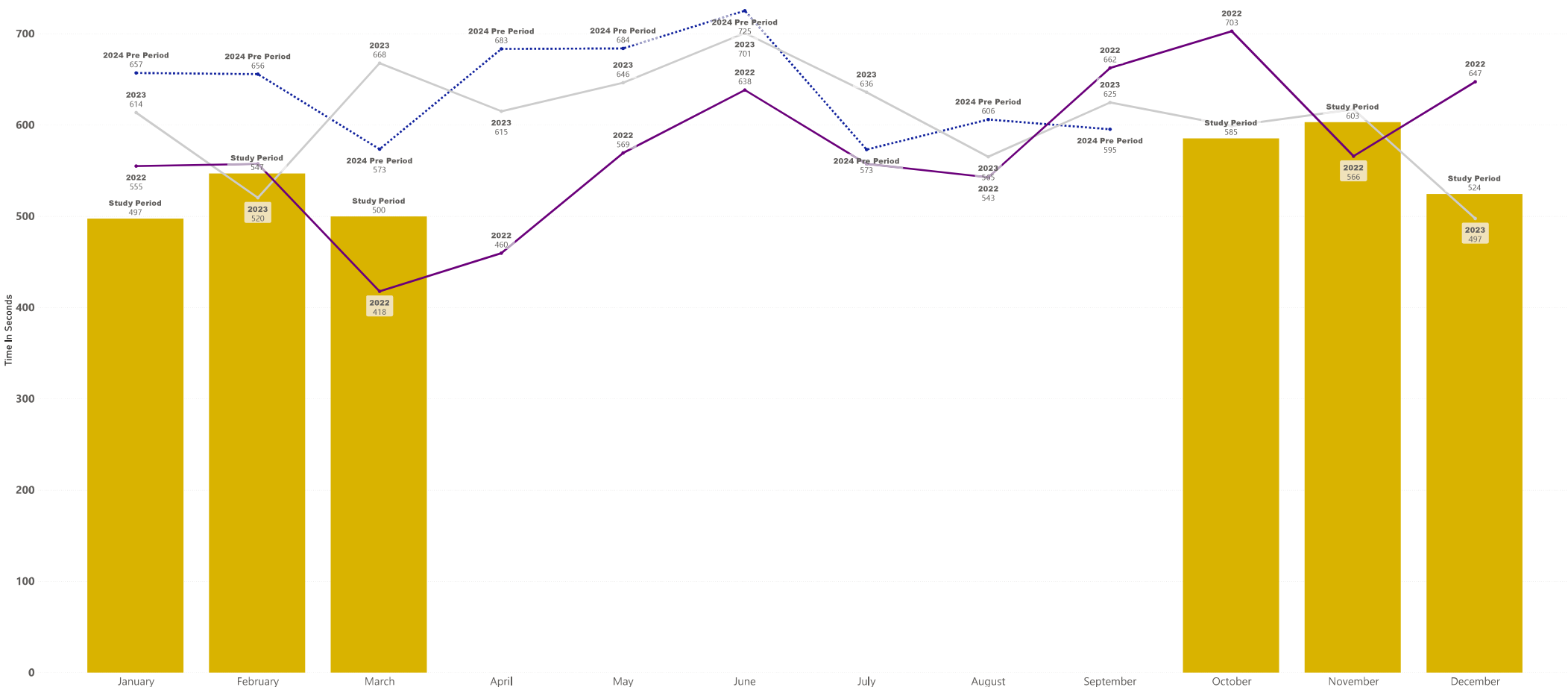
1/1/2024 9/30/2024

BAR CHART STUDY PERIOD 2024 - 2025

10/1/2024 3/31/2025

Average Response Time In Seconds

Study Period 2024 Pre Period 2023 2022





# All SFCSO Average Seconds (Dispatch To Arrival) For All Calls Line Graph Is Pre Period, Bar Chart Is Study Period

All Data Sourced From RECC's Instance Of CAD (Excluding Close Patrol)

[Click To Clear](#)  
[All Filters](#)



Line Graph 2022

1/1/2022 12/31/2022



Line Graph 2023

1/1/2023 12/31/2023



Line Graph 2024 Pre Period

1/1/2024 9/30/2024



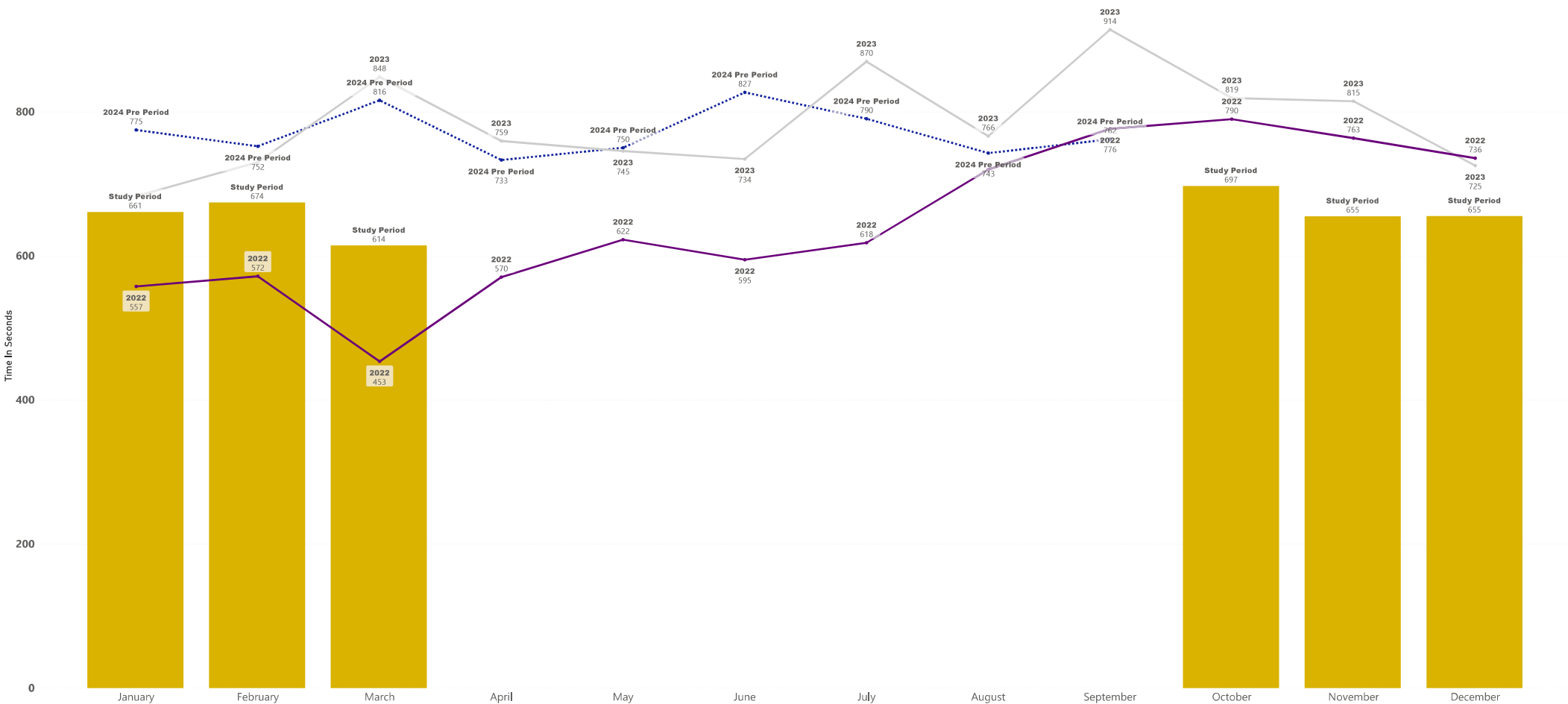
BAR CHART STUDY PERIOD 2024 - 2025

10/1/2024 3/31/2025



Average Response Time In Seconds

Study Period 2024 Pre Period 2023 2022





# Opt In Average Seconds (Dispatch To Arrival) For Priority 1 Calls Line Graph Is Pre Period, Bar Chart Is Study Period

All Data Sourced From RECC's Instance Of CAD

[Click To Clear](#)  
[All Filters](#)



