

**SANTA FE COUNTY  
HOUSING AUTHORITY BOARD  
RESOLUTION NO. 2022 - 11 HB**

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**A RESOLUTION APPROVING THE SANTA FE COUNTY  
HOUSING AUTHORITY'S FAMILY SELF-SUFFICIENCY (FSS)  
ACTION PLAN**

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**WHEREAS**, under 24 CFR 887 and 24 CFR 984, the United States Department of Housing and Urban Development ("HUD") established the Family Self-Sufficiency ("FSS") program for the Section 8 and Public Housing assistance program in accordance with section 23 of the U.S. Housing Act of 1937; and

**WHEREAS**, pursuant to 24 CFR 984.101(a)(1), the purpose of the FSS program "is to promote the development of local strategies to coordinate the use of [HUD] assistance with public and private resources, to enable families eligible to receive HUD assistance to achieve economic independence and self-sufficiency;" and

**WHEREAS**, 24 CFR 984.201 requires public housing authorities ("PHAs") to establish and implement an Action Plan for the FSS program, which is in compliance with federal requirements regarding FSS program administration as prescribed in 24 CFR 984.201(d); and

**WHEREAS**, 24 CFR 984.201(c)(1) requires PHAs that operate a voluntary FSS program to submit their Action Plan to HUD for approval prior to implementing or administering a FSS program; and

**WHEREAS**, in 1993 the Santa Fe County Housing Authority ("Housing Authority") established a HUD-approved Action Plan and implemented a FSS program for the Public Housing and Section 8 programs, and has continued to administer a FSS program since that time; and

**WHEREAS**, on May 17, 2022, HUD published Final Rule 87 FR 30020, "Streamlining and Implementation of Economic Growth, Regulatory Relief, and Consumer Protection Act Changes to the Family Self-Sufficiency Program" in the Federal Register; and

**WHEREAS**, on June 18, 2022, 87 FR 30020 was implemented by HUD as the Final Rule for the FSS program; and

**WHEREAS**, the Final Rule provided for several FSS program changes, including: changes in the make-up of the Program Coordinating Committee; expanding the definition of Head of the FSS Family; redefining the definition of the Contract Period of Participation; shortening the time period a FSS client is required to be free from welfare assistance in order to graduate from the FSS



program; and increasing the list of eligible expenditures for forfeited escrow account balances, amongst other changes; and

**WHEREAS**, 87 FR 30020 requires all PHAs who operate a FSS program to update their Action Plan to ensure compliance with the Final Rule; and

**WHEREAS**, the Housing Authority has updated its Action Plan to be in compliance with the Final Rule and has submitted the Action Plan to HUD for compliance review; and

**WHEREAS**, on September 29, 2022, the Housing Authority received an approval letter from HUD certifying the Action Plan's compliance with the Final Rule and all other requirements pursuant to 24 CFR 887 and 24 CFR 984; and

**WHEREAS**, the Housing Authority is required to receive Housing Authority Board approval on the Action Plan prior to December 15, 2023, in order to implement the changes associated with the Final Rule.

**NOW, THEREFORE, BE IT RESOLVED** by the Santa Fe County Housing Authority Board that the Board approves and adopts the FSS Action Plan attached hereto and Exhibit A, which implements the policies and procedures applicable to the FSS program under the Section 8 and Public Housing assistance programs.

**PASSED, APPROVED, AND ADOPTED THIS** 25 **DAY OF** OCTOBER, 2022.

**SANTA FE COUNTY HOUSING AUTHORITY BOARD**

By: Anna T. Hamilton  
Anna T. Hamilton, Chair

**ATTEST:**

Katharine E. Clark  
Katharine E Clark, Santa Fe County Clerk

Date: 10/23/2022

**APPROVED AS TO FORM:**

Roger Prucino for  
Jeff Young, Santa Fe County Attorney



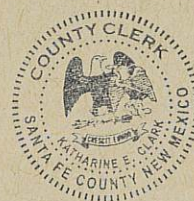
COUNTY OF SANTA FE )  
STATE OF NEW MEXICO ) ss

HOUSING RESOLUTION  
PAGES: 2

I Hereby Certify That This Instrument Was Filed for  
Record On The 3RD Day Of November, 2022 at 01:12:29 PM  
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Of The Records Of Santa Fe County

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Witness My Hand And Seal Of Office  
Katharine E. Clark  
Deputy Danilo Romero County Clerk, Santa Fe, NM







# **SANTA FE COUNTY HOUSING AUTHORITY**

## **FAMILY SELF- SUFFICIENCY PROGRAM (FSS)**

### **ACTION PLAN**

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## **I. INTRODUCTION**

The Santa Fe County Housing Authority, hereinafter referred to as the Housing Authority, is committed to the financial and social advancement of lower income families. Family Self Sufficiency (FSS) is a Department of Housing and Urban Development (HUD) program that encourages communities to develop local strategies to help Public Housing and Housing Choice Voucher families that will lead to economic independence and self-sufficiency. By continuing both Public Housing and Housing Choice Voucher (HCV) FSS programs, the Housing Authority will work with welfare agencies, schools, businesses, and other local partners to develop comprehensive programs. The provided services will create an ongoing system of assistance and self-help, which will eventually lead to economic independence. As part of the Santa Fe County CONNECT/Unite Us Network, our FSS Coordinator will also provide referrals to community partners for any necessary services required by our FSS households, including: emergency support, food assistance, transportation, utility assistance, behavioral health, crisis intervention, substance abuse, literacy/education programs, childcare resources, support groups, youth development programs, dental/vision/primary care assistance, disability/rehabilitation services, hospice services, prescription assistance, employment and training services, income support and financial education, temporary financial assistance, and legal aid services.

## **II. GOALS AND OBJECTIVES FOR THE SANTA FE COUNTY HOUSING AUTHORITY FAMILY SELF SUFFICIENCY PROGRAM**

The overall goal of the Family Self Sufficiency (FSS) Program is to enable families to become economically and socially independent through the coordination and delivery of existing community services.

There are both societal and individual barriers to overcome before a family can leave long-term poverty. An effective FSS Program requires a mixture of creativity and flexibility, in addition to accountability, for both the family and service providers.

The Program's objectives are as follows:

- Improve coordination of both planning and delivery of services to participants of FSS, based on the commitment to make families self-sufficient.
- Implement a case management system to identify needs, planning, and delivery of services to a FSS family based on the family's commitment to become self-sufficient.
- Document the implementation of services to be used for future planning of a broader-based FSS Program.
- Establish and continue to foster current interagency partnerships to achieve high quality comprehensive service delivery to all members of a family with long-term results. Assess the accountability of the family, the case management, and the agencies and entities providing services and resources.

The family's objective will be to achieve the following:

- Elevate itself from a status of dependency to that of self-reliance and growth towards the goal of self-sufficiency.
- Achieve a greater level of self-discipline, self-esteem and self-motivation by accepting responsibility for decisions and actions.
- Achieve educational and/or financial growth during their time as a program participant.
- Be free from welfare assistance at the time of completion of their Contract of Participation.
- Demonstrate commitment and accountability to an Individual Training and Service Plan (ITSP), which is a customized service plan for the individual and family in which both goals and barriers are assessed.

The Action Plan that follows is based on the requirements contained in the Federal Register published on May 17, 2022, and effective on June 16, 2022 (87 FR 30020) and in accordance with 24 CFR 887 and 24 CFR 984. This Action Plan Contains:

### **III. FAMILY DEMOGRAPHICS**

The Housing Authority will target eligible families selected to receive, or currently receiving, rental assistance. This will include both Public Housing and HCV eligible families. The estimated number of families in this target group is 199 for the Public Housing program and 285 in the HCV program. Within these groups, the average family size is a 2.5 persons per household. Based on current demographics, it is assumed that over 85% of FSS participants will be Hispanic/Latino or another minority classification.

The FSS Program will target working families for program participation; however, FSS services will be available for all households receiving assistance under the HCV and Public Housing programs who provide a letter of interest and are deemed an appropriate candidate for participation in the FSS Program. Based on previous program experience, it has been deemed best practice to focus program targeting on underemployed and unemployed households who wish to pursue self-sufficiency advancements, as these households have the ability to grow their income and benefit from program outcomes.

These families will need an array of supportive services available in the community. Education, job training, job counseling and/or placement, childcare, transportation, financial management, life skills, counseling services, financial assistance, and homeownership training are the primary needs of this target population. Multiple resources are available to meet these needs and as the program continues to expand and promote greater community awareness and program support.

### **IV. ESTIMATE OF PARTICIPATING FAMILIES**

The Housing Authority is currently receiving funding associated with 25 or more FSS participants. Between 2020 and 2022 the FSS participation varied between 35 and 40 participants, and program participation has remained relatively steady since the program implementation. The Housing Authority can reasonably be expected to provide supportive services under the FSS program to between 30 and 50 eligible families, based on available and anticipated public and private resources. This includes families participating in both Public Housing the HCV programs.

In addition, the Housing Authority may, at its discretion, operate a FSS program larger than the minimum program size to ensure the program is meeting the self-sufficiency needs of households receiving housing subsidy through our program.

The Housing Authority assures that a family's election not to participate in the FSS program will not affect the family's admission to or continued assistance in the HCV or Public Housing programs.

## **V. ELIGIBLE FAMILIES FROM OTHER SELF-SUFFICIENT PROGRAMS**

The Housing Authority, if applicable, will enroll families from other self-sufficient programs into the FSS program based off of approved HCV portability from another Housing Authority.

## **VI. FSS FAMILY SELECTION PROCEDURES**

### **a) Reasonable Accommodations**

THE HOUSING AUTHORITY will make reasonable accommodations to those persons with disabilities who require such accommodations as long as suitable employment within abilities can be met.

### **b) Non-discrimination**

THE HOUSING AUTHORITY selections for participation is made without regard to race, color, sex, religion, disability, familial status, sexual identity, or national origin.

### **c) General Application Process**

FSS program orientation will be given to each potential participation, and the FSS program will be explained in detail. The FSS Coordinator will conduct a needs assessment and interview. The prospective FSS applicant will complete the interest form in writing, or the FSS Coordinator will complete an interest form for the individual who calls and expresses an interest in the FSS Program. The potential FSS program participant will complete a contract signing appointment that includes completing the Contract of Participation and ITSP program goals. The Housing Authority will not provide a selection preference for FSS participation and will evaluate all FSS interest forms based on the date and time of their submission.

### **FSS applicants may be turned down for the FSS program if:**

1. The HCV or Public Housing applicant who has been on a prior FSS program, graduated and received escrow funds.
2. The applicant is in poor standing with the Housing Authority or has otherwise violated the terms and conditions of their lease or program requirements that results in the loss of their housing subsidy.
3. The FSS Participant has been terminated from FSS participation in the last three (3) years.

## **VII. INCENTIVES TO ENCOURAGE PARTICIPATION**

The Housing Authority will establish an escrow account for the FSS participant and credit to this account, in accordance with HUD requirements, the increase in rent due to earned income of family members during the term of the Contract of Participation.

The credit that will be calculated, using the HUD FSS Escrow Credit Worksheet and deposited in the participant's escrow account, as follows:

1. The amount earned will be the lesser of two amounts for very low income participants (income below 50% of the area median income):
  - a. Thirty percent of current monthly adjusted income, less the family rent, which obtained by disregarding any increase in the participants earned income since execution of the Contract of Participation; or
  - b. The current family rent less the family rent at the time of the effective date of the Contract of Participation.
2. The amount earned will be the amount determined in sections "a" or "b" above for low income participants (income between 50 – 80 percent of the area median income), but shall not exceed the amount computed for 50 percent of the area median income.
3. Eligibility for program participation enrollment includes any adult member of the household (Head of FSS Family) as designated by the family.
4. FSS participants who are not low income (income above 80 percent of the area median income) are ineligible for the FSS credit.

