

La Voz de La Gente

PUBLIC HOUSING RESIDENT NEWSLETTER



BEHIND THE DESK WITH ROBERTA MARTINEZ

Greetings,

I'm Roberta Martinez, the new Housing Specialist Senior for the Public Housing Program. I have over 11 years of experience in the housing sector; I joined the Santa Fe County Housing Authority in 2014 as the Front Desk Receptionist. In 2015, I was promoted to a Housing Choice Voucher (Section 8) Program Specialist. In October 2025, I was honored to be promoted to the position of Housing Specialist Senior for the Public Housing Program. I will now oversee the Public Housing Program and serve as a resource for tenants regarding rent, lease violations, annual recertifications and other important issues.

To continue with community engagement our office will occasionally send important updates through text messages and phone calls. To ensure you receive these timely notifications, please confirm with our office that you've opted in to receive them. Also, please make sure we have your most current email address and phone number on file.

Additionally, the Public Housing Authority requires that all maintenance requests be formally submitted through a work order. To submit a work order, please call the office at (505)992-3060. Be sure to request and record your work order number when calling — this number is used to track and follow up on your request.

I look forward to working with all our tenants and their families. Please be patient while we are making this transition. Please do not hesitate to contact me with any questions or concerns regarding the Housing Authority. I can be reached at (505)992-3061 or via email at rdmartinez@santafecountynm.gov.

Sincerely,

Roberta Martinez

Roberta Martinez, Housing Specialist Senior

❁ TOPICS OF THE MONTH ❁

Share Your Favorite Holiday Recipe! We invite you to submit your favorite holiday recipe to be featured in our December newsletter. It's a wonderful opportunity to share your culinary traditions with the community. Send your recipe(s) to Pauline Catanach at pcatanach@santafecountynm.gov or (505)995-9530.



KNOW YOUR RULES

- Pet owners must abide by the **Pet Policy**.
- Rent is due by the **5th** day of the Month.
- **Work orders** need to be placed with the Housing Administrative Office.
- Our **Administrative and Continued Occupancy Policy** is in the lobby for our residents to review.



RESIDENT ADVISORY



BOARD MEETING SCHEDULE

We Encourage All Residents to Attend! Join us at the upcoming **Resident Advisory Board Meetings**—your voice matters! This is your opportunity to share ideas for programs and events, meet your neighbors, and stay informed about community updates. **Lite refreshments will be provided** at in-person meetings.

- **Jacob D. Martinez Resident Advisory Board** will be held on **Monday, November 3, 2025, at 4:00pm** at 57 Camino de Jacobo, Santa Fe, NM 87507 or via [Teams](#).
- **Valle De Esperanza (Santa Cruz) Resident Advisory Board** will be held on **Monday, November 10, 2025, at 4:00pm** Currently this meeting is scheduled via [Teams](#).
- **Valle Vista Resident Advisory Board** will be held on **Tuesday, November 18, 2025, at 4:45 pm**. Currently this meeting is scheduled at the Valle Vista Conference room and via [Teams](#).



RESIDENT INFORMATION



• Boys and Girls Club:

If you're interested in having your child attend the Boys & Girls Club, please stop by to pick up an application. Applications are available at all three housing sites.

• Food Mobile Distribution:

The **Food Mobile program** delivers healthy food options directly to communities in need throughout Santa Fe County. The Bus parks at a central location such as a library, apartment complex, or senior center, so food distributions are accessible and more community-driven than ever!

• Don't Miss a Thing in Santa Fe County:

Stay informed about important alerts, community programs, and local events. By **signing up** for our updates, you'll get the latest news delivered straight to your inbox.

• Resident Advisory Board Members Needed:

SFCHA is looking for dedicated residents to join our Resident Advisory Board (RAB). The RAB plays a vital role in ensuring resident voices are heard and considered in our key planning and policy decisions. If interested, please contact Pauline Catanach at 505-995-9530 or via email at pcatanach@santafecountynm.gov



ROSS PROGRAM

We are also pleased to continue offering resources and support through our **Resident Opportunities and Self-Sufficiency (ROSS) Program**.

The Resident Opportunities and Self-Sufficiency (ROSS) program, funded by HUD, aims to help residents of public and Indian housing become more economically and housing independent. It achieves this by providing Service Coordinators who connect residents with resources and support services. These services can include things like education, job training, financial literacy, and healthcare.