Line Graph 2022

1/1/2022 12/31/2022

Line Graph 2023

1/1/2023 12/31/2023

Line Graph 2024 Pre Period

1/1/2024 9/30/2024

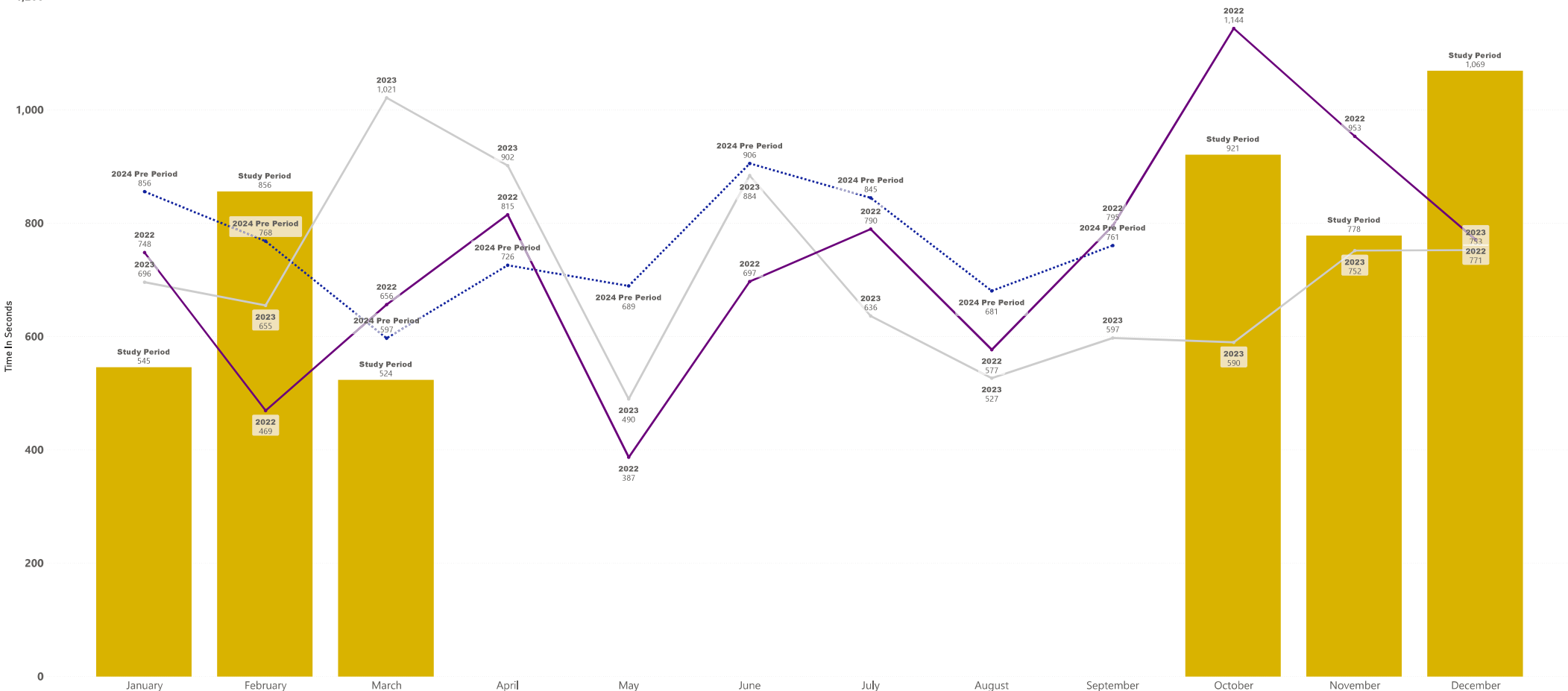
BAR CHART STUDY PERIOD 2024 - 2025

10/1/2024 3/31/2025

Average Response Time In Seconds

● Study Period ● 2024 Pre Period ● 2023 ● 2022

1,200





# Opt In Average Seconds (Dispatch To Arrival) Calls Line Graph Is Pre Period, Bar Chart Is Study Period

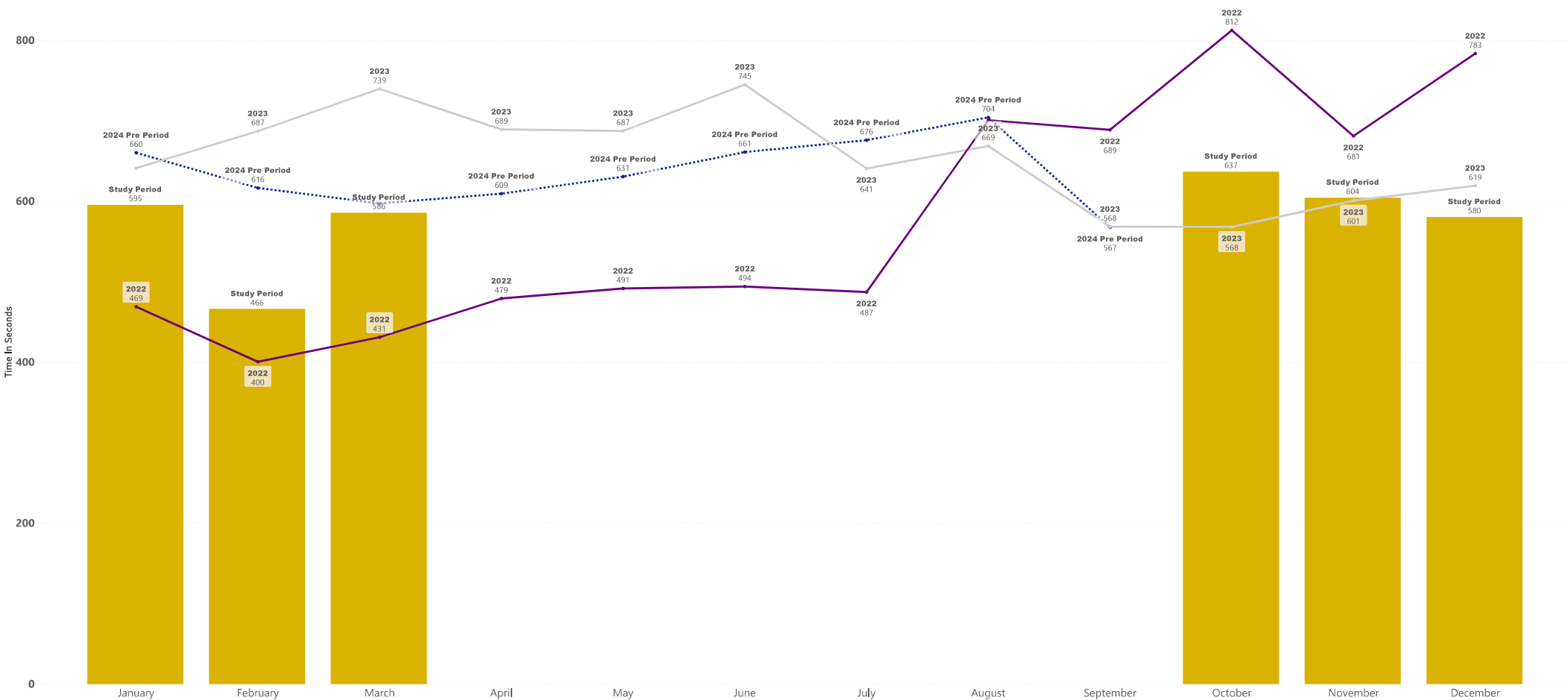
All Data Sourced From RECC's Instance Of CAD