Zero credits will be made to the participating family's FSS account after the family has completed the Contract of Participation or when the Contract of Participation is terminated or otherwise nullified.

Escrow funds will be invested by the Housing Authority in the HUD approved investments and investment income shall be credited at least annually to the participant's escrow account.

The Santa Fe County Housing Authority will provide escrow statement to the FSS participants at least one time each year at the time of their annual recertification. At a minimum, the statement will include the following:

1. The balance at the beginning of the reporting period;
2. The deposits made to the family's escrow account during the reporting period;
3. Any deductions/withdrawals made from the account for amounts due to the Housing Authority before interest is distributed;
4. The amount of interest earned during the reporting period; and
5. The total in the account at the end of the reporting period.

## **VIII. OUTREACH EFFORTS**

The FSS Program will be explained and interested families will be given the opportunity to apply for the program. The Housing Authority will conduct ongoing outreach to HCV and Public Housing households to inform them of availability in the FSS program through the following outreach methods:

1. THE HOUSING AUTHORITY primary website.
2. Brochures and flyers describing the FSS program will be included in the HCV and Public Housing program new client orientations and recertification packets/ appointments.
3. FSS flyers will be distributed with the monthly newsletters.
4. Information on FSS will be provided to all Resident Advisory Boards and will be available at all special events conducted by the Housing Authority for residents.

In an effort to assure that both minority and non-minority residents are informed about the FSS program, flyers and/or brochures and newsletters will be printed in both English and Spanish. Flyers will also be posted in the lobby of the Housing Authority's Administrative Offices, and program information will be disseminated to clients via email or through social media platforms.



## **IX. FSS ACTIVITIES AND SUPPORTIVE SERVICES**

An array of FSS activities and support services will be made available to FSS participants. The FSS program will provide participant support group meetings at least twice annually. The FSS Coordinator will meet with participants at least quarterly and more often as requested or needed.

Workshop/meetings, to meet participant requirements, will be made available at least quarterly. Participants will be notified of applicable community workshops/support service activities as the Housing Authority is made aware. Program participant celebratory events will be coordinated as applicable.

Support services to be provided by public and private resources will be identified during participant application and screening. They will include, but are not limited to the following:

1. Child Care Services
2. Transportation
3. Education
4. Job Training and Employment Counseling
5. Financial Literacy Training
6. Substance/Alcohol Abuse Treatment or Counseling
7. Domestic Violence Referral/Counseling
8. Life-Skills Training
9. Household Skills Training
10. Pre/Post Homeownership Education/Counseling

Supportive services for various forms of emergency needs, such as food insecurity, behavioral and mental health, and emergency rental and utility assistance will also be provided through the County's CONNECT/Unite Us Network. Our FSS Coordinator will remain a CONNECT Navigator, providing them access to make in network referrals to local partners for various types of supportive services offered in the greater County area. Coordination of support services will be ongoing to avoid duplication of services and activities.

## **X. PROGRAM COORDINATING COMMITTEE (PCC)**

The PCC shall be comprised of five members, which shall include: (1) 2 FSS Program Participants from the HCV or Public Housing programs; (2) the FSS Coordinator; (3) a Housing Authority Staff member not directly involved with FSS program administration, but who has training and experience in the field of case management; and (4) a Community Member with training and experience related to case management and/or social service administration. The PCC shall meet no less than once per quarter and shall review the services and activities of the FSS Program, including participation rates, outreach efforts, participant services and trainings, and program performance indicators. The PCC shall make recommendations to the Housing Authority on efforts to further the program's goals and objectives.

The FSS PCC, has been established and will continue to function in an advisory capacity to our FSS Coordinator and staff. The PCC will continue to assist the Housing Authority in securing commitments of public and private resources for the operation of the FSS program within the Housing Authority's jurisdiction. With past PCC assistance, the following agencies are currently committed to providing services to FSS participants:

1. NM Department of Labor
2. Income Support Division

3. Children Youth and Families
4. Women Infants and Children, (WIC)
5. Santa Fe County Community Services Department
6. Santa Fe Community College
7. Santa Fe Public Schools
8. Esperanza – Domestic Violence Shelter
9. Homewise – Homeownership Education/Counseling
10. Santa Fe Community Housing Trust
11. Santa Fe Boys and Girls Club
12. The Food Depot
13. Santa Fe County CONNECT/Unite Us Network

A comprehensive list of community based resources provided through the CONNECT Program is attached hereto as Exhibit A. As a CONNECT Navigator, our FSS Coordinator has full access to make referrals for all services and providers referenced in Exhibit A FSS participants.

## **XI. METHOD FOR IDENTIFICATION OF FAMILY SUPPORT NEEDS**

Upon enrollment to the FSS program, a family must enter into a Contract of Participation and complete an FSS needs assessment. With this information, identified needs are used to develop an Individual Training and Services Plan, (ITSP). In the ITSP, realistic goals are set to gain and obtain employment that will lead to economic independence and self-sufficiency. Objectives will be written based on the participant identified needs that will be necessary to attain the set goals. The primary purpose of the ITSP shall be to identify barriers limiting the participant's ability to achieve self-sufficiency and to establish set of goals aimed at addressing and overcoming those barriers. At this time, the FSS Coordinator can provide resources already available, utilize the PCC to provide resource options, or research resource services and refer the participant to those services through the CONNECT/Unite Us Network. When applicable, the Housing Authority's FSS program will provide the necessary support services to address participant needs.

The Contract of Participation, including the ITSP, must be signed by the FSS Participant or the adult member of the household as designated by the family. A family can work the Contract for a period of up to five years. The 5-year contract period shall not begin until the participant's first annual recertification.

A request in writing by the FSS family for an extension of the Contract may be granted by the Housing Authority for "good cause." For this purpose, "good cause" shall mean:

1. Circumstances beyond the control of the FSS family, as determined by the PHA or owner, such as a serious illness or involuntary loss of employment;
2. Active pursuit of a current or additional goal that will result in furtherance of self-sufficiency during the period of the extension (e.g. completion of a college degree during which the participant is unemployed or under-employed, credit repair towards being homeownership ready, etc.) as determined by the Housing Authority; or
3. Any other circumstances that the Housing Authority determines warrants an extension, as long as the request is reasonable and the Housing Authority is consistent in its determination as to which circumstances warrant an extension.

Contract extensions must be approved by the Housing Authority and can be provided for up to two years.

The FSS Coordinator will meet with FSS families as often as needed, according to the needs identified. The Coordinator will schedule quarterly meetings to review and support participant progress. The FSS participant will always be permitted to request scheduled time with the FSS Coordinator throughout the contract period. These meetings will allow an ongoing assessment of needs. Changes to the ITSP can be made at any time in order to support program success of the participant. The Housing Authority will provide opportunities to evaluate and restate goals in the ITSP based on the changing objectives and circumstances of the participant, so long as the changes are directly related to the participant's continued progress towards self-sufficiency.

- a. **Re-Enrollment of Previous FSS Participants.** FSS participants who had previously been terminated from the FSS Program without meeting the terms and conditions of their Contract of Participation during the contract period, may be reevaluated for FSS admission 36 months following their initial termination from the FSS Program.

## **XII. PROGRAM TERMINATION WITHHOLDING OF SERVICES AND AVAILABLE GRIEVANCE PROCEDURES**

The Housing Authority may terminate the Contract of Participation for the following reasons:

1. the participant family and the Housing Authority agree to terminate the contract;
2. the Housing Authority determines that the participant family has not fulfilled its responsibilities under the contract;
3. the participant family withdraws from the FSS program;
4. an act occurs that is inconsistent with the purpose of the FSS program; or
5. the Housing Authority is otherwise permitted to terminate the Contract of Participation in accordance with HUD regulations and requirements.

The Housing Authority may declare the contract null and void if the resources and services necessary to complete the contract are not available.

If the FSS family's HCV or Public Housing assistance is terminated, the Contract of Participation is automatically terminated in accordance with HUD rules and regulations.

If a HCV or Public Housing Family's Contract of Participation is terminated, this cannot result in loss of housing assistance.

When a family is terminated from the FSS program, they cannot reapply to the program for a minimum of 3 years.

### **a. Termination with Escrow Disbursement**

A family in good standing may be terminated from the FSS Program and receive their FSS Escrow Disbursement if:

1. The FSS participant or a member of the participant family becomes disabled and the disability significantly hinders the participant's ability achieve the ITSP goals; or
2. The FSS participant ports their voucher to another Housing Authority where they cannot continue the FSS program.

In order to receive an escrow disbursement upon termination for the reasons listed above, a FSS participant must be in "good standing" with the Housing Authority at the time of their termination. For this purpose, "good standing" shall mean:

1. The participant was making progress towards their ITSP at the time of their termination; and
2. The Participant had not otherwise violated the terms and conditions of their Contract of Participation at the time of their termination.

**b. Conducting an Informal Hearing**

FSS applicants and participants, families who are residing in Public Housing or are receiving HCV assistance, will be provided an opportunity for an informal hearing as a result of the Housing Authority's decision to deny FSS program participation or terminate FSS participation. There will be a prompt notice of a decision to deny participation that will include the reason for the decision.

A request for an informal hearing must be made in writing and delivered to the Housing Authority either in person or by first class mail, by the close of the business day, no later than 10 business days from the date of the Housing Authority's notification of decision to deny or terminate FSS participation.

The Housing Authority will schedule and send written notice of the informal hearing within 10 business days of the family's request.

The informal hearing will be conducted by a person other than the one who made the decision under review, or subordinate of this person.

The FSS applicant or participant will be provided an opportunity to present written or oral objections to the Housing Authority's decision.

The person conducting the informal hearing will make a recommendation to the Housing Authority, but the Housing Authority is responsible for making the final decision as to whether the decision is overturned or remains.

**c. Informal Hearing Decision**

The Housing Authority will notify the FSS applicant or participant of the Housing Authority's final decision, including a brief statement of the reasons for the decision.

If the informal hearing decision overturns the denial or termination, processing for admission or re-instatement to the FSS program will resume.

If the family fails to appear for their informal hearing, the denial of admission or re-instatement will stand and the family will be so notified.

**XIII. ASSURANCES OF NON-INTERFERENCE OF RIGHTS OF NONPARTICIPATION FAMILIES**



By adoption of this plan, the Housing Authority assures that a family's election not to participate in the FSS program will not affect the family's admission to Public Housing or to the HCV program or the family's right to occupancy in accordance with its lease.

#### **XIV. TIMETABLE FOR PROGRAM IMPLEMENTATION**

The Housing Authority's FSS Program has been in effect since 1993. As such, the program has already been implemented. The FSS Program will continue to be monitored through the PCC, Housing Authority Board, and Executive Management for effectiveness and areas for improvement.

#### **XV. CERTIFICATION OF COORDINATION**

The Santa Fe County Housing Authority certifies by adoption of this FSS Action Plan that the continued development of support services and activities shall be coordinated with job training, employment counseling, educational opportunities, money management, homeownership counseling, education counseling, individual development, child care and transportation services, domestic violence counseling, substance abuse services, mental health services, health care services and emergency support through the CONNECT/Unite Us Network and the providers and community partners identified in Exhibit A. Furthermore, the Housing Authority certifies that the FSS Coordinator will take and complete a HUD sponsored FSS certification training within their first 3 months of employment.