Here's a more detailed breakdown:

- **Focus:** The ROSS program focuses on helping residents achieve self-sufficiency, meaning they can maintain stable finances, housing, and personal lives.
- **Supportive Services:** These services can include things like:
 - Education and job training programs.
 - Financial literacy and budgeting assistance.
 - Healthcare and childcare resources.
 - Elderly activities and aging-in-place support.
- **Partnerships:** ROSS coordinators also work to build partnerships with local organizations to ensure residents have access to a wide range of services.
- **Eligibility:** The program primarily serves residents of public and Indian housing.
- **Goals:** The ROSS program aims to help residents achieve economic and housing self-sufficiency, which includes increasing their income and building financial assets.

If you have not yet enrolled, we encourage you to Contact your ROSS Coordinator, Pauline at [\(505\)995-9530](tel:5059959530) or pcatanach@santafecountynm.gov to take advantage of the valuable services these programs provide.



FSS PROGRAM

We are also pleased to continue offering resources and support through our **Family Self-Sufficiency (FSS) Program**.

The **Family Self-Sufficiency (FSS) program** is a HUD initiative designed to help families increase their earnings and build financial capability. It aims to promote economic independence among families receiving public housing assistance or Section 8 vouchers. The program includes:

- **Financial Incentives:** Participants earn a portion of their increased earnings in an escrow account, which can be used for savings or service payments.
- **Case Management:** Coordinators assist families in accessing services such as job training, education, and financial literacy.
- **Voluntary Participation:** Families can choose to participate, and the program is not mandatory.
- **Long-term Goals:** Participants work with coordinators to set and achieve long-term goals, such as job training and homeownership.

The FSS program is administered by public housing agencies (PHAs) and aims to reduce dependency on welfare assistance and rental subsidies.

If you have not yet enrolled, we encourage you to Contact your FSS Coordinator, Donna Telephone & Email, to take advantage of the valuable services these programs provide.





CAREER OPPORTUNITIES

- Santa Fe County Housing Authority-Maintenance Tech position [Maintenance Technician in Santa Fe, NM | GovernmentJobs.com](#)
- Santa Fe County Housing Authority-Housing Inspector position [Housing Inspector in Santa Fe, NM | GovernmentJobs.com](#)
- Individuals with **electrical experience** can contact [Allied Electric](#) at (505)438-8899.
- Individuals with **abatement or remediation experience** can contact **Southwest Construction** at (505)974-0335.



LOCAL NEWS

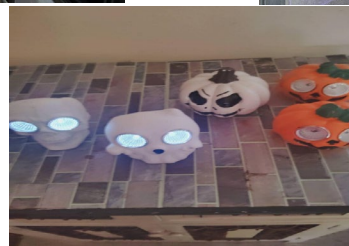
- ✚ [Santa Fe County, developer unveil details of affordable housing project on city's south side](#)
- ✚ [Santa Fe County officially buys 2,700-acre open space north of Eldorado](#)
- ✚ [Owners of Bonanza Creek Ranch propose development near N.M. 14](#)



TENANT SPOTLIGHT INVITATION



Thank you to everyone who participated in the Halloween Decorating Contest! We received so many creative and festive submissions — great job, everyone!





UPCOMING EVENTS NOVEMBER

- October 31- November 1, 2025: Dia De Los Muertos at the Santa Fe Plaza
- Saturday, November 1 - Sunday, November 2, 2025: Dixon Studio Tour Village of Dixon
- Sunday, November 2, 2025: Daylight Saving Time ends! *Don't forget to turn your clocks back one hour.*
- Tuesday, November 4, 2025: U.S. General Election Day
- Friday, November 7 - Sunday, November 9, 2025: Fred Harvey History weekend New Mexico History Museum
- Tuesday, November 11, 2025: **Veterans Day** | *Santa Fe County Housing Authority will be closed*
- Friday, November 14 – Sunday, November 16, 2025: Annual Recycle Art Festival Santa Fe at the Community Convention Center
- November 15-16, 2025: Contemporary Clay Fair Santa Fe Woman's Club
- Thursday, November 27, 2025: Ski Santa Fe Opening Day
- Thursday, November 27, 2025: **Thanksgiving Day** | *Santa Fe County Housing Authority will be closed on November 27-28, 2025*
- Friday, November 28, 2025: Holiday Tree Lighting on the Plaza 2025 at Santa Fe Plaza, meet with Santa 6:00PM



