

La Voz de La Gente

PUBLIC HOUSING RESIDENT NEWSLETTER



Greetings,

My name is Pauline Catanach, and I am the Resident and Self-Sufficiency (ROSS) Coordinator for the Santa Fe County Housing Authority. Employment began with the Housing Authority in December 2020. In addition to the ROSS Coordinator position, the role also serves as a Navigator for the Santa Fe County Housing Authority. Prior experience includes working as a Head Start teacher with PMS.

The overall goal is to support tenants in becoming self-sufficient and to assist them in any way possible. For those enrolled in the ROSS program, the commitment is to help build self-sufficiency, work toward personal goals, and provide a comfortable environment for seeking guidance. This commitment extends to all tenants, not just ROSS clients.

Entering a new year, the hope is to connect with even more residents. Each tenant is welcome to explore the ROSS program. If interested in joining, assistance will be provided to reach goals and to help pursue the dreams for tenants and their families, please contact me at pcatanach@santafecountynm.gov or (505) 995-9530 (work phone), (505) 490-3291 (work cell phone).

Sincerely,

Pauline Catanach

Housing Specialist Senior

Resident and Self-Sufficiency (ROSS) Coordinator





A December Reflection from the Santa Fe County Housing Authority (SFCHA)

As the vibrant New Mexico sky brings us shorter days and the promise of the festive season, we at the Santa Fe County Housing Authority take a quiet moment in December to reflect on the year gone by and look forward to the new year with anticipation. This season is a time for gratitude, connection, and appreciating the unique character of our Santa Fe community.

Reflecting on Our Community's Strength

This past year, we have been continually inspired by the strength and spirit of our residents. We've seen firsthand how neighbors look out for each other, transforming houses into homes and developments into communities. The resilience displayed by residents facing various challenges reminds us of the profound impact of having a safe and stable place to live.

We are incredibly grateful for the robust partnerships we share with the County, local businesses, and non-profits here in Santa Fe. These collaborations have been vital in offering services, support, and a brighter holiday season to our residents.

Our Unwavering Commitment

Our mission is to provide drug-free, safe, decent and sanitary housing to low-income and very low-income families in an environment that fosters self-sufficiency and community pride. Throughout the year, we have worked diligently on property improvements and expanded essential resident services. We firmly believe that stable housing is the essential foundation upon which individuals and families build opportunities in health, education, and economic well-being.

Looking Ahead with Hope

The new year brings fresh opportunities to continue our work. We are excited about upcoming projects and look forward to collaborating further with our residents to build thriving communities where everyone can prosper.

A Safe and Happy Holiday Season

No matter how you choose to celebrate this month, we wish you a holiday season filled with good health, happiness, and peace.

We also want to share a few important reminders for a safe holiday:

- ✓ Please use caution with holiday decorations, ensuring all lighting is safe and there is no frayed wiring to prevent fire hazards.
- ✓ Check and test the batteries in your smoke alarms regularly.
- ✓ Report any mold issues to the Housing Authority Main Office.

From all of us at the Santa Fe County Housing Authority, we wish you a safe and peaceful holiday season and a Happy New Year!



❁ TOPICS OF THE MONTH ❁

Share Your Favorite Winter tradition! We invite you to submit your favorite winter tradition, it will be featured in the January newsletter. It's a wonderful opportunity to share your traditions with the community. Send your recipe(s) to Pauline Catanach at pcatanach@santafecountynm.gov or (505) 995-9530 or text (505) 490-3291.

Santa Fe Trails Bus Passes! We would like to inform you that we have bus passes in the office. If you need a pass for the Santa Fe Trails transportation, please contact the ROSS Coordinator at (505) 995-9530, (505) 490-3291, or via email at pcatanach@santafecountynm.gov

Housing Authority Resident Board Member Needed! Santa Fe County Housing Authority Board is looking for a Resident Board Member! To express interest in the Santa Fe County Housing Authority Board resident member position, submit a letter of interest to the Santa Fe County Housing Authority via email (sfcha@santafecountynm.gov) or U.S. Postal mail (52 Camino de Jacobo, Santa Fe, NM 87507).



RESIDENT ADVISORY BOARD MEETING SCHEDULE

We Encourage All Residents to Attend! Join us at the upcoming Resident Advisory Board Meetings—your voice matters! This is your opportunity to share ideas for programs and events, meet your neighbors, and stay informed about community updates. Lite refreshments will be provided at in-person meetings.