#### **XVI. DISBURSEMENT OF FSS ESCROW ACCOUNT FUNDS**

When a FSS participant family has met the conditions of their FSS contract on or before the expiration of the contract term, the amount in a family's FSS escrow account including accrued interest, less any money owed to the Housing Authority by the FSS participant family, shall be paid to the FSS participant or other member of the FSS participant family as designated by the signator of the Contract of Participation. The Housing Authority shall request and obtain documentation related the FSS participant's achievement of their ITSP goals. Documentation may include but is not limited to: documented certifying the FSS participant family is free from welfare assistance; certificates of completion; degrees; records of employment; bank statements; and credit reports.

At the time of Contract completion, the FSS participant must submit to the Housing Authority, a certified verification that to the best of his or her belief and knowledge, no member of the FSS family is a recipient of welfare assistance as defined by HUD at the time of completion. Once these conditions are met, the FSS participant family shall "graduate" from the FSS Program.

At time of graduation from the FSS Program, and before disbursement of the final FSS escrow account funds to the family, the Housing Authority must verify that the FSS family is no longer a recipient of welfare assistance by requesting copies of any documents, which may indicate whether the family is receiving any welfare assistance, as defined by HUD, and contracting welfare agencies to verify the family's certification.

##### **a. Interim Disbursement of FSS Escrow Account Funds**

If the Housing Authority determines that the FSS participant family has fulfilled certain interim goals established in the Contract of Participation and needs a portion of the FSS account funds for purposes consistent with the ITSP and Contract of Participation, the Housing Authority may

at its sole discretion disburse a portion of the funds from the family's account to assist the family to meet those expenses. Eligible expenses for interim escrow disbursement requests must be a reasonably related to a specific goal to the ITSP.

A request for the interim disbursement must be made in writing stating the reason for the request, and must be addressed to the FSS Coordinator and reviewed by the Housing Authority Executive Director. Each request will be evaluated based on: (1) whether the request is furthering the participant's goals as stated in the ITSP or (2) whether the request is related to an emergency expense, where if the disbursement were not provided, the emergency expense would significantly hinder the participant's progress toward their goals as stated in the ITSP. Requests will need to include a quote, invoice or receipt directly related to the expense being requested.

If a disbursement is approved the Housing Authority, at its discretion, may require that the disbursement check be made payable to the participant or an applicable 3rd party. The Housing Authority at its discretion may require that receipts are provided to verify the expense. If the request is denied, a written notification will be sent to the participant with an explanation of the reason for the denial.

Interim disbursements will not exceed the financial need of the request, as determined by the Housing Authority, and participants will only be allowed to request one interim disbursement during their Contract of Participation. The family will not be required to repay the amount disbursed.

Interim disbursements must be requested by the FSS participant/signator to the Contract of Participation, unless: (1) the FSS participant/signator to the Contract of Participation passes away and the Contract of Participation is being taken over by another household member, or (2) when the FSS participant/signator to the Contract of Participation cannot make the request due to a medical emergency or other emergency circumstance.

#### **b. Disbursement before Expiration of Contract Term**

If Housing Authority determines that the FSS family has fulfilled its obligations under the Contract of Participation before the expiration of the contract term, the FSS participant must submit to the Housing Authority, a certified verification that to the best of his or her belief and knowledge, no member of the participant is a recipient of welfare assistance as defined by HUD FSS rules and regulations. The amount in a participant family's FSS escrow account, less any money owed to the Housing Authority by the FSS family, shall be paid to the FSS Participant of the FSS family.

Before disbursement of the final FSS escrow account funds to the family, the Housing Authority must verify that the FSS family is no longer a recipient of welfare assistance at the time of graduation of the program by requesting copies of any documents which may indicate whether the family is receiving any welfare assistance, as defined by HUD, and contracting welfare agencies to verify the family's certification.

### **XVII. SUCCESSION TO FSS ACCOUNT**

If at any time during the active Contract of Participation, the FSS Participant of the FSS family ceases to reside with the other family members in the Public Housing or HCV assisted unit, the remaining

member of the participant family, after consultation with the Housing Authority, shall have the right to designate another family member to receive the funds in accordance with the regulations.

#### **XVIII. FORFEITURE OF FSS ESCROW ACCOUNT FUNDS**

Amounts in the FSS escrow account shall be forfeited upon the occurrence of the following:

1. The Contract of Participation is terminated; or
2. The Contract of Participation is completed, but the FSS participant family is receiving welfare assistance, as defined by HUD, at the time of the expiration of the term of the Contract of Participation including any extensions.

FSS forfeitures will be evaluated by the Housing Authority Executive Director. FSS escrow balances forfeited by the FSS participant will be transferred to an independent account and shall be used solely for the benefit of FSS participants. Eligible uses of these funds include:

1. Support for FSS participants in good standing, including, but not limited to, transportation, child care, training, testing fees, employment preparation costs, and other costs related to achieving obligations outlined in the Contract of Participation;
2. Training for the FSS Program Coordinator; or
3. Other eligible activities as determined by HUD.

FSS escrow forfeitures shall not be used for salaries, benefits, general operational costs of the FSS or other programs, housing assistance payments, or to support operational costs of the Public Housing program. The Housing Authority shall comply with all HUD requirement pertaining to eligible and ineligible expenses related to FSS Forfeitures. All expenditures related to forfeited FSS escrow balances shall be reviewed by the Housing Authority's accounting staff and Executive Director to ensure the requested expenses are in eligible expenses in accordance with HUD requirements.

## **Exhibit A**

### **CONNECT**

*A Network for Health and Well-being*

#### **RESOURCE DIRECTORY**

### **EMERGENCY and CRISIS HOTLINES**

Police/Fire Department, Emergency	911
Adult Protective Services	1(866) 654-3219, (505) 476-4912
Crisis & Access Line, New Mexico	1(855) 662-7474
Domestic Violence Hotline	1(800) 473-5220, (505) 473-5200
Landlord Tenant Hotline, New Mexico	(505) 930-5666
LGBTQ Youth Crisis Line-Trevor Project	1(866) 488-7386
National Human Trafficking Hotline	1(888) 373-7888 or Text 233733
National Domestic Violence Hotline	1(800) 799-7233
National Hunger Hotline	1(866) 348-6479
National Runaway Safeline	1(800) 621-4000
National Teen Dating Abuse Hotline	1(866) 331-9474
New Mexico Suicide Prevention Hotline	1(866) 435-7166
Nurse Advice Hotline	1(877) 725-2552
Poison Center, New Mexico	1(800) 222-1222
Rape Crisis Hotline	(505) 986-9111 or 1(800) 721-7273
Sexual Violence & Other Traumas	(505) 988-1951
Veterans Crisis Line	1(800) 273-8255

### **Warmlines & Non-Emergency - Reporting, Basic Information & Support**

Abortion Information Hotline	1(800) 772-9100 or 1(877) 257-0012
CDC-Center for Disease Control Information Line	1(800) 232-4636
Christus St. Vincent Regional Medical Center	(505) 913-3361
Crime Stoppers (Tip Line)	(505) 955-5050 or Text Santa Fe to 274637
Drug Tip Hotline	(505) 428-3737
Graffiti Hotline	(505) 955-2255
Healthcare Worker & First Responder Support Line	1(855) 507-5509
HIV-HEP C & STD Testing & Treatment	(505) 955-9454
Indian Hospital-Santa Fe Service Unit	(505) 946-9282
NAMI- National Alliance on Mental Illness (Santa Fe)	(505) 395-6204
NM Aging & Disability Resource Center	1(800) 432-2080
NM Coalition of Sexual Assault Programs	1(888) 883-8020 or (505) 883-8020
NM Child Abuse & Neglect Reporting	1(855) 333-7233
NM Children, Youth & Families	1(800) 797-3260 or (505) 841-6100



## A Network for Health and Well-being

Non-Emergency Police Dispatch	(505) 428-3710 or 1(800) 742-1144
Peer to Peer Warmline	1(855) 466-7100
Postpartum Support Warmline	1(800) 944-4773
Prenatal Care Helpline English:	1(800) 311-2229
Español:	1(800) 504-7081
Presbyterian Santa Fe Medical Center	(505) 772-1234
Tobacco Quitline	1(800) 784-8669
Trans Lifeline	1(877) 565-8860

Crisis Center of Northern New Mexico (Española)	(505) 753-1656
Presbyterian Española Hospital	(505) 753-7111
Pueblo of Pojoaque Dispatch	(505) 455-2295
Volunteer Fire District/Agua Fria	(505) 471-3473
Volunteer Fire District/Chimayo	(505) 351-2326
Volunteer Fire District/Hondo	(505) 982-9999
Volunteer Fire District/La Cienega/Rancho Viejo	(505) 473-1560
Volunteer Fire District/La Puebla	(505) 753-1177
Volunteer Fire District/Pojoaque	(505) 455-2446
Volunteer Fire District/Tesuque	(505) 988-3807

Edgewood Police Dispatch	(505) 428-3710 or 1(800) 742-1144
Estancia Police Dispatch	(505) 384-2705
Moriarty Police Department	(505) 832-6060
State Police	(505) 841-9256
Torrance County Dispatch	(505) 384-2706
Torrance County Sheriff's Dept.	(505) 544-4900
Volunteer Fire District/Edgewood	(505) 281-4697
Volunteer Fire District/Eldorado	(505) 466-1204
Volunteer Fire District/Galisteo	(505) 466-0396
Volunteer Fire District/Glorieta Pass	(505) 757-6800
Volunteer Fire District/Madrid	(505) 424-8006
Volunteer Fire District/Stanley	(505) 832-2664
Volunteer Fire District/Turquoise Trail	(505) 474-8282

**CONNECT**  
*A Network for Health and Well-being*  
**RESOURCE DIRECTORY**

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*A Network for Health and Well-being*  
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## What is CONNECT?

*Are you a Santa Fe County or City resident? Do you need assistance with food, housing, utilities or transportation? Have you been impacted by COVID-19 and need resources?*

Whether you are looking for yourself, or are assisting someone else, the **CONNECT** Resource Directory can help you find and 'connect' to the support you are seeking by providing a listing of City, County, non-profits, and other providers within the County and City of Santa Fe (and nearby areas). Inclusion in this directory is not an endorsement.

**CONNECT** is a network of navigators at clinics, community organizations, and city and county programs. Navigators are community health workers, peer support workers, or social workers who link people to services and resources in our community. Agencies in the network are connected through a shared technology platform enabling navigators to send and receive secure electronic referrals, address residents' social needs, and improve individual and community health.

**CONNECT** network participating organizations are indicated by an \*.

To self-refer into **CONNECT**, please visit:

[www.santafecountynm.gov/connect](http://www.santafecountynm.gov/connect) or [www.santafenm.gov/connect](http://www.santafenm.gov/connect) or call 211 and complete an assistance request.

For more information about **CONNECT** call:

City of Santa Fe Community Services

(505) 955-6728

Santa Fe County Community Services

(505) 995-9526

Help us keep this directory current. Contact us to add, revise, or remove information by emailing SHARE New Mexico at [info@ShareNM.org](mailto:info@ShareNM.org) or calling (505) 995-9526.