[Click To Clear All Filters](#)



## Average Response Time In Seconds

● Study Period ● 2024 Pre Period ● 2023 ● 2022





# Opt Out Average Seconds (Dispatch To Arrival) For Priority 1 Calls Line Graph Is Pre Period, Bar Chart Is Study Period

All Data Sourced From RECC's Instance Of CAD

[Click To Clear](#)  
[All Filters](#)



Line Graph 2022

1/1/2022 12/31/2022

Line Graph 2023

1/1/2023 12/31/2023

Line Graph 2024 Pre Period

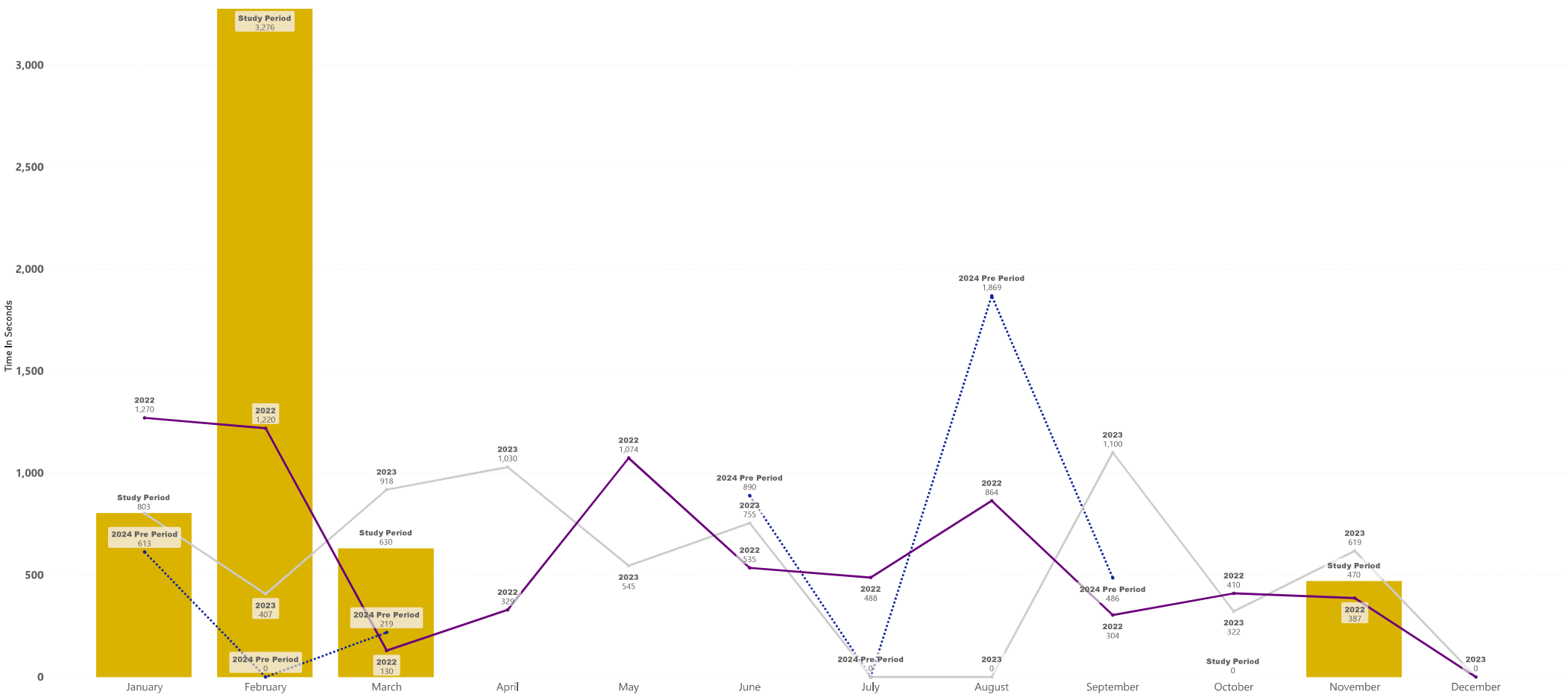
1/1/2024 9/30/2024

BAR CHART STUDY PERIOD 2024 - 2025

10/1/2024 3/31/2025

Average Response Time In Seconds

● Study Period ● 2024 Pre Period ● 2023 ● 2022





# Opt Out Average Seconds (Dispatch To Arrival) Calls Line Graph Is Pre Period, Bar Chart Is Study Period

All Data Sourced From RECC's Instance Of CAD

[Click To Clear](#)  
[All Filters](#)