UPCOMING EVENTS DECEMBER

- Saturday, December 6, 2025: Winter Spanish Market | Santa Fe Community Convention Center
- Sunday, December 7, 2025: La Posadas on the Santa Fe Plaza
- Wednesday, December 10, 2025: Wreath Arrival and Escort Event | Starts at La Bajada Rest ends at National Cemetery
- Friday, December 12, 2025: Holiday Market and Farolito Tree Lighting Ceremony | Santa Fe Plaza
- Saturday, December 13, 2025: Open House at the New Mexico History Museum and Art Museum
- Sunday, December 21, 2025: First Day of Winter
- Wednesday, December 24, 2025: Canyon Road Farolito Walk
- Wednesday, December 24, 2025: **Christmas Eve**
- Thursday, December 25, 2025: **Christmas Day** | *Santa Fe County Housing Authority Closed*
- Wednesday, December 31, 2025: **New Years Eve**
- Wednesday, December 31, 2025: | New Years Eve on the Santa Fe Plaza





Mold Awareness and Reporting Procedures

Mold is a common issue that can appear in damp environments. While often harmless in small amounts, significant mold growth can impact air quality and property condition. **Addressing it quickly is crucial.**

Recognizing the Signs of Mold

Mold often presents as black, green, or white patches on surfaces such as walls, ceilings, floors, and furniture. You might also notice:

- **Musty Odor:** A damp, earthy smell, even if mold isn't visible.
- **Water Damage:** Previous or ongoing leaks, condensation, or flooding can be breeding grounds for mold.
- **Physical Symptoms:** Persistent allergy-like symptoms that improve when you leave the affected area.

Preventative Tips

You can help prevent mold growth by:

- **Controlling Humidity:** Use fans in bathrooms and kitchens and consider a dehumidifier in damp areas.
- **Ensuring Ventilation:** Open windows periodically to allow fresh air circulation.
- **Promptly Wiping Up Spills:** Do not let water pool on surfaces.

How to Report a Mold Concern (Action Required!)

If you suspect mold growth, report it! **Please follow these steps immediately:**

1. **Do Not Touch:** Leave the area undisturbed as much as possible.
2. **Document:** Take clear photos of the affected area.
3. **Submit a Work Order:** File a maintenance work order immediately via the main office phone at 505-992-3060.

COMMUNITY RESOURCES – SANTA FE AREA

- ⇒ **Santa Fe Connect HUB** Call 211 or (505) 245-1735 Visit Website
- ⇒ **City of Santa Fe Senior Services – Meals on Wheels** Phone: (505) 955-4748 Visit Website
- ⇒ **The Life Link** 2325 Cerrillos Rd., Santa Fe, NM 87505 Phone: (505) 438-0010 Email: info@thelifelink.org
- ⇒ **NAMI Santa Fe (National Alliance on Mental Illness)** *Not a crisis line* 313 Camino Alire, Suite 307, Santa Fe, NM 87501 Phone: (505) 395-6204 Email: info@namisantafe.org
- ⇒ **24/7 Crisis Support** Call the New Mexico Crisis Line: 1-855-662-7474 Or text “NAMI” to 7474 for free, confidential counseling anytime

QUOTE OF THE MONTH

“Always find opportunities to make someone smile, and to offer random acts of kindness in everyday life.”

— *Roy J. Bennett*

**EMERGENCY NUMBERS**

- **Maintenance On-Call:** (505) 412-1613 After 5:00pm
 - **Police and Fire Department (Emergency):** 911
 - **Non-Emergency Dispatch:** (505) 428-3710
 - **Poison Control:** 1 (800) 222-1222
 - **Adult Protective Services:** 1 (866) 654-3219
 - **Child Protective Services:** 1 (855) 333-7233
 - **Animal Control:** (505) 992-1626

Justin S. Greene
Commissioner, District 1

Lisa Cacari Stone
Commissioner, District 2

Camilla Bustamante
Commissioner, District 3

LaToya G. Ricketts
Executive Director



Adam Fulton Johnson
Commissioner, District 4

Hank Hughes
Commissioner, District 5

Gregory S. Shaffer
County Manager

Vacant
Resident Board Member