## **BASIC NEEDS**

### **EMERGENCY SUPPORT and ONE-TIME ASSISTANCE**

#### **Big Brothers Big Sisters Mountain Region\***

Mutual Aid Network  
(505) 983-6896

#### **Cancer Foundation of New Mexico\***

Utilities, Rent Assistance, etc. for Cancer Patients  
(505) 955-7931

#### **Santa Fe Indigenous Center\***

Emergency Financial Assistance  
Food, Emergency Travel, Utilities, Eviction & Funeral Costs  
(505) 660-4210

### **FOOD ASSISTANCE**

#### **Bienvenidos Outreach, Inc.**

Food Pantry  
(505) 986-0583

#### **Christ Lutheran Church**

Food Pantry  
(505) 983-9461

#### **City of Santa Fe Senior Services**

Meals on Wheels  
(505) 955-4748

#### **Double Up Food Bucks (NM Farmers Market Association)**

Access to Fresh Local Produce  
(505) 983-4010 or 1 (888) 983-4400

**ECHO, Inc.**

Commodity Food Surplus  
(505) 242-6777

**HELP-New Mexico**

Child and Adult Food Program  
(505) 766-4934

**Kitchen Angels\***

Meal Delivery for Homebound  
(505) 471-7780

**Light at Mission Viejo**

Provides shelf-stable food  
(505) 982-2080

**MoGro Mobile Grocery**

Local Food Weekly Program  
(505) 216-8611

**Santa Fe County Senior Services \***

Meals on Wheels  
(505) 992-3069

**Santa Fe Indigenous Center\***

Food Distribution  
(505) 660-4210

**Santa Fe Public Schools Adelante Program\***

Aid for Homeless Children, Teens, Families  
Access/Referrals for Mental Health, Housing, Medical, & Other  
Case Management, Food Pantry, Emergency Funds  
(505) 467-2524 (English)  
(505) 467-2571 (Spanish)

**Santa Fe Southside WIC Office**

(505) 476-2602

**St. Elizabeth Shelter\***

Casa Familia Emergency Shelter for Women and Families  
(505) 983-2042

**St. John the Baptist**

Food Pantry  
(505) 983-5034

**St. John's United Methodist Church**

Bag 'N Hand Food Pantry  
(505) 982-5397

**St. Vincent de Paul**

Food Pantry  
(505) 989-8328

**The Food Depot\***

Children's Lunch Box Express Summer Program  
Food 4 Kids Elementary School Program  
Northern NM Mobile Food Pantry  
Food 4 Pets  
(505) 471-1633

**The Salvation Army\***

Food Pantry & Meal Assistance  
(505) 988-8054

**HOUSING and SHELTER**

**City of Santa Fe Office of Affordable Housing**

(505) 955-6345

**Consuelo's Place\***

Emergency shelter  
(505) 372-8206

**Esperanza Shelter\***

Shelter for Survivors of Domestic Violence  
(505) 474-5536

**Interfaith Community Shelter at Pete's Place\***

Shelter for Men, Women and Children  
Short-Term Survival Services  
(505) 795-7494

**Life Link\***

La Luz Permanent Supportive Housing  
(505) 438-0010  
Sojourners Café  
(505) 983-4182

**New Mexico Coalition to End Homelessness\***

Supportive Housing for Homeless Youth, Families & Individuals  
SOAR New Mexico (SSI/SSDI Outreach, Access and Recovery) Program  
(505) 982-9000  
(505) 772-0547

**Northern New Mexico Street Homeless Animal Project (SHAP)**

Food, Materials, and Veterinary Expenses for Animals of Individuals  
experiencing Street Homelessness  
(505) 501-4933

**Santa Fe Civic Housing Authority**

(505) 988-2859

**Santa Fe County Housing Authority\***

Public Housing & Housing Choice Vouchers  
Housing Choice Voucher Homeownership Program  
Resident Opportunities & Self-Sufficiency Program (ROSS)  
Family Self-Sufficiency Program (FSS)  
Capital Fund Program (CFP)  
(505) 992-3060

**Santa Fe Habitat for Humanity**

Home Ownership for Low-Income Families

(505) 986-5880

**Santa Fe Indigenous Center\***

Referrals to Low-Cost Housing

(505) 660-4210

**Santa Fe Public Schools Adelante Program\***

Aid for Homeless Children, Teens, Families

Access/Referrals for Mental Health, Housing, Medical & Other  
Case Management

Emergency Funds

(505) 467-2524 (English)

(505) 467-2571 (Spanish)

**St. Elizabeth Shelter\***

Men's Shelter

(505) 982-6611

Casa Cerrillos Permanent Supportive Housing

(505) 471-3456

Casa Familia Shelter for Women and Families

(505) 983-2042

Sonrisa Family Program

(505) 424-6973

**St. John the Baptist**

Financial Assistance

(505) 983-5034

**St. Vincent de Paul**

Santa Fe Financial Assistance

(505) 989-8328

**The Housing Trust**

(505) 989-3960

**The Salvation Army\***

Overnight Emergency Shelter & Transitional Living  
Residential Facilities for Older Adults  
(505) 988-8054

**Veterans Administration/VA Home Loan Information**

1 (844) 698-2311

**Youth Shelters & Family Services\***

Youth Drop-In Center/ Street Outreach (21 and under)  
(505) 988-2652

Youth Emergency Shelter (ages 10-17)  
(505) 438-0502

Transitional Living Program (ages 17-22)  
(505) 955-1684

Cold Weather Shelter (ages 18-22)

Rapid Rehousing | STAR Program (Unaccompanied ages 18-24 &  
dependents)

(505) 983-0586

**MATERIAL GOODS**

**Bienvenidos Outreach, Inc.**

Clothes, Household Items  
(505) 986-0583

**Goodwill Industries of New Mexico**

Thrift Store  
(505) 424-9726

**Kitchenality**

Kitchen Ware  
(505) 471-7780

**Many Mothers\***

Many Mothers Village Closet (0-3 baby items)  
(505) 983-5964

**Northern New Mexico Street Homeless Animal Project (SHAP)**  
Food, Materials, and Veterinary Expenses for Animals of Individuals  
experiencing Street Homelessness  
(505) 501-4933 (text preferred)

**PMS**  
Thrift Store  
(505) 995-9901

**Santa Fe Indigenous Center\***  
Clothing Distribution, Personal Care Kits & Kitchen Items  
Toys for Native Holiday Celebration  
(505) 660-4210

**St. Elizabeth Shelter\***  
Clothing Closet  
(505) 982-6611

**St. Vincent de Paul**  
Thrift Store  
(505) 989-8328

**The Salvation Army**  
Thrift Store  
(505) 988-8054

**Youth Shelters & Family Services\***  
Youth Drop-In Center/ Street Outreach (21 and under)  
Closet, Survival Gear, Snacks, Hygiene Items  
(505) 988-2652

#### **TRANSPORTATION**

**Chainbreaker Collective\***  
Bicycle Resource Center  
Help Santa Feans Ride! Bus Pass Rebate  
(505) 989-3858

**City of Santa Fe Senior Services**

Senior Transportation

(505) 955-4700

**County of Santa Fe Senior Services\***

Senior Transportation

(505) 992-3069

**North Central Regional Transit District**

1(866) 206-0754 (505) 629-4725

**Safer New Mexico Now**

Child Passenger Safety

1 (800) 231-6145 (505) 856-6143

**Santa Fe Transit System**

Santa Fe Curb ADA/Senior Service

Santa Fe Ride ParaTransit

Santa Fe Trails – City Bus System

(505) 955-2001

Ride Finders

(505) 988-7433

**Santa Fe Veterans' Alliance\***

Housing, Rent Deposit, Rent, Mortgage, Utilities, Car Repairs

(505) 685-0015

**St. Vincent de Paul**

Bus Passes

(505) 989-8328

**UTILITIES**

**New Mexico Low Income Home Energy Assistance Program (LIHEAP)**

Bill Payment, Energy Crisis Assistance, Weatherization, Energy-Related

Home Repairs

1 (800) 283-4465



**PNM Good Neighbor Fund**  
Bill Payment Assistance  
(Located at The Salvation Army\*)  
(505) 967-8045

**Santa Fe Veterans' Alliance\***  
Housing, Rent Deposit, Rent, Mortgage, Utilities, Car Repairs  
(505) 685-0015

**St. Vincent de Paul**  
Financial Assistance  
(505) 989-8328

**The Salvation Army\***  
Bill Pay Assistance, Utility, Rent, Other  
(505) 988-8054

## **BEHAVIORAL HEALTH and SUBSTANCE USE**

### **BEHAVIORAL HEALTH**

**Christus St. Vincent Regional Medical Center\***  
Behavioral Health  
(505) 913-3361

**City of Santa Fe Fire Dept. Mobile Integrated Health Office (MIHO)\***  
Community Paramedicine (MIH-CP)  
(505) 955-3114

**Gerard's House for Grieving\***  
Youth and Families Grief Counseling & Support Groups  
Nuestra Jornada for Immigrant Families  
(505) 424-1800

**La Familia Medical Center\***  
Health Care for the Homeless  
(505) 988-1742

**La Sala Center\***

Person-Centered Wraparound Services (18 years and up)  
(505) 819-3419

**Las Cumbres Community Services\***

(505) 955-0410  
Santa Fe Community Infant Program/Infant & Early Childhood Mental  
Health (prenatal to 6)  
(505) 629-1813  
(505) 753-4123

**Life Link\***

Behavioral Health Services  
(505) 438-0010

**NAMI Santa Fe\***

Programs for Family Members and Friends, Mental Health First Aid  
Public Educational Program,  
NAMI Family-to-Family Educational Program  
(505) 395-6204

**New Mexico Crisis & Access Line**

Free & Confidential Support for Mental Health & Substance Use  
(855) 662-7474

**New Mexico Healthcare Worker & First Responder Support Line**

Free & Confidential Support for Essential Workers  
(855) 507-5509

**New Mexico Solutions\***

Comprehensive Behavioral Health & Community Support Services  
Substance Abuse Services  
Treatment Foster Care Program  
Psychosocial Rehabilitation Program  
Assertive Community Treatment Program  
Health Home Program  
(505) 268-0701

**Peer Support Program at Presbyterian 24/7 Urgent & Emergency Care**  
(505) 722-1234

**Quit Now New Mexico**  
Smoking Cessation Support  
1 (800) 784-8669

**Santa Fe Community Guidance Center (PMS)**  
Behavioral Health services  
(505) 986-9633

**Santa Fe Community Services**  
(505) 310-3624

**Santa Fe County Fire Connection, Outreach & Overdose Prevention (COOP)\***  
(505) 995-6523

**Santa Fe Public Schools Adelante Program\***  
Aid for Homeless Children, Teens, Families  
Access/Referrals for Mental Health, Medical & Other  
Case Management  
Emergency Funds  
(505) 467-2524 (English)  
(505) 467-2571 (Spanish)

**Santa Fe Wellness Center/PMS Medical Services**  
Primary Care & Behavioral Health  
(505) 471-5006

**Solace Crisis Treatment Center**  
Assistance with Orders of Protection  
Clinical Services  
Sexual Violence Education & Prevention  
Resources For Survivors of Violent Crimes  
Women's Jewelry Collective (Social & Economic Immigrant Group)  
(505) 988-1951

**Southwest Family Guidance Center & Institute**

Clinical Services

(505) 310-4764

**St. Elizabeth Shelter\***

Case Management & Counseling

(505) 982-6611

Casa Familia Shelter for Women and Families

(505) 471-3456

**The Mountain Center**

Santa Fe, Tesuque, Española

Therapeutic Adventure, Counseling, Harm Reduction

(505) 983-6158

**The Salvation Army\***

Therapy, Group and Individual Counseling

(505) 988-8054

**Tierra Nueva Counseling Center**

(505) 471-8575

**Youth Shelters and Family Services\***

Drop-In Center/Youth Street Outreach (21 and under)

(505) 988-2652

Youth Emergency Shelter (ages 10-17)

(505) 438-0502

Transitional Living Program (ages 17-22)

Cold Weather Shelter (ages 18-22)

Rapid Rehousing | STAR Program (Unaccompanied ages 18-24 & dependents)

(505) 983-0586

**YouthWorks\***

Non-Traditional Education, Leadership Development Skills  
GED, Job-Training, Mentoring & Apprenticeship Programs  
Case Management Support Accessing Required IDs, Food, Clothing,  
Housing, & Health Appointment  
(505) 989-1855