Line Graph 2022

1/1/2022 12/31/2022



Line Graph 2023

1/1/2023 12/31/2023



Line Graph 2024 Pre Period

1/1/2024 9/30/2024



BAR CHART STUDY PERIOD 2024 - 2025

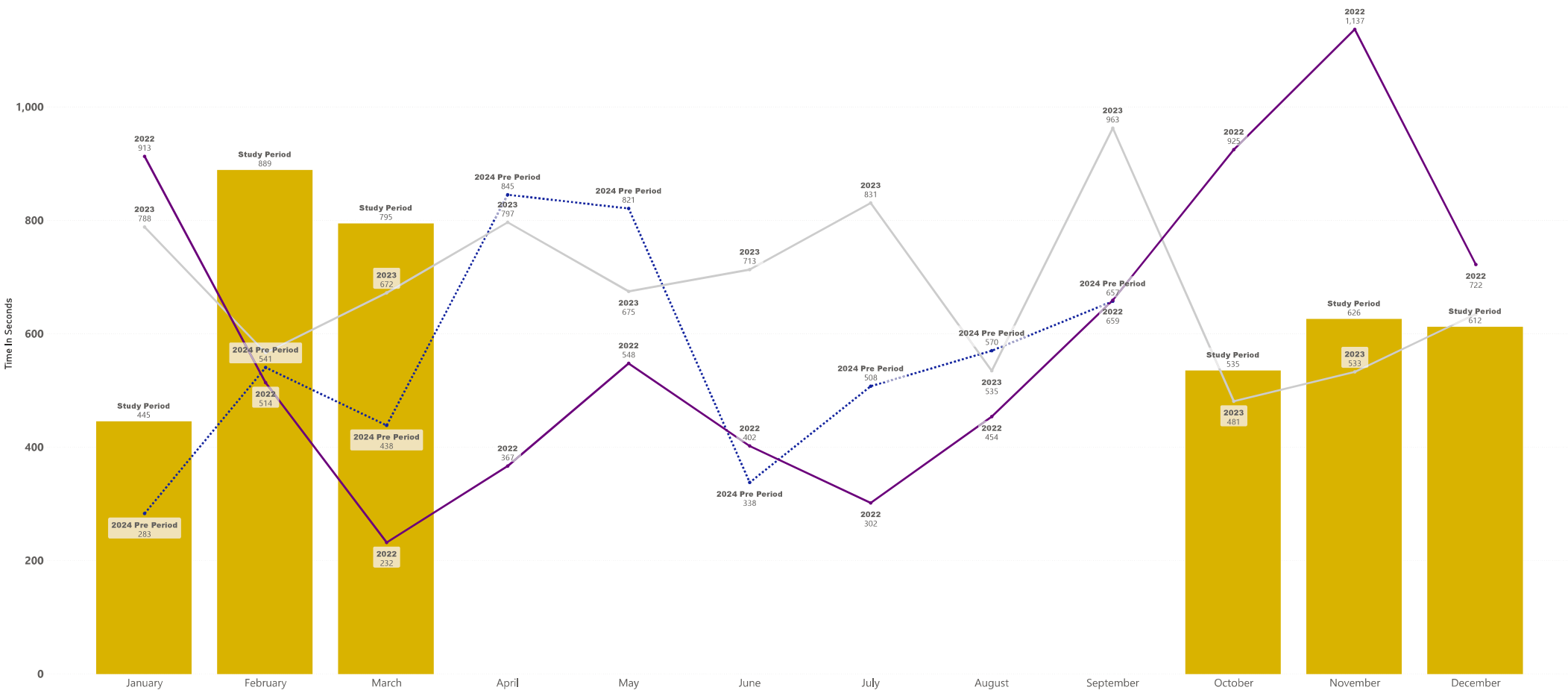
10/1/2024 3/31/2025



Average Response Time In Seconds

● Study Period ● 2024 Pre Period ● 2023 ● 2022

1,200





## Employee Satisfaction Questions

The below questions are asked of patrol on a monthly basis:

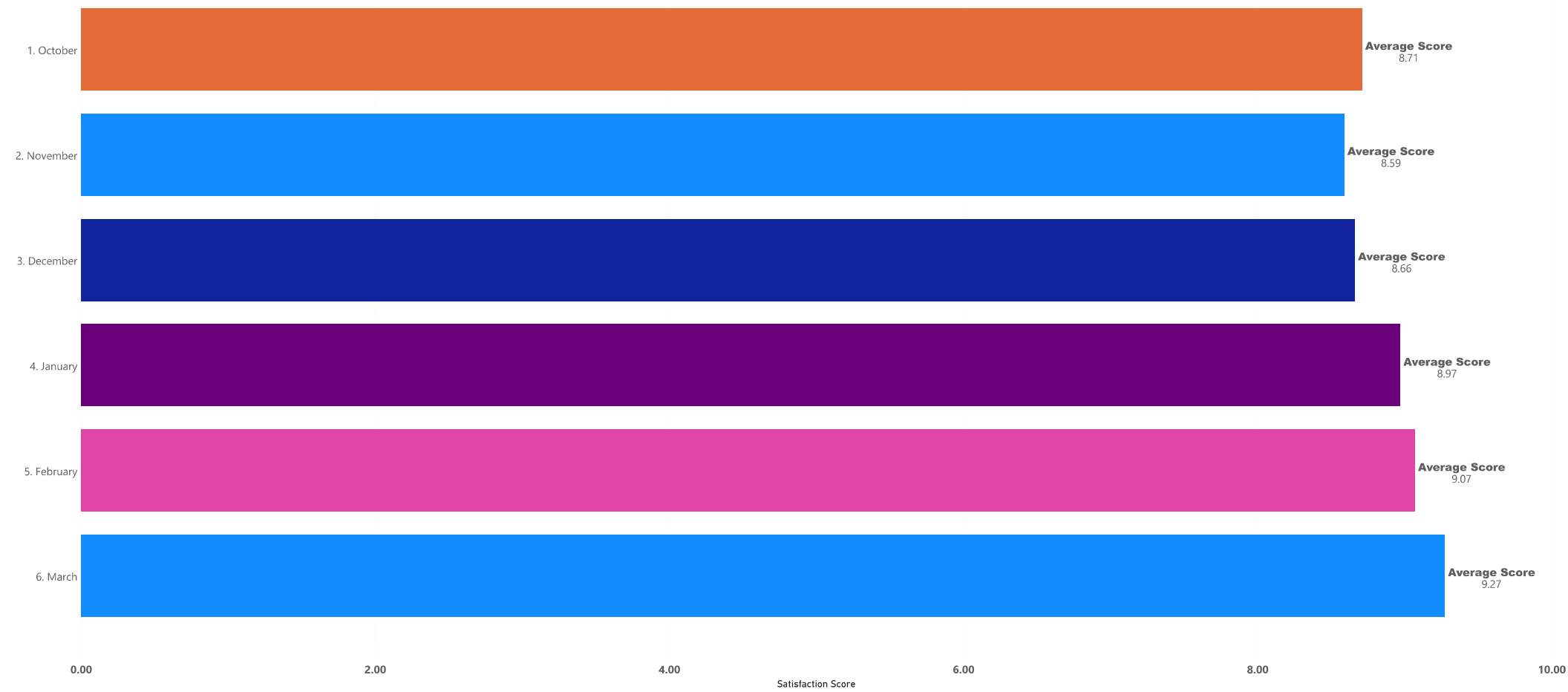
[Click To Clear  
All Filters](#)



- How long have you been employed with the SFSO?
- What patrol shift are you currently assigned to?
- Please rate your level of satisfaction with the 4/8/40 schedule.
- Please rate your willingness to continue/extend the 4/8/40 schedule. How has the 4/8/40 schedule affected your overall work/life balance?
- How has the 4/8/40 schedule affected your overall quality of life?
- How has the 4/8/40 schedule affected your overall morale?
- How has the 4/8/40 schedule affected the morale on your patrol team?
- How has the 4/8/40 schedule affected your level of energy at work?
- How has the 4/8/40 schedule affected your work performance?
- Please list any comments or concerns you have.