- Jacob D. Martinez Resident Advisory Board will be held on Monday, December 8, 2025, at 4:00pm at 57 Camino de Jacobo, Santa Fe, NM 87507.
- Valle De Esperanza (Santa Cruz) Resident Advisory Board will be held on Monday, December 15, 2025, at 4:00pm. Currently this meeting is scheduled via conference call. If you wish to attend this meeting.
- Valle Vista Resident Advisory Board will be held on Tuesday, December 16, 2025, at 3:00 pm. Currently this meeting is scheduled at the Valle Vista Conference room.



RESIDENT INFORMATION



- Santa Fe County Boys and Girls Club:
If you are interested in your child attending the boys and girls club, please feel free to go by and pick up an application. Located at all three housing sites.
- Food Mobile Distribution:
The [Food Mobile program](#) delivers healthy food options directly to communities in need throughout Santa Fe County. The Bus parks at a central location such as a library, apartment complex, or senior center, so food distributions are accessible and more community-driven than ever!
- Don't Miss a Thing in Santa Fe County:
Stay informed about important alerts, community programs, and local events. By [signing up](#) for our updates, you'll get the latest news delivered straight to your inbox.
- Resident Advisory Board Members Needed:
SFCHA is looking for dedicated residents to join our Resident Advisory Board (RAB). The RAB plays a vital role in ensuring resident voices are heard and considered in our key planning and policy decisions. If interested, please contact Pauline Catanach at 505-995-9530 or via email at pcatanach@santafecountynm.gov.



ROSS PROGRAM

We are also pleased to continue offering resources and support through our **Resident Opportunities and Self-Sufficiency (ROSS) Program**.

The Resident Opportunities and Self-Sufficiency (ROSS) program, funded by HUD, aims to help residents of public and Indian housing become more economically and housing independent. It achieves this by providing Service Coordinators who connect residents with resources and support services. These services can include things like education, job training, financial literacy, and healthcare.

Here's a more detailed breakdown:

- **Focus:** The ROSS program focuses on helping residents achieve self-sufficiency, meaning they can maintain stable finances, housing, and personal lives.
- **Supportive Services:** These services can include things like:
 - Education and job training programs.
 - Financial literacy and budgeting assistance.
 - Healthcare and childcare resources.
 - Elderly activities and aging-in-place support.
- **Partnerships:** ROSS coordinators also work to build partnerships with local organizations to ensure residents have access to a wide range of services.
- **Eligibility:** The program primarily serves residents of public and Indian housing.
- **Goals:** The ROSS program aims to help residents achieve economic and housing self-sufficiency, which includes increasing their income and building financial assets.

If you have not yet enrolled, we encourage you to Contact your ROSS Coordinator, Pauline at [\(505\)995-9530](tel:5059959530) or pcatanach@santafecountynm.gov to take advantage of the valuable services these programs provide.



FSS PROGRAM

We are also pleased to continue offering resources and support through our **Family Self-Sufficiency (FSS) Program**.

The **Family Self-Sufficiency (FSS) program** is a HUD initiative designed to help families increase their earnings and build financial capability. It aims to promote economic independence among families receiving public housing assistance or Section 8 vouchers. The program includes:

- **Financial Incentives:** Participants earn a portion of their increased earnings in an escrow account, which can be used for savings or service payments.
- **Case Management:** Coordinators assist families in accessing services such as job training, education, and financial literacy.
- **Voluntary Participation:** Families can choose to participate, and the program is not mandatory.
- **Long-term Goals:** Participants work with coordinators to set and achieve long-term goals, such as job training and homeownership.

The FSS program is administered by public housing agencies (PHAs) and aims to reduce dependency on welfare assistance and rental subsidies.

If you have not yet enrolled, we encourage you to Contact your FSS Coordinator, Donna Telephone & Email, to take advantage of the valuable services these programs provide.



CAPITAL IMPROVEMENT PROJECTS HIGHLIGHTS

Jaypen Construction will be onsite across the SFCHA housing developments to begin re-roofing designated units. Residents may see contractors and equipment in the area as this work progresses.



LOCAL NEWS

- ✦ [Real estate mogul Peters, wife fight to halt auction of Pecos-area fly fishing ranch](#)
- ✦ [Groome transportation service to shut down Santa Fe shuttle to Sunport](#)
- ✦ [Risky level of heavy metals found in Mora County groundwater](#)



NANT SPOTLIGHT INVITATION



Dear Residents,

Do you have something special you'd like to share with the community? Whether it's a beautifully maintained yard, a personal milestone, or a story worth celebrating—we'd love to feature it in our Tenant Spotlight!