**CRISIS INTERVENTION****Child Abuse and Neglect Reporting Hotline**

1 (855) 333-7233

**Christus St. Vincent Regional Medical Center**

Behavioral Health  
Inpatient (505) 913-5470  
Outpatient (Specialists) (505) 913-3056

**Crisis Advocacy Hotline**

1 (800) 721-7273 or (505) 986-9111

**Esperanza Shelter\***

Domestic Violence Hotline  
1 (800) 473-5220  
(505) 473-5200  
Support Center  
(505) 474-5536

**Gerard's House for Grieving\***

Youth and Families Grief Counseling, Support Groups  
Nuestra Jornada for Immigrant Families  
(505) 424-1800

**New Mexico Solutions\***

Comprehensive Behavioral Health Services  
Substance Abuse Services  
Treatment Foster Care Program  
Psychosocial Rehabilitation Program

**New Mexico Solutions\* (cont.)**

Comprehensive Community Support Services (CCSS)  
Telehealth  
(505) 819-3419

**Solace Crisis Treatment Center**

Assistance with Orders of Protection  
Clinical Services  
Sexual Violence Education & Prevention  
Resources for Survivors of Violent Crimes  
Women's Jewelry Collective (Social & Economic Immigrant Group)  
(505) 988-1951

**The Sky Center of the New Mexico Suicide Intervention Project\***

Family Counseling for youth and families  
Prevention, Intervention and Postvention Services to Reduce Risk for  
Youth Suicide  
Adolescent HUGS (*Higher Utilizer Group Services*) Program (partnership  
with Christus St. Vincent Regional Medical Center)  
(505) 473-6191

**SUBSTANCE USE**

**Alcoholics Anonymous**

(505) 982-8932

**Friendship Club**

(505) 982-9040

**La Familia Medical Center\***

(505) 982-4425  
Health Care for the Homeless  
(505) 988-1742  
Southside Clinic  
(505) 438-3195

**Life Link\***

Behavioral Health Services  
(505) 438-0010

**Santa Fe Recovery Center\***

Detox Center & Outpatient Center  
Short-Term & Extended Care Residential Treatment  
Medication Assisted Treatment Program  
Recovery Housing and Sober Living Programs  
(505) 471-4985

**Southwest Family Guidance Center and Institute**

(505) 310-4764

**St. Elizabeth Shelter\***

Sonrisa Supportive Family Living  
(505) 424-6973

**The Salvation Army\***

Therapy, Group and Individual Counseling  
(505) 988-8054

**Tierra Nueva Counseling**

(505) 471-8575

**Youth Shelters and Family Services\***

(505) 983-0586  
Transitional Living Program  
(505) 955-1684

**EDUCATION**

**EARLY CHILDHOOD EDUCATION**

**Bilingual Multicultural Services**

Family Infant Toddler Program  
(505) 266-5557

**Flores del Sol Head Start**

Head Start for Children 6 Weeks to 5 Years  
(505) 954-4601

**Growing Up New Mexico\***

Bridges to Opportunity  
(505) 819-7005 (505) 819-5484  
Dolly Parton's Imagination Library  
(505) 819-0137  
Early Learning Center at Kaune  
(505) 303-3950  
Full-Day & Pre-K for Working Families  
Home Visiting Program  
(505) 819-0139  
Great Start Family & Post-Partum Support  
(505) 819-5484  
(505) 303-3947 or (505) 303-3950

**Kids Campus at Santa Fe Community College**

(505) 428-1354

**Las Cumbres Community Services\***

Conjunto Therapeutic Preschool  
(505) 753-4123  
Family Infant Toddler Program  
(505) 955-0410

**New Mexico Children, Youth and Family Department**

Child Care Services Bureau  
(505) 827-7499



**New Mexico School for the Blind and Visually Impaired**

Early Childhood Program

(505) 271-3060

1 (800) 437-3505, ext. 3066

**New Mexico School for the Deaf**

(505) 476-6300

1 (800) 841-6699

(505) 216-2000 (VP)

Early Childhood/Elementary

(505) 476-6418 (Voice)

(505) 216-2041 (VP)

**New Vistas Early Childhood Services\***

Family Infant Toddler Program

(505) 471-1001

**PMS Santa Fe County Children's Services**

(505) 954-4601

Busy Bugs Head Start (3-5 years old)

(505) 467-2865

Little Paws Early Head Start (infancy to 3 years old)

(505) 467-1153

**EDUCATION and LITERACY PROGRAMS**

**Communities in Schools of New Mexico\***

Academic Assistance, Tutoring, College/Career Prep

Behavioral Interventions & Mental Health

(505) 954-1880

**Growing Up New Mexico\***

Dolly Parton's Imagination Library

(505) 819-0137

Early Learning Center at Kaune

Full-Day & Pre-K for Working Families

(505) 303-3947 or (505) 303-3950

**Literacy Volunteers of Santa Fe\***

Basic Literacy (Reading, Writing, Math)  
English as a Second Language  
Citizenship Preparation Skills  
(505) 428-1353

**Randall Davey Audubon Center**

Youth Naturalists  
(505) 983-4609

**Reading Quest Tutoring**

Reading is Magic Summer Camp  
Tutoring Services  
(505) 920-9709

**Santa Fe Community College**

Adult Basic Education,  
English as a Second Language,  
High School Equivalency (Spanish & English)  
(505) 428-1356

**Santa Fe Public Library**

Main Branch Children's Department  
(505) 955-6781  
Oliver La Farge Branch Children's Department  
(505) 955-4862  
Southside Branch Children's Department  
(505) 955-2820

**Santa Fe Public Schools Adelante Program\***

Advocacy, Tutoring & Aid for Homeless Children, Teens, Families  
Access/Referrals for Mental Health, Housing, Medical & Other  
Case Management  
After-School Care & Out-of-School Time Programs  
Food Pantry, Emergency Funds  
(505) 467-2524 (English) (505) 467-2571 (Spanish)

**Santa Fe Public Schools Teen Parent Program\***

Support for Pregnant & Parenting Teens  
Young Fathers Program  
Home Visitor Support  
Head Start Nursery Enrollment Assistance  
Prenatal & Parenting Education  
(505) 467-2000

**Youth Shelters & Family Services\***

Pregnant and Parenting Youth Initiative  
(505) 983-0586

**YouthWorks\***

Non-Traditional Education, Leadership Development Skills  
GED, Job-Training, Mentoring & Apprenticeship Programs  
Case Management Support Accessing Required IDs, Food, Clothing,  
Housing & Health Appointment  
(505) 989-1855

**POST-SECONDARY EDUCATION**

**New Mexico Department of Veterans Services**

Veterans Education (Vet-Ed) Program  
(505) 383-2400

**New Mexico Highlands University**

(505) 426-2127

**Northern New Mexico College**

(505) 747-2111  
Española Campus  
(505) 747-2100  
El Rito Campus  
(505) 581-4100

**Santa Fe Community College**

Student Support Services

(505) 428-1000

Continuing Education

(505) 428-1676

Adult Education & English as a Second Language

(505) 428-1356

Financial Aid

(505) 428-1268

**Santa Fe Community College/Veterans Resource Center (VRC)**

Veterans Scholarship

(505) 428-1000

**Santa Fe Higher Education Center (HEC)**

(505) 428-1725

Student Records, School Support Team

(505) 467-4111

Registration Assistance, Student Data Office, Special Education Services

(505) 467-2503

**Southwestern College**

Graduate School for Counseling & Art Therapy

(505) 471-5756

**St. John's College Santa Fe**

(505) 984-6000

**UNM Santa Fe**

Main Campus Financial Aid

(505) 277-8900

Santa Fe Higher Education Center

(505) 428-1725

## **SCHOOLS K-12 (PUBLIC)**

### **New Mexico School for the Deaf**

Elementary, Middle and High School  
(505) 476-6300

### **Santa Fe Indian School**

Middle and High School  
(505) 989-6300

### **Santa Fe Public Schools**

(505) 467-2000  
Capital High School  
(505) 467-1000  
Santa Fe High School  
(505) 467-2400  
Native American Student Services  
(505) 467-2644

## **FAMILY SUPPORT SERVICES**

### **FAMILY SUPPORT & EDUCATION**

#### **City of Santa Fe Senior Services- Mary Esther Gonzales Senior Center**

(505) 955-4721  
Grandparents Raising Grandchildren  
(505) 955-4761

#### **Earth Care\***

Leadership Training for Youth & Parents  
Mutual Aid Network  
(505) 983-6896

#### **Family Caregiver Support Assistance**

Home Management  
(505) 955-4745

**Fathers New Mexico\***

Expanding Opportunities for Young Families  
Future Men Project (Middle School, Grades 5 to 8)  
Santa Fe Dads Group  
Strong Families Santa Fe  
(505) 377-8950

**Gerard's House for Grieving\***

Youth and Families Grief Counseling, Support Groups  
Nuestra Jornada for Immigrant Families  
The Young Parents/Teen Mom  
(505) 424-1800

**Growing Up New Mexico\***

Bridges to Opportunity  
Dolly Parton's Imagination Library  
Full-Day & Pre-K for Working Families  
Growing Up NM Home Visiting Program (Prenatal to 5)  
Great Start Family Post-Partum Support  
Family, Friends, and Neighbors Program  
(505) 819-5484  
Early Learning Center at Kaune  
(505) 303-3950

**Las Cumbres Community Services\***

Confident Parenting Home Visiting Program  
(505) 955-0410  
Fatherhood Program  
(505) 753-4123

**Many Mothers\***

Babies' Basic Needs  
Bilingual Navigation Program  
Farm to Families Program  
Many Mothers Village Closet (0-3 baby items)  
Maternal Support Program  
Postpartum & Perinatal Mood and Anxiety (PMAD) Support

**Many Mothers\* (cont.)**

Safe Sleep Program  
(505) 983-5984

**New Vistas\***

Early Intervention Program  
(505) 471-1001

**Pegasus Legal Services for Children**

Kinship Guardian, Children with Disabilities, Foster Care Rights, Youth Law Project  
(505) 244-1101

**Ronald McDonald House**

Temporary lodging and services for families with ill children being treated in Albuquerque  
(505) 842-8960  
1 (877) 842-8960

**Santa Fe Indigenous Center\***

Referrals to Low-Cost Housing, Medical Services, Children & Babies Services & More  
Clothing Distribution, Personal Care Kits & Kitchen Items  
Toys for Native Holiday Celebration  
(505) 660-4210

**The Salvation Army\***

Adult Day Care Programs  
(505) 988-8054

**The Sky Center of the New Mexico Suicide Intervention Project\***

Adolescent HUGS (Higher Utilizer Group Services) Program (partnership with Christus St. Vincent Regional Medical Center)  
(505) 699-0605  
NM Suicide Intervention  
Inner & Outer Life Skills Group Program  
Postvention Crisis Services

**The Sky Center of the New Mexico Suicide Intervention Project\* (cont.)**

Suicide Awareness & Gatekeeper Training

(505) 473-6191

**Youth Shelters & Family Services\***

Pregnant and Parenting Youth Initiative

(505) 983-0586

Youth Emergency Shelter

(505) 438-0502

**SUPPORT GROUPS and SERVICES**

**AL-Anon and Alateen**

(505) 473-0101

**Cancer Foundation for New Mexico\***

Support Group

(505) 955-7931

**Friendship Club**

(505) 982-9040

**Gerard's House for Grieving\***

Youth and Families Grief Counseling

Support Groups

Nuestra Jornada for immigrant families

(505) 424-1800

**NAMI Santa Fe\***

Family Support Group

Peer Led Support Group

(505) 395-6204

**New Mexico Commission for the Blind**

(505) 476-4479

1 (888) 513-7968



**New Mexico Department of Veterans Services**

Assistance with State & Survivor Benefits  
Disability Compensation & VA Pensions  
Veterans Education (Vet-Ed) Program  
VA and Private Healthcare Access & Health Benefits  
Specialty Care/Rehabilitation, Homebound & Long-Term Care  
Veteran's Home for Aging Veterans, Spouses & Gold Star Mothers  
(505) 383-2400