# Average Employee Satisfaction





## Employee Satisfaction By Shift

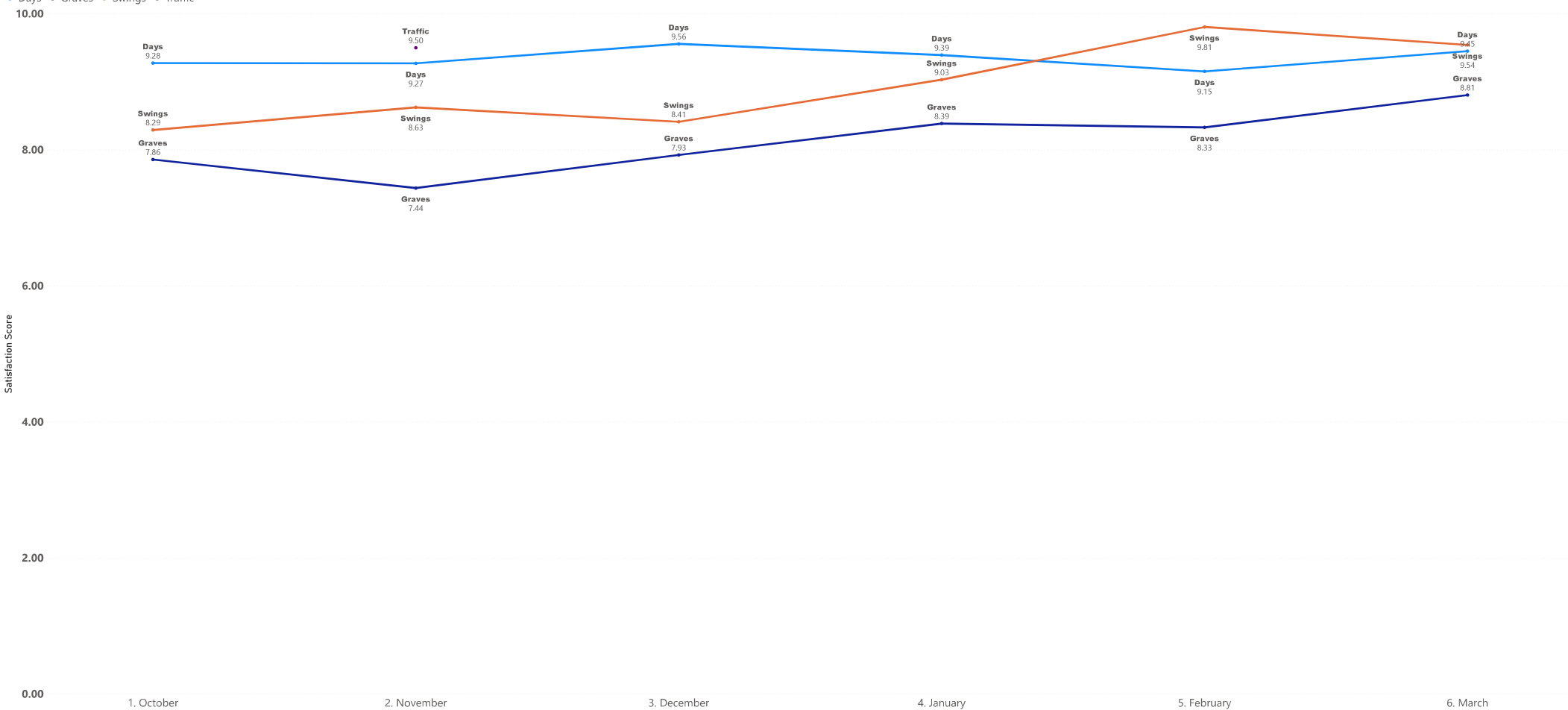
Average Over All Questions

[Click To Clear](#)  
[All Filters](#)



Employee Satisfaction By Shift

● Days ● Graves ● Swings ● Traffic





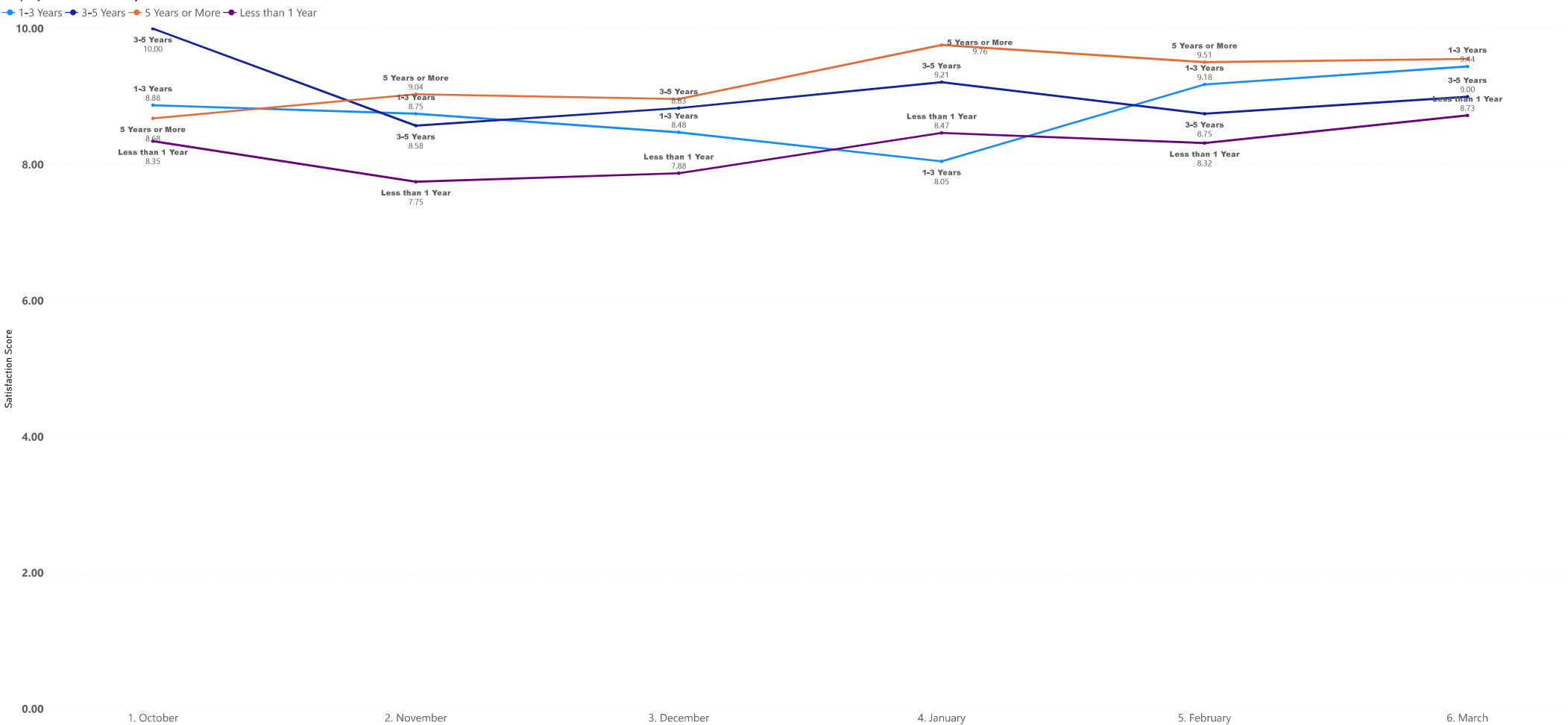
## Employee Satisfaction By Years Of Service

Average Over All Questions

[Click To Clear](#)  
[All Filters](#)