To participate, please send your submission to ROSS Coordinator, Pauline Catanach via email or text:

 pcatanach@santafecountynm.gov

 (505) 490-3291

Be sure to include your name and unit number. If you'd prefer to remain anonymous, just let us know in your message.

We look forward to highlighting the wonderful things happening in our community. Thank you!



UPCOMING EVENTS DECEMBER



- Saturday, December 6, 2025, **Winter Spanish Market** | Santa Fe Community Convention Center
- Sunday, December 7, 2025, **La Posadas** | Santa Fe Plaza
- Wednesday, December 10, 2025, **Wreath Arrival and Escort Event** | Starts at La Bajada Restaurant ends at National Cemetery
- Friday, December 12, 2025, **Holiday Market and Farolito Tree Lighting Ceremony** | Santa Fe Plaza
- Saturday, December 13, 2025, **Open House** | New Mexico History Museum and Art Museum
- Sunday, December 21, 2025, **First Day of Winter**
- Wednesday, December 24, 2025, **Christmas Eve Event** | Canyon Road Farolito Walk
- December 24, 2025, **Christmas Eve Observance** | Santa Fe County Housing Authority Closed
- Thursday, December 25, 2025, **Christmas Day Observance** | Santa Fe County Housing Authority Closed
- Wednesday, December 31, 2025, New Years Eve| **New Years Eve Event** | Santa Fe Plaza



UPCOMING EVENTS JANUARY



- Thursday, January 1, 2026, **New Year's Day** | Santa Fe County Housing Authority Office Closed
- Friday, January 2, 2026, **Doors (Make and Believe Time) Event** | Meow Wolf at 10:00am
- Saturday, January 3, 2026, **Farmers Market Santa Fe Railyard** | 8:00am – 1:00pm
- Sunday, January 4, 2026, **Artisan Market** | Santa Fe Railyard | 10:00am-3:00pm
- Monday, January 19, 2026, **Martin Luther King Day Observance** | Santa Fe County Housing Authority Office Closed



COMMUNITY RESOURCES – SANTA FE AREA

- ⇒ Santa Fe Connect HUB Call 211 or (505) 245-1735 Visit Website
- ⇒ City of Santa Fe Senior Services – Meals on Wheels Phone: (505) 955-4748 Visit Website
- ⇒ The Life Link 2325 Cerrillos Rd., Santa Fe, NM 87505 Phone: (505) 438-0010 Email: info@thelifelink.org
- ⇒ NAMI Santa Fe (National Alliance on Mental Illness) Not a crisis line 313 Camino Alire, Suite 307, Santa Fe, NM 87501 Phone: (505) 395-6204 Email: info@namisantafe.org
- ⇒ 24/7 Crisis Support Call the New Mexico Crisis Line: 1-855-662-7474 Or text “NAM” to 7474 for free, confidential counseling anytime
- ⇒ Monthly Food & Diaper Support (Open Hands Organization): Open Hands provides families with free monthly groceries and essential items, including diapers.
- ⇒ Children's Winter Wear (St. Anne's Church): St. Anne's Church is organizing a coat giveaway specifically for children. Please check with the church office for times and requirements. 505-983-4430, stanne9834430@gmail.com

QUOTE OF THE MONTH

“Make the most of yourself.... for that is all there is of you.”
— *Ralph Waldo Emerson*



EMERGENCY NUMBERS



- Maintenance On-Call: (505) 412-1613 After 5:00pm
 - Police and Fire Department (Emergency): 911
 - Non-Emergency Dispatch: (505) 428-3710
 - Poison Control: 1 (800) 222-1222
 - Adult Protective Services: 1 (866) 654-3219
 - Child Protective Services: 1 (855) 333-7233
 - Animal Control: (505) 992-1626

Justin S. Greene
Commissioner, District 1

Lisa Cacari Stone
Commissioner, District 2

Camilla Bustamante
Commissioner, District 3

LaToya G. Ricketts
Executive Director



Adam Fulton Johnson
Commissioner, District 4

Hank Hughes
Commissioner, District 5

Gregory S. Shaffer
County Manager

Vacant
Resident Board Member