**New Mexico Women Veterans Programs**

Women's Comprehensive Health & Reproductive Health Care Clinic  
Military Sexual Trauma (MST) Program  
(505) 265-1711, Ext. 4621 or (800) 465-8262, Ext. 4621

**Santa Fe Human Rights Alliance**

Support for the LGBTQ Community  
(505) 395-6243

**Santa Fe Public Schools Adelante Program\***

Advocacy, Tutoring & Aid for Homeless Children, Teens, Families  
After-School Care & Out-of-School Time Programs  
Emergency Funds  
(505) 467-2524 (English)  
(505) 467-2571 (Spanish)

**Santa Fe Veterans Call Center**

(505) 988-6562

**Southwest Family Guidance Center and Institute**

(505) 310-4764

**Transgender Resource Center of New Mexico**

(505) 200-9086

## **YOUTH DEVELOPMENT**

### **Big Brothers Big Sisters Mountain Region\***

Santa Fe

(505) 983-8360

### **Boys & Girls Club of Santa Fe/Del Norte\***

(505) 474-0385

### **City of Santa Fe Community Services Department\***

Youth & Family Services Division

(505) 955-6678

Youth Programs

(505) 955-4005

Foster Grandparent & Grandparents Raising Grandchildren Programs

(505) 955-4745

Recreation/Fitness Programs

(505) 955-4711

### **Earth Care\***

Youth Allies for Sustainability & Community

Leadership Training for Youth & Parents

After-School & Weekend Programs in Santa Fe's Southside

(505) 983-6896

### **Fine Arts for Children & Teens**

ArtSmart Community Studio Youth Mural & Youth Art Classes

(505) 992-2787

### **Foundation for Monte del Sol\***

Casa Program for At-Risk of Homeless Youth & Families

Academic Assistance & Referrals to Services

(505) 920-8227

### **Girls Inc. of Santa Fe\***

Academic Enrichment, Life Skills, Healthy Living Programs

(505) 982-2042

**Littlelobe**

New Media Arts Youth Fellowship  
(505) 980-6218

**New Mexico Coalition to End Homelessness\***

Supportive Housing for Youth, Families & Individuals  
SOAR New Mexico (SSI/SSDI Outreach, Access and Recovery) Program  
(505) 982-9000  
(505) 772-0547

**Northern New Mexico Children's Collaborative\***

Physical Health, Sports and Recreation, and Wellness  
Rehabilitative/Habilitative Services, Specialty Care, Health Coaching,  
Exercise Classes, Extreme Sports, Individual & Team Sports, Health  
Literacy Classes, Nutrition Education  
(505) 490-0067

**YouthWorks\***

Non-Traditional Education, Leadership Development Skills  
GED, Job-Training, Mentoring & Apprenticeship Programs  
Case Management Support Accessing Required IDs, Food, Clothing,  
Housing, & Health Appointment  
(505) 989-1855

**HEALTH and HEALTH CARE****DENTAL and VISION CARE****A to Z Children's Dentistry**

(505) 839-3703

**La Familia Medical and Dental Clinic\***

(505) 984-5048

**New Mexico School for the Blind & Visually Impaired**

Low Vision Clinic & Services

(505) 271-3069

**Rainbow Dental**

(505) 890-6101

**Santa Fe Public Schools Adelante Program\***

Aid for Homeless Children, Teens, Families

Access/Referrals Medical, & Other

Case Management

Emergency Funds

(505) 467-2524 (English)

(505) 467-2571 (Spanish)

**Villa Therese Catholic Clinic**

(505) 983-8561

**DIAGNOSTIC**

**Angioma Alliance**

Cerebral Cavernous Malformations

Baca Family Historical Project

(505) 450-5902

**DISABILITIES and REHABILITATION SERVICES**

**Assistance Dogs of the West**

(505) 986-9748

**Challenge New Mexico**

Therapeutic Horseback Riding

(505) 470-9088

**Coming Home Connection\***

Dementia and Critical Illness Respite  
Medical Equipment Loan  
Non-Medical In-Home Care  
(505) 988-2468

**Las Cumbres Community Services\***

Children's Respite Care Program (Developmental Delays or Disabilities)  
(ages 0-21)  
(505) 753-4123  
Family Infant Toddler Program/Early Intervention Services (infants to 3)  
(505) 955-0410

**New Mexico Center for Therapeutic Riding**

Equine-Assisted Activities & Therapies (EAAT)  
(505) 471-2000

**New Mexico Coalition to End Homelessness\***

Connection to Supportive Housing for Homeless Youth & Families  
SOAR New Mexico (SSI/SSDI Outreach, Access and Recovery) Program  
(505) 982-9000  
(505) 772-0547

**New Mexico Department of Health**

Children's Medical Services  
(505) 476-2603  
Family Infant Toddler Program  
1 (877) 696-1472

**New Mexico School for the Deaf**

Early Education Program  
(505) 476-6418

**New Vistas\***

Disability Support, Advocacy & Early Intervention Programs  
(505) 471-1001  
1 (800) 737-0330

**Santa Fe Public Schools\***

Student Wellness

(505) 467-2527

**The Salvation Army\***

Adult Day Care Programs

(Respite for Caregivers)

(505) 988-8054

**HEALTH INSURANCE ENROLLMENT**

**AARP**

Santa Fe NM

1 (866) 389-5636

National

1 (888) 687-2277

**BeWellNM**

Individual & Families Insurance Marketplace

1 (833) 862-3935

**Health Action New Mexico**

(505) 322-2152

**New Mexico Human Services Dept., Medical Assistance Division**

Centennial Care (Medicaid Enrollment) Center

(505) 827-3100

Eligibility Division

(505) 476-9200

Medicaid Call Center

1 (888) 997-2583

Medicaid Expansion

1 (855) 637-6574

Native American Liaison

(505) 827-3122

## **HOSPICE and RESPITE SERVICES**

### **Ambercare**

Homecare, Hospice  
(505) 982-4098

### **City of Santa Fe Community Services\***

Foster Grandparent & Grandparents Raising Grandchildren Programs  
(505) 955-4745  
Meals on Wheels  
(505) 955-4748  
Recreation/Fitness Programs  
(505) 955-4711  
Transportation  
(505) 955-4700

### **Coming Home Connection\***

Casa Cielo End-of-Life Care & Hospice Support  
Dementia and Critical Illness Respite, Non-Medical In-Home Care  
Medical Equipment Loan  
(505) 988-2468

### **Del Corazon Hospice**

(505) 988-2049

### **Las Cumbres Community Services\***

Adult Services and Respite  
(505) 747-4715

### **Scott's House**

Community Hospice and Respite House  
(505) 984-1133

## **PREGNANCY and CHILDBIRTH**

### **Care Net Pregnancy Center**

Pregnancy Counseling

(505) 995-1998

### **Christus St. Vincent Regional Medical Center**

(505) 913-3361

Childbirth Education, Breastfeeding Classes

(505) 913-5793

Labor and Delivery

(505) 913-5291

Lactation Consultant

(505) 913-5913

### **Growing Up New Mexico\***

Dolly Parton's Imagination Library

Home Visiting Program (Prenatal to 5)

Great Start Family Post-Partum Support

(505) 819-5484

### **La Familia Medical Center\***

Prenatal Classes

Health Education

(505) 395-5238

### **La Leche League of Santa Fe**

Breastfeeding and Lactation Support

(505) 466-2738

### **Las Cumbres Community Services\***

Children's Respite Care Program for Developmental Delays or  
Disabilities (ages 0-21)

(505) 753-4123

Community-Based Child Abuse Prevention (ages 0-5)

(505) 484-8549



**Las Cumbres Community Services\* (cont.)**

Confident Parenting Home Visiting Program (ages 0-3)

(505) 795-4153

Que Cutel Healthy Baby Program & Pregnancy Support

(505) 901-1027

Santa Fe Community Infant Program/Infant & Early Childhood Mental Health (ages 0-6)

(505) 955-0410

**Planned Parenthood of the Rocky Mountains\***

Women's Health

(505) 982-3684

**Presbyterian Medical Group OB/GYN at Santa Fe Medical Center**

(505) 722-2000

**Santa Fe Indigenous Center\***

Referrals to Medical Services, Children & Babies Services & More

Toys for Native Holiday Celebration

(505) 660-4210

**Santa Fe Public Schools Teen Parent Program\***

Support for Pregnant & Parenting Teens

Case Management, Home Visitor Support

Young Fathers Program

Head Start Nursery Enrollment Assistance

Prenatal & Parenting Education

(505) 467-2827

**Southside WIC Office**

(505) 476-2602

**Southwest Care Center**

Women's Health

(505) 988-8869

**Youth Shelters & Family Services\***

Pregnant and Parenting Youth Initiative (ages 24 and under)

(505) 983-0586

Family Infant Toddler Program

(505) 955-0410

**PRESCRIPTIONS**

**Discount Prescription Drug Program**

1 (800) 233-2576—NM Retiree Health Care Authority

**PRIMARY CARE**

**Aspen Medical Center**

Family Practice

(505) 466-5885

**Christus St. Vincent Entrada Contenta Health Center**

Family Practice and Pediatric Care

(505) 913-3233

**Christus St. Vincent Health Pediatrics**

Arroyo Chamiso Pediatrics

(505) 995-4901

**La Familia Medical Center\***

Alto Street Clinic

(505) 982-4425

Health Care for the Homeless

(505) 988-1742

Southside Clinic

(505) 438-3195

**Presbyterian Medical Group**

Family Medicine on St. Michael's Drive

(505) 303-5000

**Presbyterian Medical Group**  
**Family Medicine at Santa Fe Medical Center**  
Physician Office Building  
(505) 772-2000

**Presbyterian Medical Services**  
**Santa Fe Community Guidance Center**  
Primary Care services  
(505) 986-9633

**Santa Fe County Public Health**  
WIC Program  
(505) 476-2600

**Santa Fe Indian Hospital**  
(505) 988-9821

**Santa Fe Indigenous Center\***  
Referrals to Medical Services, Children & Babies Services & More  
(505) 660-4210

**Santa Fe Wellness Center**  
Primary Care & Behavioral Health  
(505) 471-5006

**Southwest CARE Center**  
(505) 988-8200  
Adult and Geriatric Medicine  
(505) 954-1921  
Family Medicine  
(505) 954-1921  
Women's Health  
(505) 988-8869  
Infectious Disease Clinic  
(505) 989-8200

**Villa Therese Catholic Clinic**

Annual Adult Physicals

(505) 983-8561

**URGENT CARE**

**Aspen Medical Center**

(505) 466-5885

**Christus St. Vincent Entrada Contenta Health Center**

Urgent Care

(505) 913-3233

**Concentra Urgent Care**

(505) 438-9402

**Presbyterian Medical Group**

**Urgent Care on St. Michael's Drive**

(505) 303-5000

**Presbyterian 24/7 Urgent and Emergency Care at Santa Fe Medical Center**

(505) 722-1234

**Railyard and Pediatric Urgent Care**

(505) 501-7791

**ultiMED Urgent Medical Care**

(505) 989-8707

**EMPLOYMENT and INCOME**

**EMPLOYMENT and TRAINING**

**Chainbreaker Collective\***

Bicycle Resource Center  
Each One Teach One Training  
(505) 989-3858

**HELP-New Mexico (Santa Fe)**

Work Readiness Training and Supportive Services  
(505) 986-9003

**Las Cumbres Community Services\***

Community Integrated Employment, Services for Adults with Disabilities  
(505) 747-4715