Employee Satisfaction By Years Of Service





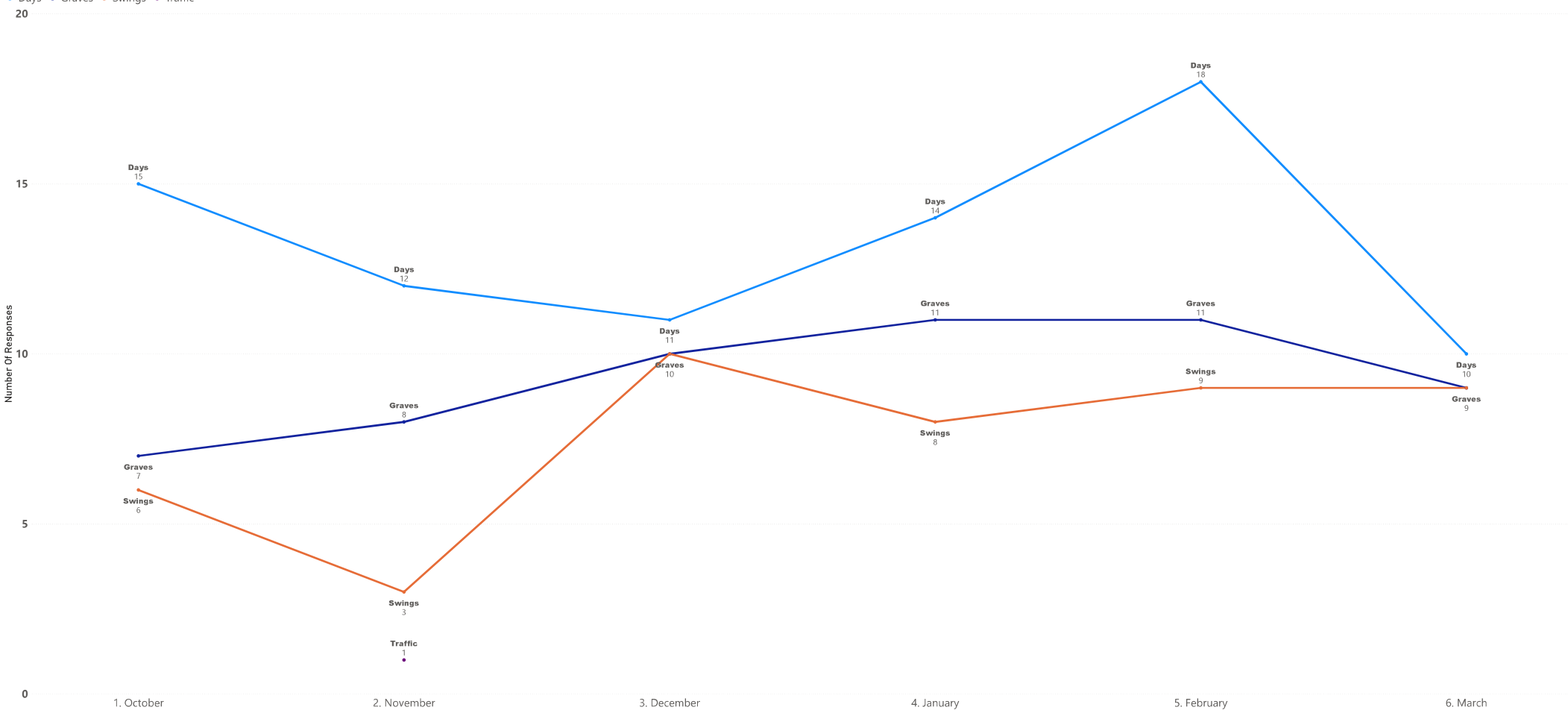
## Count Of Responses By Shift

[Click To Clear All Filters](#)



