



## **Santa Fe Regional Emergency Communications Center (RECC) Testing Process**

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The Santa Fe Regional Emergency Communications Center recruits and accepts applications for Emergency Communication Specialist Trainee when an opening has been posted with Santa Fe County.

The process for dispatchers is as follows:

**Submit application to Human Resources Division for Santa Fe County located at 949 West Alameda.**

**Applications are reviewed and qualified applicants are invited to take the CritiCall Test**

Each applicant must obtain a minimum passing score of 75% on the CritiCall Test to be eligible for the next phase. Those who pass will be called in to attend Applicant Orientation for Santa Fe Regional Emergency Communications Center.

### **Background Investigation**

Applicants that have met the above criteria, and that have been selected by the Director of Regional Dispatch will be subject to an extensive background investigation.

### **Oral Interview**

Applicants who have **successfully passed the background investigation** will move forward to an oral interview with an interview panel. Upon passing the oral interview, a list of eligible candidates will be forwarded to the Director of Regional Dispatch.

### **Pre-Employment**

All potential employees must adhere to a pre-employment test, which will consist of a drug/alcohol screening and complete physical examination.

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