**Life Link\***

Supportive Employment Program  
(505) 438-0010

**New Mexico Commission for the Blind**

Assistive Technology, Students in Transition to Employment  
(505) 476-4479  
1 (888) 513-7968

**New Mexico Department of Workforce Solutions**

(505) 827-6817  
Workforce Connection Center  
(505) 827-7434  
Labor Relations Division  
(505) 841-4400

**New Vistas\***

Disability Support, Microbusiness and Independent  
Living Skills Training  
1 (800) 737-0330

**Santa Fe Dreamers Project\***

Legal Services for Immigrants

Deferred Action for Childhood Arrivals (DACA)

Temporary Protective Status for Employment Authorization

(505) 490-2789

**Somos Un Pueblo Unido\***

Immigrant Rights, Worker, Racial Justice and Support

(505) 424-7832

United Workers Center

(505) 983-6247

**The Salvation Army\***

Employment Assistance

(Educational Resources, Career Coaching and Job Placement)

(505) 988-8054

**YouthWorks\***

Job Training and Placement

(505) 989-1855

**Women's Economic Self-Sufficiency Team (WESST)**

Santa Fe Business, Entrepreneurship Consulting and Training Services

(505) 474-6556

**INCOME SUPPORT and FINANCIAL EDUCATION**

**Del Norte Credit Union**

(505) 455-5228

**Guadalupe Credit Union**

Financial Counseling, Classes

(505) 982-8942

1 (800) 540-5382

**Homewise**

Financial Fitness Classes and Homebuyer Education (English & Spanish)  
(505) 983-9473

**New Mexico Child Support Enforcement Information Center**

1 (800) 585-7631

**New Mexico Children, Youth and Families Department**

Child Care Service Bureau  
(505) 476-5440

**New Mexico Human Services Department**

Income Support Division  
(505) 827-7263  
Eligibility and Assistance Customer Service Center  
1 (800) 283-4465  
Medicaid Call Center  
1 (888) 997-2583

**Nusenda Credit Union**

(505) 467-6000

**U.S. Social Security Administration**

1 (866) 571-8130

**TEMPORARY FINANCIAL ASSISTANCE and PUBLIC BENEFITS****Earth Care\***

Mutual Aid Network  
(505) 983-6896

**Empty Stocking Fund**

One-time assistance, Housing, Car Repairs, Home Heating, Utility Bills  
(505) 988-9715

**Goodwill Industries of New Mexico**  
Supportive Services for Veteran Families  
(505) 881-6401

**Life Link\***  
Rental and Utility Assistance  
(505) 438-0010

**Low Income Home Energy Assistance Program (LIHEAP)**  
1 (800) 283-4465

**New Mexico Human Services Department**  
Fair Hearing Bureau  
Temporary Assistance to Needy Families (TANF)  
(505) 476-6213

**Santa Fe County Community Services\***  
Cremation Assistance  
(505) 992-9850

**Santa Fe County Housing Authority\***  
Public Housing & Housing Choice Vouchers  
Housing Choice Voucher Homeownership Program  
Resident Opportunities & Self-Sufficiency Program (ROSS)  
Family Self-Sufficiency Program (FSS)  
Capital Fund Program (CFP)  
(505) 992-3060

**Santa Fe Indigenous Center\***  
Emergency Financial Assistance  
Food, Emergency Travel, Utilities, Eviction & Funeral Costs  
(505) 660-4210

**Santa Fe Veterans' Alliance\***  
Housing, Rent Deposit, Rent, Mortgage, Utilities, Car Repairs, Other  
(505) 685-0015



**St. John the Baptist Catholic Church**

Financial Assistance

(505) 983-5034

**The Salvation Army\***

Bill Pay Assistance

Utilities, Rent, Other

(505) 988-8054

**LEGAL SERVICES**

**COURTS**

**First Judicial District Court\***

Court Constituent Services

Self Help Center

Settlement Facilitation

Alternative Dispute Resolution (ADR) Program

(505) 455-8146

Family Court Services & Mediation

(505) 455-8231

Child Support Hearing Office

(505) 455-8140

**Santa Fe Magistrate Court\***

(505) 984-9914

First Judicial District Santa Fe County Drug Court

First Judicial District Treatment Court

(505) 455-8185

**Santa Fe Municipal Court\***

Oversees Traffic, Animal, Shoplifting, DUI, Petty Misdemeanor & Code Enforcement

(505) 955-5070

**Teen Court of Santa Fe County\***

Juvenile Services

(505) 995-9555

**LEGAL INFORMATION and SERVICES**

**Catholic Charities\***

Center for Immigration and Citizenship Legal Assistance

(505) 424-9789

**New Mexico Center on Law and Poverty**

Civil, Worker's Rights and Public Benefit Legal Services for Low Income

(505) 255-2840

**NM Immigrant Law Center**

Legal Services for Immigrants

(505) 247-1023

**New Mexico Landlord Tenant**

(505) 930-5666

**New Mexico Legal Aid**

(505) 982-9886

1 (866) 416-1922

NM Legal Help

1 (833) 545-4357

**Pegasus Legal Services for Children**

Kinship Guardian, Children with Disabilities, Foster Care Rights, Youth

Law Project

(505) 244-1101

**Santa Fe County Clerk's Office**

Marriage Licenses, Voter Registration, Deeds, Death Certificates

(505) 986-6280

**Santa Fe Dreamers Project\***

Legal Services for Immigrants

US Citizenship and Immigration Services (DACA, Temporary Protective Status for Employment Authorization, Humanitarian Visa Programs for Survivors of Domestic Violence & Violent Crimes)

Special Immigrant Juvenile Status & Representation in Family & Immigration Courts

Safe Place Clinic for Asylum Seekers

Bilingual Counseling, Therapy & Case Management Services

(505) 490-2789

**Somos Un Pueblo Unido\***

Immigrant Rights, Worker, Racial Justice & Support

(505) 424-7832

United Workers Center

(505) 983-6247

**St. Elizabeth Shelter\***

Legal Clinic for Low Income and Homeless Individuals

(505) 982-6611

**PERSONAL and PUBLIC SAFETY****PROTECTIVE SERVICES and PROGRAM SUPPORT****City of Santa Fe Animal Services Division**

Nuisance Complaints & Animal-Related Issues

(505) 955-2701

Report Violations to Santa Fe Police Non-Emergency Dispatch

(505) 428-3710 or (505) 955-2700

**City of Santa Fe Crime Prevention Programs**

Police Community Relations

Neighborhood Watch Program, Business Watch Program

Drug Take Back Program

(505) 955-5304

**City of Santa Fe False Alarm Reduction Program**

Alarm Registration/Cry Wolf Services  
(877) 215-4594

**City of Santa Fe Fire Dept. Mobile Integrated Health Office (MIHO)\***

Community Paramedicine (MIH-CP)  
Emergency Response and Prevention  
(505) 955-3114

**CYFD Child Abuse and Neglect**

Child Protective Services  
(505) 827-8400  
Reporting Hotline  
1 (855) 333-7233

**Drug Tip**

Report Possible Drug Activity  
(505) 428-3737

**Esperanza Shelter\***

(505) 473-5200  
Domestic Violence Hotline  
(505) 474-5536

**EZ Child ID & Silver Alert**

Digital Fingerprint & Photo Database System for Launching a Missing  
Person, Amber (Child) or, Silver Alert (Seniors)  
(505) 955-5258

**Life Link\***

Anti-Human Trafficking Initiative  
(505) 438-0010  
Hotline  
(505) 438-3733

**New Mexico Aging & Long-Term Services Department**

Adult Protective Services

(505) 476-4912

1 (866) 645-3219

**New Mexico Department of Public Safety**

Missing Person Information

(505) 827-9297

**New Mexico Immigrant Law Center**

Crime Survivors

(505) 247-1023

**Resolve**

Safety and Defense Classes

(505) 992-8833

**Santa Fe County Adult Detention Facility\***

Bonds/Electronic Monitoring (Available 24/7)

(505) 424-5611

Coping Skills & Anger Management Programs

Life Skills & Interpersonal Communication Program

Substance Abuse Programs

(505) 471-4941

**Santa Fe County Animal Control**

(505) 992-1626

**Santa Fe County Community Services\***

Community Safety Programs

DWI Program

Screening, Assessments and Compliance

(505) 992-9845

Alcohol & Substance Abuse Prevention

(505) 992-9856

Teen Court (ages 12-17)

(505) 995-9555

**Santa Fe Child Protective Services Division**

(505) 827-7450

**Santa Fe Dreamers Project\***

Legal Services for Immigrants

DACA, Temporary Protective Status for Employment Authorization

Humanitarian Visa Programs for Survivors of Domestic Violence &

Violent Crimes, Safe Place Clinic for Asylum Seekers

Bilingual Counseling, Therapy & Case Management Services

(505) 490-2789

**Solace Crisis Treatment Center**

Assistance with Orders of Protection

*Clinical Services*

Sexual Violence Education & Prevention

Resources for Survivors of Violent Crimes

Women's Jewelry Collective (Social & Economic Immigrant Group)

(505) 988-1951

**Somos Un Pueblo Unido\***

Immigrant Rights, Worker, Racial Justice & Support

(505) 424-7832

United Workers Center

(505) 983-6247

**The Sky Center of the New Mexico Suicide Intervention Project\***

Adolescent HUGS (Higher Utilizer Group Services) Program (partnership with Christus St. Vincent Regional Medical Center)

(505) 699-0605

NM Suicide Intervention

*Inner & Outer Life Skills Group Program*

Postvention Crisis Services

Suicide Awareness & Gatekeeper Training

(505) 473-6191

## **WELLNESS and RECREATION**

**Big Brothers Big Sisters Mountain Region\***  
(505) 983-8360

**Carlos Ortega Teen Center**  
Recreational and After School Activities for Teens  
(505) 955-6860

**Challenge New Mexico**  
(505) 470-9088

**City of Santa Fe Community Services Department\***  
(505) 955-6913  
Senior Services  
(505) 955-4721  
50+ Senior Olympics Program  
(505) 955-4725

**City of Santa Fe Summer Youth Programs**  
(505) 955-6573

**Cooperative Extension Service**  
Ideas for cooking and nutrition  
(505) 471-4711

**El Museo Cultural de Santa Fe**  
(505) 992-0591

**Monica Roybal Youth Center**  
Recreational and after school activities for children  
(505) 955-6750

**Phame Inc.**  
Adults with developmental disabilities art programs  
(505) 474-6520

**Santa Fe County Community Services Department\***

(505) 992-9849

Senior Services

Satellite Offices

(505) 992-9838

**Santa Fe County Open Space & Trails**

(505) 992-9825

**Santa Fe Family YMCA**

(505) 595-1515

**Santa Fe Indigenous Center\***

Lecture Series by and for Indigenous Peoples

(505) 660-4210

**SITE Santa Fe\***

SITE Scholars and Internship Programs

(505) 989-1199

**NORTHERN NEW MEXICO SANTA FE COUNTY**

**ESPAÑOLA**

***Aspen Medical Center***

Urgent Care

(505) 747-6939

**Barrios Unidos**

Behavior Health Services

(505) 351-1644

**Big Brothers Big Sisters Mountain Region\***

Rio Arriba

(505) 699-6267



**Breath of My Heart Birthplace**

Midwifery and Birth Center

(505) 753-0505

**Care Net Pregnancy Center of Santa Fe/Española**

Pregnancy Counseling

(505) 995-1998

**Carlos Vigil Middle School Health Clinic**

(505) 929-1636

**Christus St. Vincent Regional Medical Center**

Pojoaque Primary Care

(505) 455-1962

**Crisis Center of Northern New Mexico**

(505) 753-1656

**Eight Northern Indian Pueblos Council**

Head Start, Higher Education Scholarship Programs

(505) 747-1593

Family Learning Center, Pre-K

(505) 614-4412

Food Distribution

(505) 455-2288

WIC (Supplemental Nutrition Program for Women, Infant & Children)