Number Of Responses

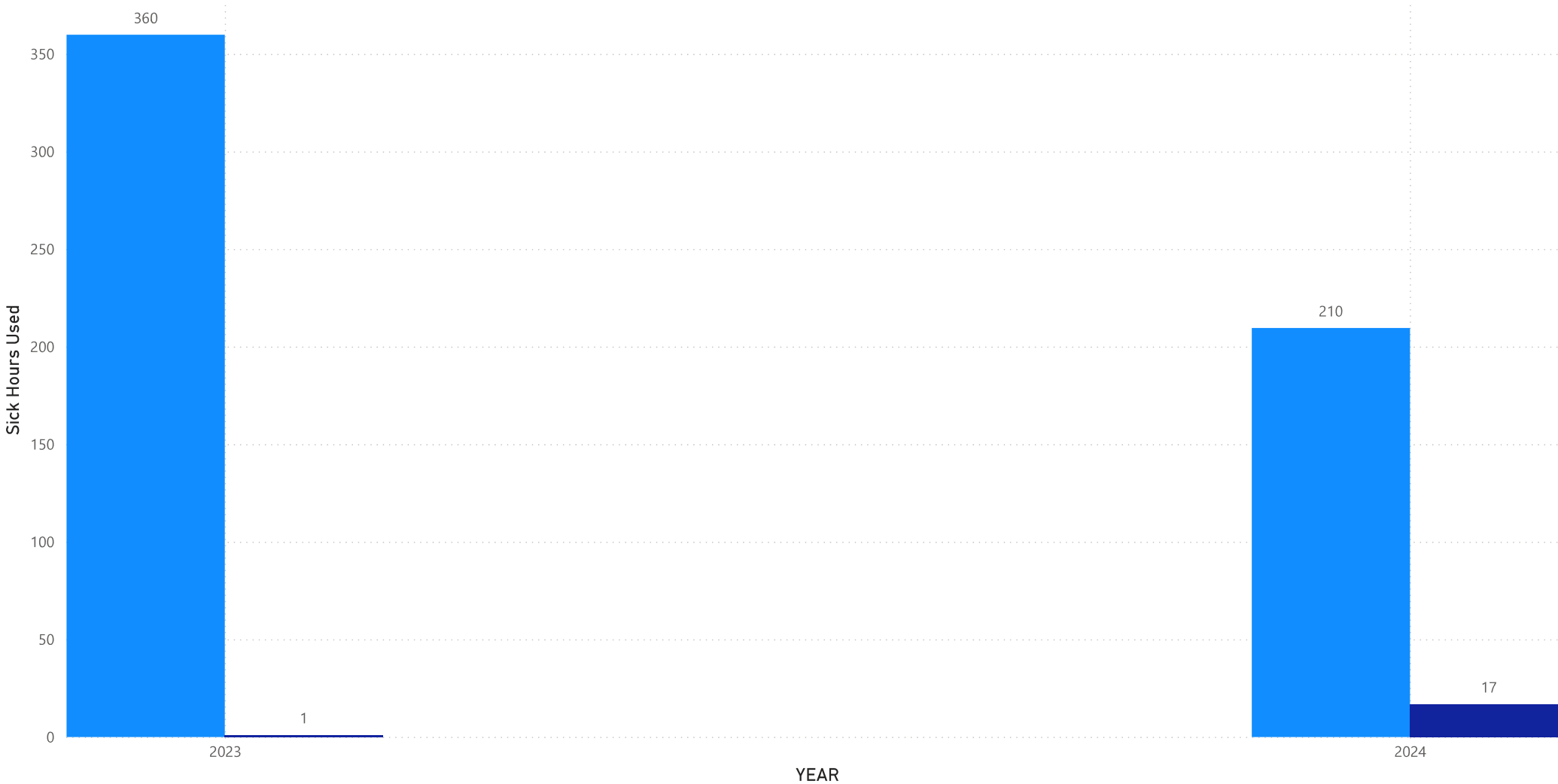
● Days ● Graves ● Swings ● Traffic



Sick Hours Used Within Comparative Group

Examining Final 3 Months Of Calendar Year

Group Status ● Opt\_In ● Opt\_Out



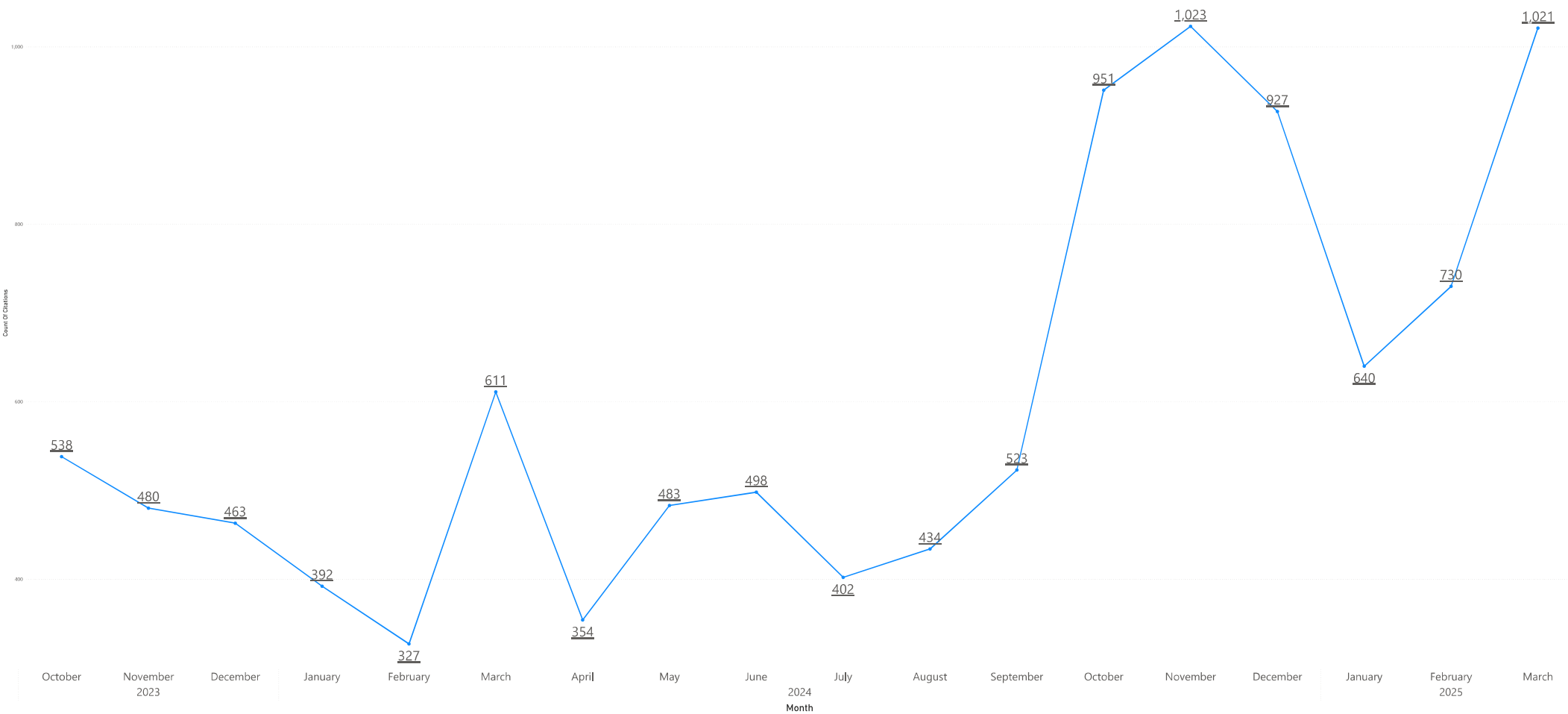


## Count Of Citations By Month (All Patrol Division) October 2023 - January 2025

[Click To Clear](#)  
[All Filters](#)