(505) 692-6400

**El Centro Family Health**

(505) 753-7218

**Española Pathways Shelter\***

Crisis Medical/Support Services

Comprehensive Case Management

Eagle Village Supportive Housing

Financial Literacy

**Española Pathways Shelter\*** (cont.)  
Homeless Shelter & Links to Permanent Housing  
Workforce Development & Job Training  
(505) 753-4453

**Española Valley High School Health Clinic**  
(505) 929-1636

**HELP-New Mexico**  
Emergency Food and Shelter Program, Foster Grandparent, Senior  
Companion Program  
(505) 359-7880

**Hoy Recovery Program**  
Residential Treatment Center, Detoxification  
(505) 852-2580  
Outpatient Services  
(505) 753-2203

**Inside Out Recovery**  
Basic Needs, Substance Use, Peer Support, Employment & Training  
(505) 367-3500

**Las Clinicas Del Norte**  
Pojoaque High School  
(505) 455-4026  
Pojoaque Middle School  
(505) 455-4026

**Las Cumbres Community Services\***  
Española Center  
Adult Services & Support Intellectual or Developmental Disabilities  
(residential, employment, day habilitation, community membership  
opportunities)  
(505) 747-4715  
Conjunto Therapeutic Preschool

**Las Cumbres Community Services\* (cont.)**

Early Childhood Center, Que Cute: Healthy Baby Program

Family Infant Toddler Program

(505) 753-4123

Family Support Services

(505) 629-1813

**Española Magistrate Court**

(505) 753-2532

**First Judicial District Magistrate Court**

**Rio Arriba County Drug Court**

(505) 747-4455

**McCurdy Ministries Community Center**

Behavioral Health Counseling

(505) 753-7221

**New Mexico Coalition to End Homelessness\***

Supportive Housing for Homeless Youth, Families & Individuals

SOAR New Mexico (SSI/SSDI Outreach, Access and Recovery) Program

(505) 982-9000

(505) 772-0547

**New Mexico Department of Health**

Children's Medical Services

1 (877) 890-4692

WIC Program

(505) 753-4659

**New Mexico Department of Workforce Solutions**

Workforce Connection Centers

(505) 753-2285

**North Central Regional Transit**

(505) 629-4725

**Planned Parenthood of the Rocky Mountains**

Women's Health

(505) 982-3684

**Pojoaque Family Practice Clinic**

(505) 455-2842

**Presbyterian Española Hospital**

(505) 753-7111

**Presbyterian Medical Group**

Family Medicine at Presbyterian Espanola Hospital

(505) 367-0340

**Rio Arriba County**

Department of Health and Human Services

(505) 753-3143

Housing Authority

(505) 753-7870

Public Health Office

(505) 753-2794

**Rio Arriba Youthbuild Program**

Work Readiness Training Supportive Services

(505) 753-7181

**San Martin de Porres Soup Kitchen**

(505) 753-4956

**Tewa Women United**

Courageous Spaces for Indigenous Women

(505) 747-3259

**Valle Del Sol of New Mexico**

Adult, Children & Families Behavioral Health & Counseling Services

(505) 747-1991

**PUEBLO OF NAMBÉ**

Governor's Office & Administration  
(505) 455-4410

Healthy Family Services Department  
Community Health Representative/Wellness  
(505) 455-4415

Commodities  
(505) 455-2288

Domestic Violence  
(505) 455-5593

Senior Center  
(505) 455-2770

Substance Abuse Prevention  
(505) 455-5590

Suicide Prevention Coordinator  
(505) 455-5591

**PUEBLO OF POJOAQUE**

Governor's Office  
(505) 455-5052

Early Childhood Center  
(505) 455-3556

Boys & Girls Club  
(505) 455-3659

Senior Center  
(505) 455-2240

Social Services Department  
(505) 455-0238

Wellness Center  
(505) 455-9355

**PUEBLO OF TESUQUE**

Governor's Office & Tribal Administration  
Human Services & Health & Wellness  
(505) 983-2667

Senior Center  
(505) 955-7785

Social Services  
(505) 955-7715

Victim Assistance  
(505) 983-2667

**PUEBLO OF SAN ILDEFONSO**

Governor's Office & Tribal Administration  
(505) 455-2273

Community Health Representatives  
(505) 455-4114 or (505) 455-4115

Health & Human Services Department  
(505) 455-2395

Healthy Kids Program  
(505) 455-2395

Learning Center (for all ages)  
(505) 455-2635

Senior Center  
(505) 455-2635

## **SOUTHERN NEW MEXICO SANTA FE COUNTY**

### **MULTI-AREA**

**New Mexico Coalition to End Homelessness\***  
Supportive Housing for Homeless Youth, Families & Individuals  
SOAR New Mexico (SSI/SSDI Outreach, Access and Recovery) Program  
(505) 982-9000  
(505) 772-0547

### **CEDAR CREST**

**Duke City Primary Care**  
(505) 281-2460

**Pineridge Urgent Care and Medical Center**  
(505) 407-2174

### **EAST MOUNTAIN**

**Care Net Pregnancy Center**  
Pregnancy Counseling  
(505) 281-5408

**Planned Parenthood of the Rocky Mountains**  
Women's Health  
(505) 265-9511

## **EDGEWOOD**

### **Duke City Primary Care**

(505) 286-2396

### **Edgewood Community Library**

(505) 281-0138

### **Edgewood Pediatric Clinic**

(505) 281-4620

### **Edgewood Senior Center**

Congregate Meals

(505) 281-2515

### **First Choice Edgewood Community Healthcare\***

Dental Center

(505) 224-8718

Medical

(505) 281-3406

### **Sunrise Counseling Services**

(505) 891-1001

### **The Salvation Army\***

Family Thrift Store

(505) 286-6286

## **MORIARTY**

### **Bethel Community Storehouse**

(505) 832-6642

### **Duke City Primary Care**

(505) 832-4434



## **ORTIZ MOUNTAINS**

**Ortiz Mountain Health Center**  
(505) 471-6266

## **PUEBLO OF COCHITI**

Governor's Office  
(505) 465-2244

Community Health Representative  
(505) 465-3161

Head Start Program  
(505) 465-2454

Senior Center  
(505) 465-3133

Social Services Department  
(505) 465-3139

## **TORRANCE COUNTY**

**Alta Mira Specialized Family Services, Inc.**  
(505) 262-0801

**HELP-New Mexico**  
Workforce Training  
(505) 235-5276

**PMS Torrance County Children's Services**  
(505) 832-1922

**Senior Citizens Law Office**  
Free Senior Legal Services  
(505) 265-2300

**Torrance County**  
Domestic Violence  
(505) 288-9737

**Valle Del Sol of New Mexico**  
(505) 384-0220

## SANTA FE COUNTY COMMUNITY SERVICES DEPARTMENT

The Santa Fe County Community Services Department includes the following programs:

The **Santa Fe County Health Services Division** has two major programs, **CONNECT** and the **Health Care Assistance Program**. **CONNECT** is a network of clinics, community organizations, and city and county programs who link people to services and resources in our community. The Health Care Assistance Program provides support for health care for the indigent, as well as contractual projects to support the priorities of the Health Action Plan to link individuals by connecting them with the clinical care and community services they need to stay healthy, leading to improved community health. For more information, contact (505) 995-9526 or visit our Santa Fe County Health Services Division website, [www.santafecountynm.gov/community\\_services/hhsd](http://www.santafecountynm.gov/community_services/hhsd).

**Santa Fe County Senior Services** promotes and enhances the physical, intellectual and social well-being of seniors living in Santa Fe County while providing many opportunities for creativity, learning and socialization. The Senior Services Program offers a wide range of quality programs and services to residents of Santa Fe County through County operated Senior Centers including congregate meals, Meals on Wheels and transportation services.

Senior center activity information contact:

Chimayo Senior Center:	(505) 351-4686
Santa Cruz Senior Center:	(505) 753-8598
Edgewood Senior Center:	(505) 281-2515
El Rancho Senior Center:	(505) 455-2195
Eldorado Senior Center:	(505) 466-1039

Seniors interested in receiving home delivered meals (Meals on Wheels) should call: (505) 992-3069.

For additional information or to schedule transportation please call (505) 992-3069.

The **Santa Fe County DWI Program** promotes the safety of the people in Santa Fe County by developing and implementing programs to prevent

or reduce the incidence of DWI, alcoholism, and alcohol and other drug abuse in Santa Fe County. For more information, contact: (505) 992-9875.

The **Santa Fe County Teen Court** serves as a community-based intervention and diversion program designed to provide an alternative response for the juvenile justice system. Teen Court is a nationally recognized early intervention and restorative justice program for juveniles (ages 12-17) and has been serving teens and families in our community since 1994. For more information, contact: (505) 995-9555.

**LEAD-Santa Fe County** is a law enforcement assisted diversion program that diverts individuals suspected of low-level, non-violent crimes rooted in unmet behavioral health needs to community-based services in lieu of arrest, prosecution, and incarceration. For more information, contact: (505) 986-6372.

The **Santa Fe County Behavioral Health Division** is striving to provide a strong continuum of behavioral health care for Santa Fe County residents that can and will positively impact homelessness, overcrowding in our jails, improved public safety, overcrowded emergency rooms, and access to quality health and behavioral health care within our community.

La Sala Center provides a safe and secure place for adults with behavioral health issues (mental illness and/or addictions) and their families and/or caregivers to find information and receive assistance in times of crisis.

The Mobile Crisis Response team partners with emergency first responders to offer 24/7 “in the field” assistance to individuals 14 years of age and older needing crisis intervention and support, through Santa Fe County 911 Dispatch. For more information on La Sala Center, please contact: (505) 992-9827.

Additional Santa Fe County Programs that are part of CONNECT:

The **Santa Fe County Adult Correctional Facility** is committed to creating a safe and secure environment for the citizens of Santa Fe County and all others entrusted in our custody. A Re-entry team was developed in

recent years to assist and support inmates when being released from our facility. For more information, contact: (505) 471-4941.

The **Santa Fe County Housing Authority** remains one of the largest landlords in Santa Fe. The Housing Authority currently manages 199 public housing units and 314 Housing Choice Vouchers, through the Section 8, Veteran Affairs Supporting Housing (VASH) and Mainstream Voucher programs. The Housing Authority also manages a Housing Choice Voucher Homeownership Program, Family Self-Sufficiency Program (FSS), Resident Opportunity and Self-Sufficiency (ROSS) Program, and Capital Fund Program (CFP). For more information, contact: (505) 992-3060.

Services listed in this resource directory, to the best of our knowledge, are limited to agencies that have a non-profit status or accept Medicaid. Inclusion in this directory is not an endorsement. Clients are urged to formulate their individual criteria for selection of service providers.

This resource directory is produced in partnership with SHARE New Mexico, a community information website at [ShareNM.org](http://ShareNM.org) with assistance provided through the following internship programs: New Mexico Highlands University, Facundo Valdez School of Social Work and New Mexico State University, School of Social Work.

We welcome your help in keeping this resource directory updated. To update your organization's information or to report other updates, please contact SHARE New Mexico at [info@ShareNM.org](mailto:info@ShareNM.org) or call (505) 995-9526.