Count Of Citations



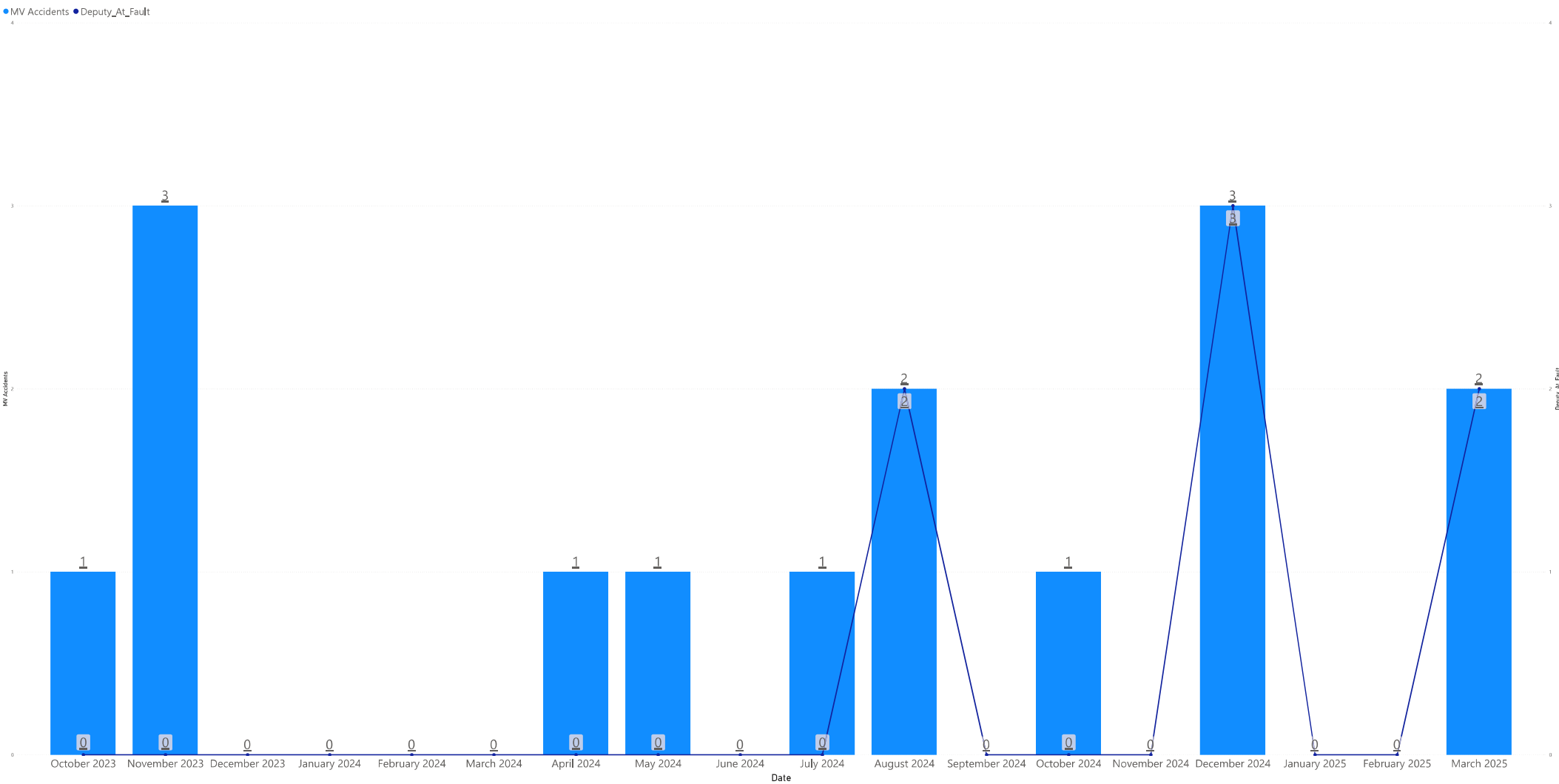


# Count Of Patrol Motor Vehicle Accidents By Month (All Patrol Division) October 2023 - January 2025

Click To Clear  
All Filters



Count Patrol Motor Vehicle Accidents



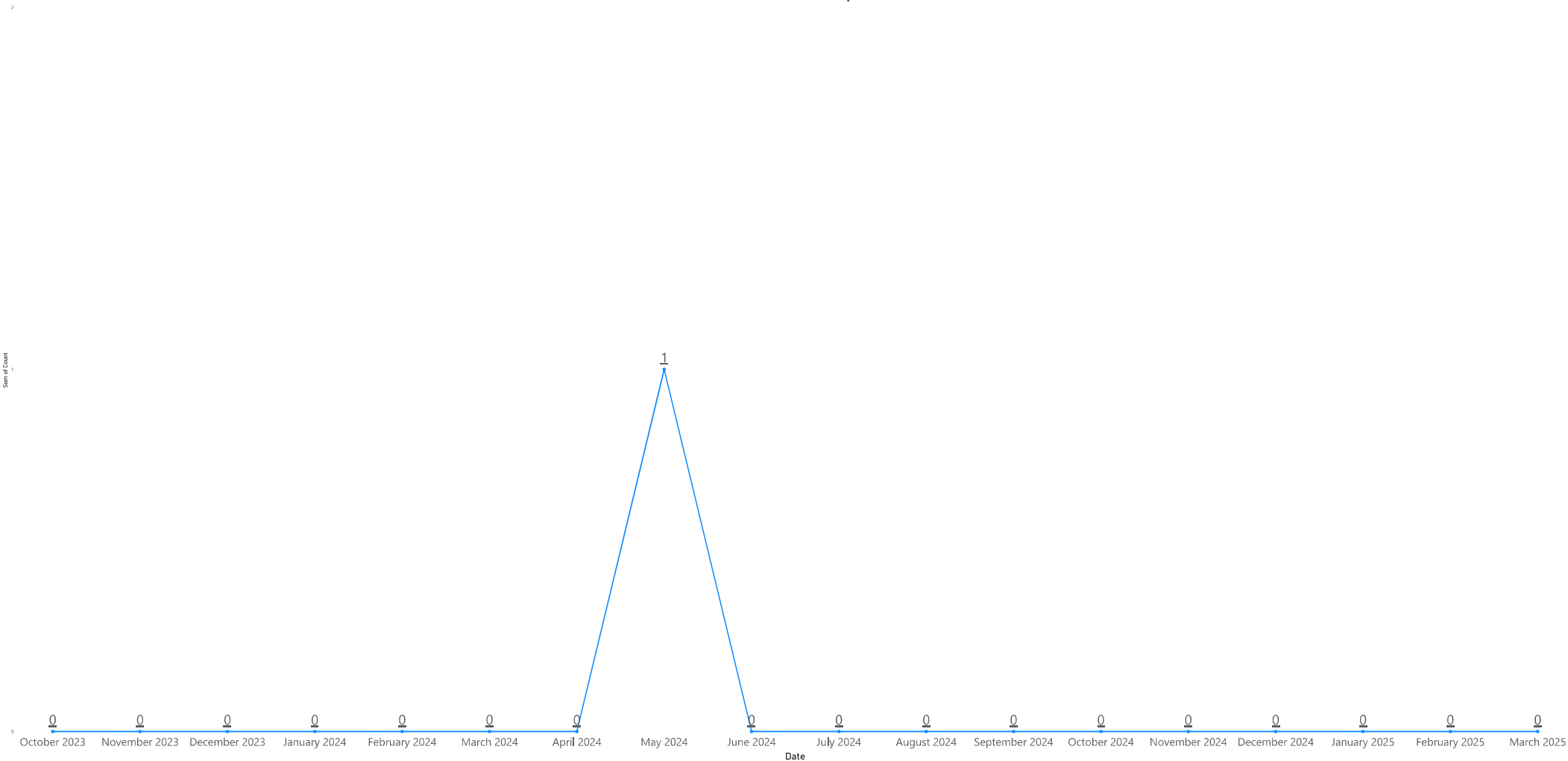


## Count Of Patrol Workers Comp Claims By Month (All Patrol Division) October 2023 - January 2025

Click To Clear  
All Filters



Count Patrol Workers Comp Claims







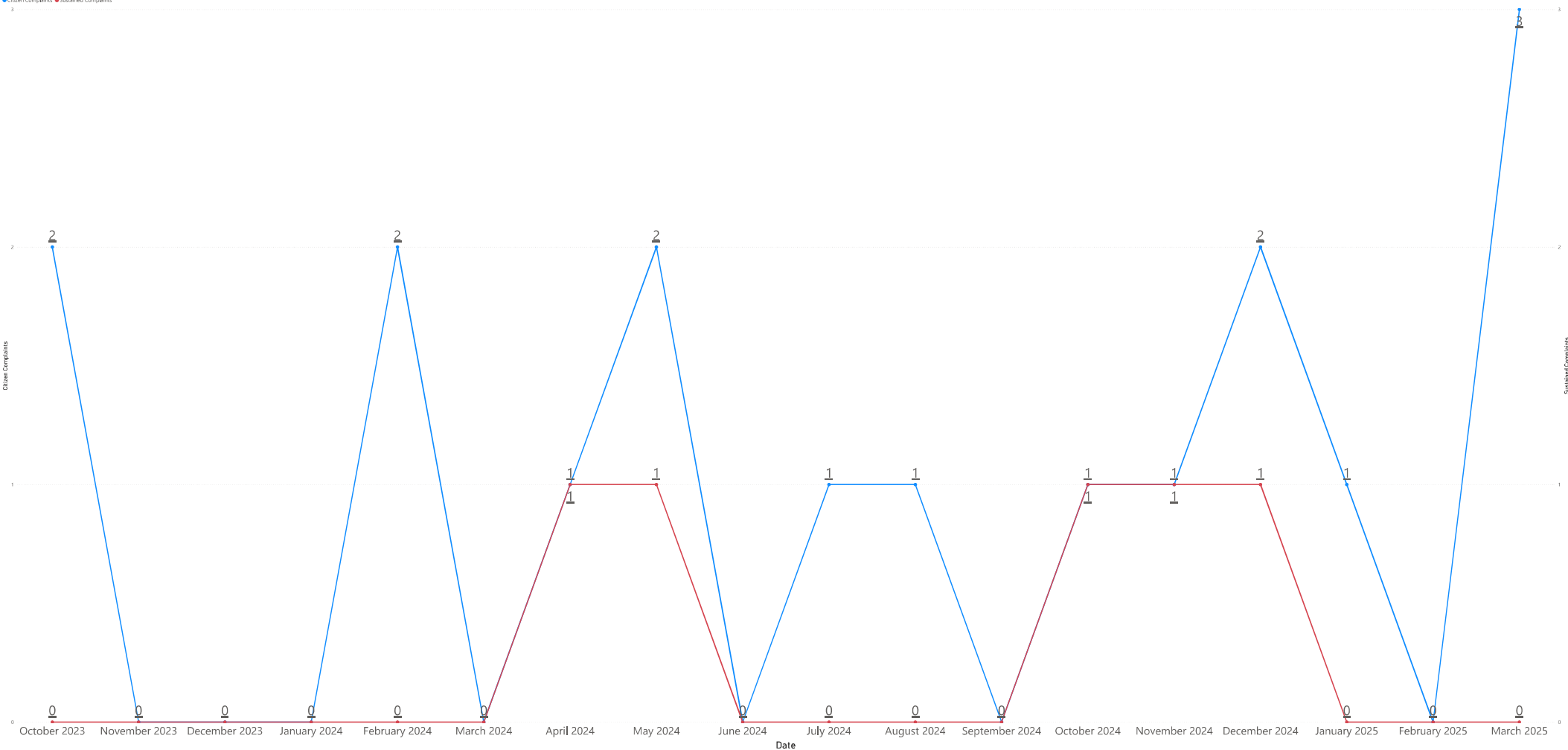
## Count Citizen Complaints By Month (All Patrol Division) October 2023 - January 2025

[Click To Clear](#)  
[All Filters](#)



Count Citizen Complaints

● Citizens Complaints ● Sustained Complaints





## Workforce Metrics By Month (All Patrol Division) October 2023 - January 2025

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[All Filters](#)

